Passenger Terminal EXPO 2024

APRIL 16, 17 & 18, 2024
Messe Frankfurt, Germany

SHOWGUIDE
& CONFERENCE PROGRAM

- **SHOW LAYOUT**
- **WHAT TO SEE**
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- **CONFERENCE PROGRAM**

FOLD-OUT FLOORPLAN INSIDE

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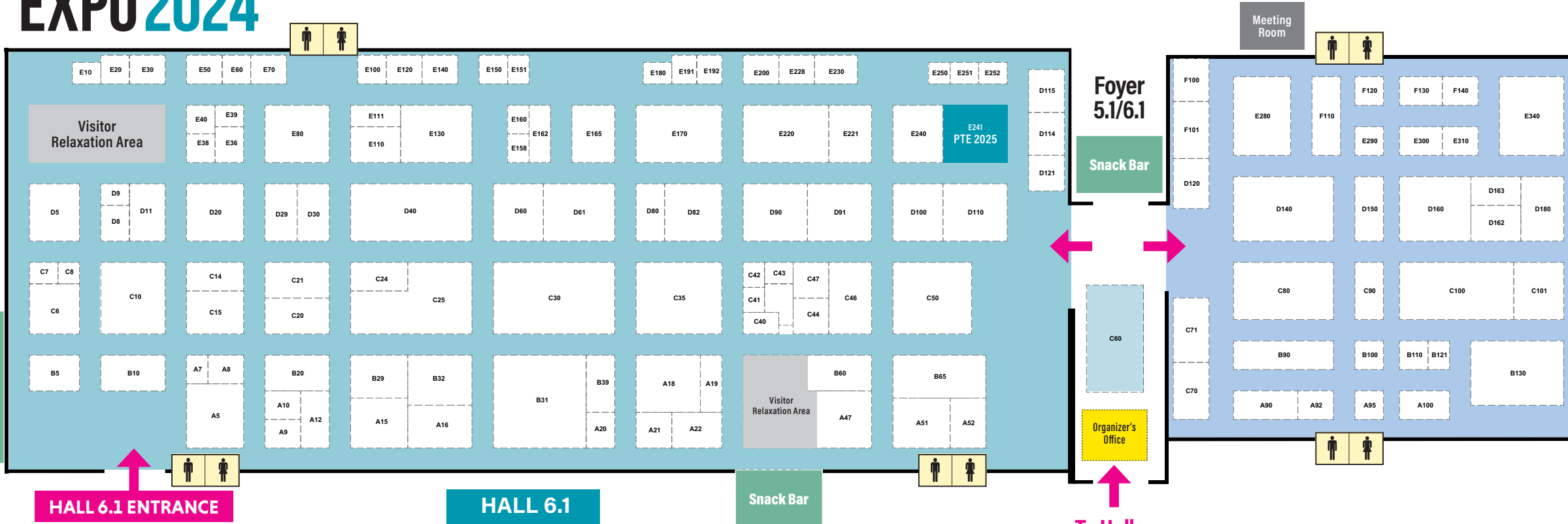
One view
of airport operations

Join us for a demo of **Amadeus Virtual APOC**
at stand #D140
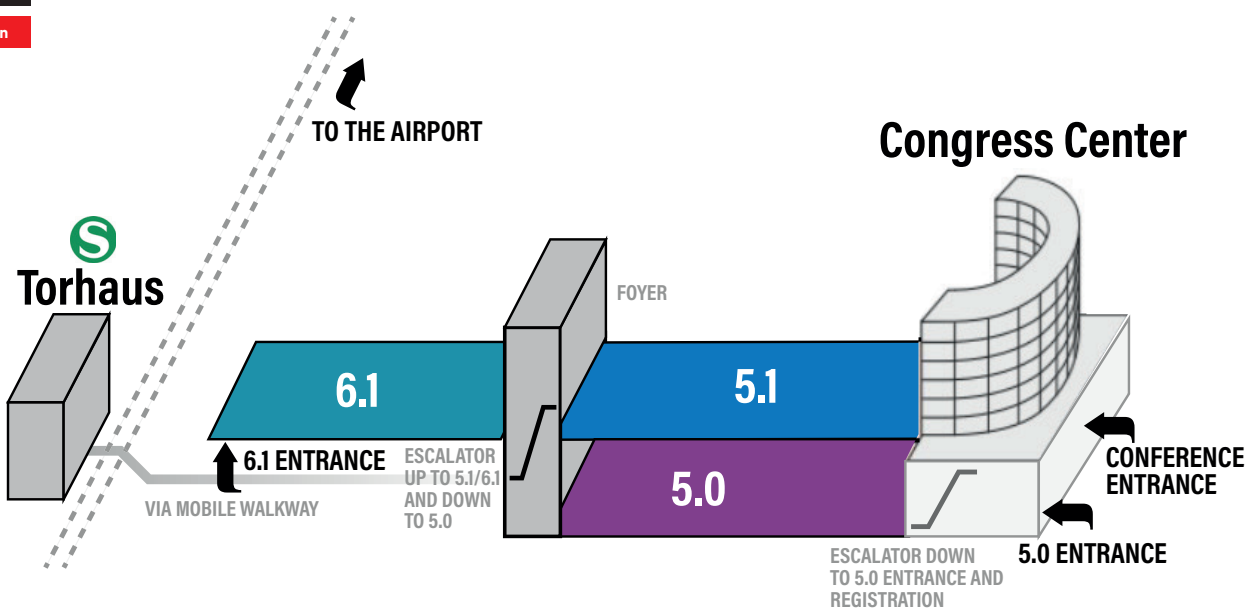
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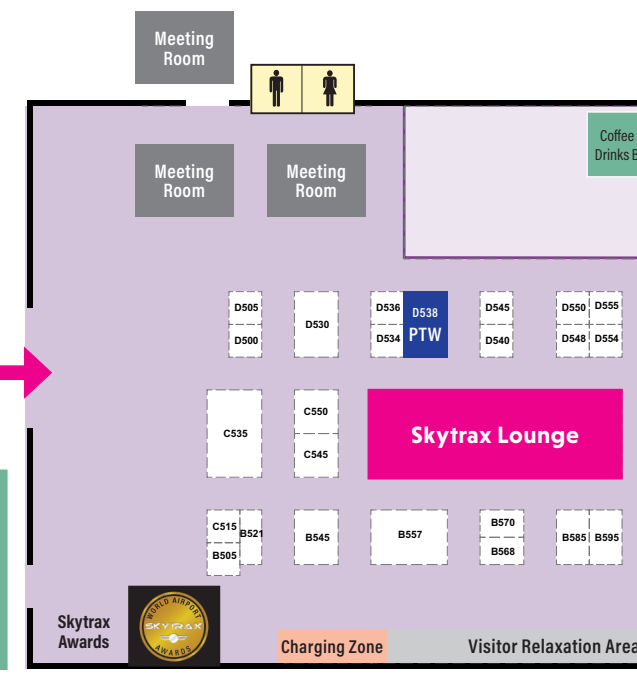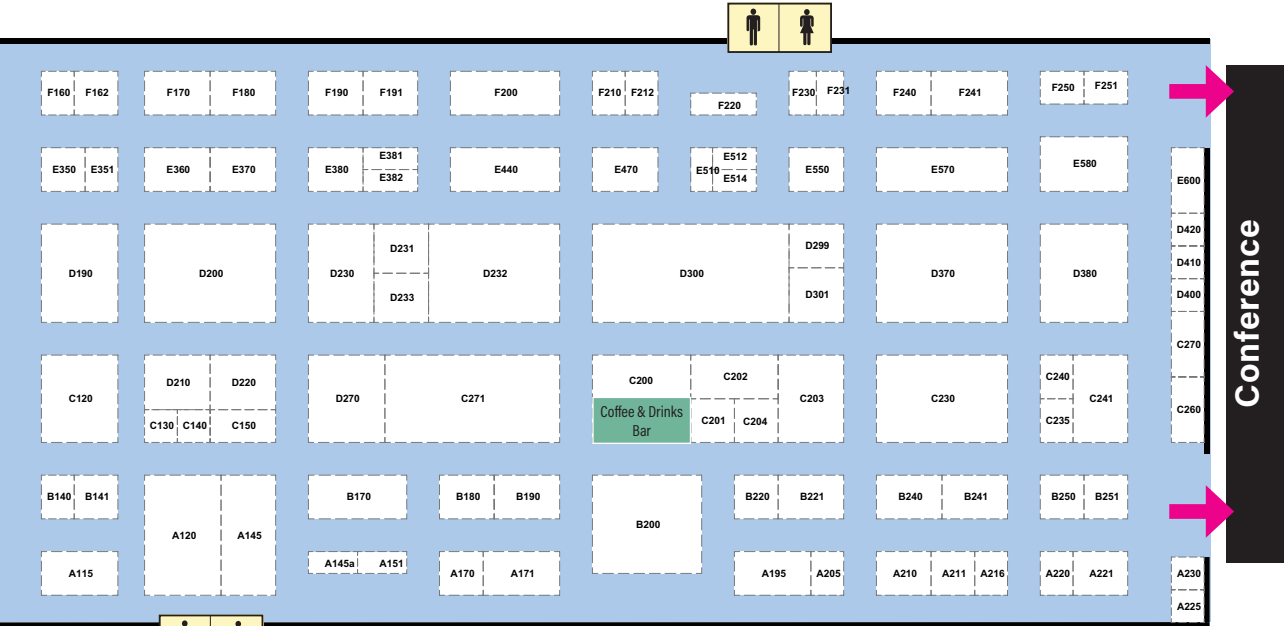
Passenger Terminal EXPO 2024

WiFi PTE2024

HALL 6.1

HALL 6.1 ENTRANCE

Visitor Relaxation Area

Snack Bar Westend

Snack Bar

Visitor Relaxation Area

E10 E20 E30 E50 E60 E70 E100 E120 E140 E150 E151 E180 E191 E192 E200 E228 E230 E250 E251 E252

E40 E39 E38 E36 E80 E111 E110 E130 E160 E158 E162 E165 E170 E220 E221 E240 E241 PTE 2025

D115 D114 D121

D5 D9 D8 D11 D20 D29 D30 D40 D60 D61 D80 D82 D90 D91 D100 D110

C7 C8 C6 C10 C14 C15 C21 C20 C24 C25 C30 C35 C42 C43 C41 C40 C47 C44 C46 C50

B5 B10 A7 A8 A5 B20 A10 A9 A12 B29 A15 B32 A16 B31 B39 A20 A18 A21 A19 A22 B60 A47 B65 A51 A52

Foyer 5.1/6.1

Snack Bar

C60

Organizer's Office

To Halls 5.1 & 6.1

Meeting Room

F100 F101 F120 F130 F140 F110 E340 E280 E290 E300 E310

D120 D140 D150 D160 D163 D162 D180

C71 C70 C80 C90 C100 C101

B90 B100 B110 B121 B130

A90 A92 A95 A100

Congress Center

Cloakroom
Registration

TO THE AIRPORT

S Torhaus

FOYER

6.1

6.1 ENTRANCE

ESCALATOR UP TO 5.1/6.1 AND DOWN TO 5.0

VIA MOBILE WALKWAY

5.1

5.0

CONFERENCE ENTRANCE

ESCALATOR DOWN TO 5.0 ENTRANCE AND REGISTRATION

5.0 ENTRANCE

Meeting Room

Meeting Room

Meeting Room

Coffee & Drinks Bar

To Hall 5.0

D505 D500 D530 D536 D534 D538 PTW D545 D540 D550 D548 D555 D554

C535 C550 C545

Skytrax Lounge

Restaurant Giardino

C515 C505 B521 B545 B557 B570 B568 B585 B595

Skytrax Awards

Charging Zone

Visitor Relaxation Area

SHOW LAYOUT

Open flap for full plan Halls 5.0, 5.1 & 6.1

HALL 5.1

F160 F162	F170 F180	F190 F191	F200	F210 F212	F220	F230 F231	F240 F241	F250 F251	
E350 E351	E360 E370	E380 E381 E382	E440	E470	E510 E512 E514	E550	E570	E580	E600
D190	D200	D230 D231 D233	D232	D300 D299 D301		D370	D380	D420 D410 D400 C270
C120	D210 D220 C130 C140 C150	D270	C271	C200 C202 Coffee & Drinks Bar C201 C204	C203	C230	C240 C235 C241	C260
B140 B141	A120 A145	B170	B180 B190	B200	B220 B221	B240 B241	B250 B251	B230 B225
A115	A145a A151	A170 A171		A195 A205	A210 A211 A216	A220 A221	

Conference

Cloakroom

Registration

HALL 5.0

Indonesian	Wok Thai	Soup Bowls & Salads	Coffee & Drinks Bar	Tarte Flambee	Crepes	Coffee & Drinks Bar

Pasta

Burgers

Coffee & Drinks Bar

Food Court

D581 D585	
D580 D579	C690

A546 C660	C664
C644	

A560	B635 A615 B650

Coffee & Drinks Bar	Curry Wurst	Indian

Media Wall **Registration** **Cloakroom**
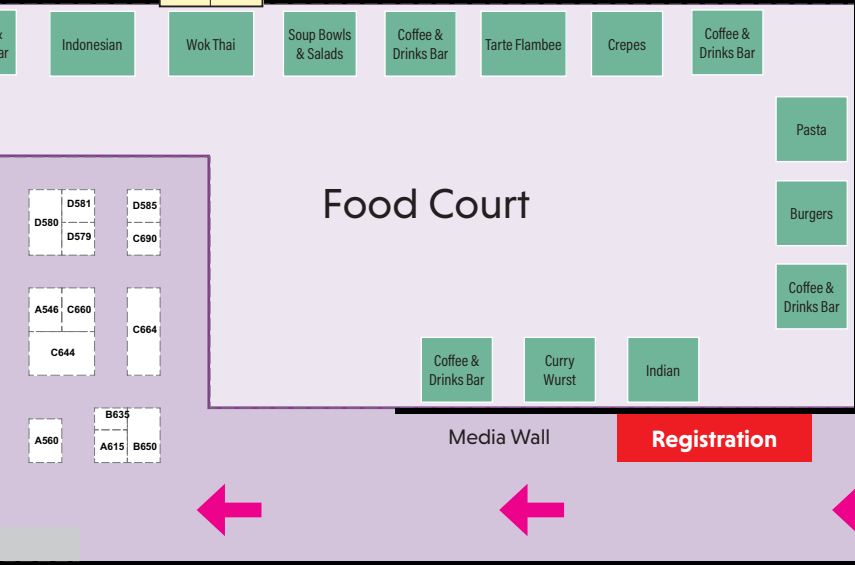
Scan the QR code for the food menu

HALL 5.0 ENTRANCE

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CONTENTS

EXHIBITION OPENING HOURS

Tuesday, April 16
10:00hrs – 18:30hrs

Wednesday, April 17
10:00hrs – 18:30hrs

Thursday, April 18
10:00hrs – 15:00hrs

SCAN QR CODE FOR THE LATEST CONFERENCE PROGRAM UPDATES

GET INVOLVED ONLINE! **#PTExpoConf**

Organized by

UKi Media & Events,
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UKi MEDIA & EVENTS

Managing director, UKi Media & Events:
Colette Tebbutt

Show director:
Andrzej Smith

Conference director:
Janine McEvilly

Exhibition operations:
Melissa O'Flynn, Rula Danias, Karen Harris

WELCOME

PTE – the world's leading airport exhibition and conference has landed in Frankfurt this year – and is once again set to break records!

"We're thrilled to bring this year's edition of Passenger Terminal Expo to Frankfurt! We have 70+ new exhibitors this year and three halls to explore, all packed with innovation. I wish you an insightful and valuable visit"

Andrzej Smith, show director, PTE

"This year's conference has one of our best-ever line-ups of speakers and topics; there really is something for everyone. We're continually updating the program to make it a valuable and memorable experience for all"

Janine McEvilly, conference director, PTE

This year's exhibition hosts over 300 leading exhibitors – 25,000m^2 of the latest solutions and technologies across three halls – with a host of product launches being announced and everything from cutting-edge AI solutions to football domes to keep passengers entertained – this and so much more will be on show at this year's exhibition!

The conference also has a record-breaking line-up of over 450 speakers from airports, airlines, architectural companies, consultancies and leading aviation authorities.

Key speakers include:
- **Dr Stefan Schulte,** chairman of the executive board and CEO, Fraport AG, who will give the opening address and keynote speech
- **Stephanie Cadieux,** chief accessibility officer of Canada, Government of Canada
- **John Picard,** founder/futurist, JPA/GoogleX
- **Laxman Moyo,** director, aviation security, Civil Aviation Authority of Zimbabwe
- **Deborah Flint,** president, Greater Toronto Airports Authority
- **Hari Marar,** managing director and CEO, Bangalore International Airport

A note for conference delegates:
Entrance and registration: The conference is taking place in the Congress Center. Delegates and speakers are encouraged to register and enter the conference through the Congress Center entrance.

This year, speakers and delegates are invited to attend networking mornings from 08:00 on all three days with hot drinks and pastries.

Delegates and speakers will find a QR code on their badge which can be used at the checkouts at all food and beverage vendors throughout the exhibition halls including the food court.

Catering arrangements:
There will be a selection of different food and drink vendors on-site. To view the locations and menus please scan the QR code (right).

Opening Day Party
Our **Opening Day Party** on Day 1 is open to all visitors and conference delegates. Drinks will be served throughout the exhibition halls. It's a perfect platform to reconnect with existing suppliers and network with industry colleagues!

Skytrax World Airport Awards
The Skytrax Airport Star Rating Awards and **Skytrax World Airport Awards** will form the basis for our party and networking event on Day 2. Join us as we celebrate the winners!

We would like to thank **Fraport AG**, our official host airport group and partner. You will be able to hear a number of speakers from Fraport presenting at the conference.

Your PTE cabin crew wishes you a fantastic and fulfilling event!

Andrzej Smith
Show director,
PTE

Rebecca Slater
Head of marketing,
PTE

Budapest Ferenc Liszt International Airport
Photography ©2024 Zoeftig Group

inFINITE by Zoeftig

Our own specially developed Z-form polyurethane takes resilience and durability to new heights, and is ideally suited to meeting the demands of today's modern passenger terminals. It's also exceptionally easy to clean, an important consideration where there's high passenger through-flow.

It's not inFINITE's seats themselves that help make the experience so comfortable — the modularity of the system facilitates the easy introduction of tables, allowing passengers easy access to food and drink, as well as multiple power options, that are so vital for today's busy traveller.

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USEFUL INFORMATION

VENUE ADDRESS:

Messe Frankfurt Venue GmbH
Ludwig-Erhard-Anlage 1
60327 Frankfurt am Main
Germany

ORGANIZER'S OFFICE

If you require assistance in finding your way around or locating specific exhibitors, the organizer's office is located in the Foyer between Halls 5.1 and 6.1 on Booth A60

SKYTRAX AWARDS

Skytrax World Airport Awards 2024 at Passenger Terminal Expo, Wednesday, April 17, 17:30 – 18:30, in Hall 5.0

EXHIBITION OPENING HOURS

Tuesday, April 16
10:00hrs – 18:30hrs
Wednesday, April 17
10:00hrs – 18:30hrs
Thursday, April 18
10:00hrs – 15:00hrs

ACCESSIBILITY

The exhibition is located in Halls 5.0, 5.1 and 6.1.

Conference rooms can be accessed via the Congress Center with lifts to access each level. Halls 5.0 and 5.1 can be accessed via the LEA entrance by stairs and escalator. Hall 5.0 has lift access from the East Foyer and Hall 6.1 can be accessed via the Torhaus entrance from the train by lifts. For any assistance, please contact the organizer's office or any member of the organizing team

BOOK YOUR BOOTH FOR 2025!

Visit the Passenger Terminal Expo sales teams on Booth E241 in Hall 6.1 to book your exhibition space for 2025

Andrzej Smith, show director, Email: andrzej.smith@ ukimediaevents.com

VISIT US ON BOOTH E241 IN HALL 6.1

FREE WI-FI (FOR WEB BROWSING ONLY)

Free wi-fi is available – to log in please go to your wi-fi connections and connect to PTE2024

OPENING DAY PARTY

Tuesday, April 16
From 17:00
Taking place throughout the exhibition halls – everyone is invited!

CATERING ARRANGEMENTS

There will be a variety of food and drink vendors on-site.

For vendor locations and menus, please scan the QR code

PASSENGER TERMINAL WORLD MAGAZINE

Passenger Terminal World is the industry's leading publication providing an international communication platform for the views and opinions of experts in the fields of passenger terminal facilities, design and technology

Aboobaker Tayub, sales director, Email: aboobaker.tayub@ ukimediaevents.com
www.ukimediaevents.com/info/ptw

SOCIAL MEDIA

Seen something fantastic at the show that you want to share on your social feeds? Please mention Passenger Terminal Expo and use the event hashtag and we'll be sure to like and share!

**Follow us: @PTExpo
Mention us: #PTExpoConf**

VISIT US ON BOOTH D538 IN HALL 5.0

Central Hall | LGA Airport | Queens, New York

Kitchen Step | EWR International Airport | Newark, New Jersey

Head House Expansion, Terminal 8 | JFK International Airport | Queens, New York

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EXHIBITORS A-Z

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A-ICE srl	6.1	B31
A&M Sales and Marketing Limited	5.1	F191
Abomis Innovations Inc.	6.1	C47
Acorel	5.1	F130
Actif Signal	5.1	D301
ADB Safegate	5.1	D160
Adecs AirSystems BV	5.1	E382
Adelte	5.1	E470
Aecom	5.1	B240
AeroCloud Systems	5.1	D190
Agilent Technologies – Field Detection HQ	6.1	E151
AIA Life Designers	5.1	F160
Air Life Hightech GmbH	5.0	B521
Air Tech Italy	6.1	B31
Airbus	6.1	A8
Airline Choice by Aptaero	5.1	E300
Airport Authority Hong Kong	6.1	B32
Airport Football Dome	5.0	B545
Airport Intelligence	5.1	D420
Airport Research Center GmbH	5.1	B220
AirportCreators	5.1	F241
AirportLabs Limited	5.1	D380
Airports Council International (ACI) World	5.1	B121
Airsphere GmbH	6.1	D114
Airware	6.1	E38
Alfyma	6.1	E220
Almaviva – Saima Sicurezza	6.1	C20
Alstef Group	5.1	E280
Altavia Travel Retail	6.1	A20
Amadeus IT Group SA	5.1	D140
Amorph Systems GmbH	5.1	B141
Analogic Corporation	5.1	F101
Arcadis	5.1	C241
Arconas	6.1	C30
Ariadne	5.1	C202
Artelia	6.1	E60
Arup	5.1	C260
Assa Abloy	HID	6.1	A22
Assaia International Ltd	5.1	A95
Athonet, a Hewlett Packard Enterprise acquisition	5.0	A560
AtkinsRéalis	6.1	A18
Aurrigo International plc	5.0	D534
Auweko GmbH	6.1	C30
Auxilia	6.1	E251
AviaVox	5.1	D120
Avius Ltd	6.1	C7
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bagchain BV	6.1	E250
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Bartec GmbH	5.1	C140

Bavel Consulting Ltd	5.1	E290
BB Computerteknikk AS	5.1	A210
Bechtel	5.1	C241
Beltcon GmbH	6.1	C15
Beonic	5.1	E600
Beumer Group	5.1	B200
Blupura Srl	5.1	A195
BNP Associates Inc.	5.1	C150
Böln	5.0	B585
Brisk Group Consulting	5.1	C241
British Aviation Group	5.1	C241
Brock Solutions	5.1	D299
Bruker Optics GmbH & Co. KG	5.0	C660
Cabinet Louis Reynaud – CLR Labs	6.1	E180
Casper	6.1	E162
Cassioli Srl	6.1	D29
CAVU	5.1	B251
CCM Srl	6.1	C25
CEIA SpA	5.1	D270
Chapman Taylor	5.0	D500
Cirium	5.1	C241
Civil Aviation Electronic Technology Co. Ltd	6.1	E192
Cobot Lift	5.0	D585
Cobus Industries GmbH	5.0	D581
Cognitec Systems GmbH	5.1	E510
Collins Aerospace	5.1	D370
CoMETA SpA	6.1	D91
Connected Places Catapult	5.1	C241
Copenhagen Optimization	6.1	B60
Costain	5.1	C241
CQRTS AS	6.1	E40
Crosscall	6.1	A8
Custom SpA	5.1	D150
Customs and Border Protection (CBP)	6.1	A19
Daia	5.1	A225
Daifuku	6.1	C10
Damarel Systems International Ltd	5.1	F120
Dan Dryer AS	5.0	B595
Danlex 78 EOOD	5.1	F231
Dassault Systèmes **SPONSOR**		
Datalogic Srl	6.1	B31
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DESKO GmbH **SPONSOR**	6.1	A52
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ESP Global Services Ltd	5.1	C203
Esprit Digital	5.1	A100
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Ewo srl	6.1	B31
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FeedbackNow	5.1	B110
Firstco	5.1	D400
Flex Industries	5.0	C644
Flexco	5.1	E514
Forbo Siegling GmbH	5.1	D300
Fraport AG Frankfurt Airport Services Worldwide	6.1	D40
Frequentis	6.1	D60
GATE – the Airport Technology Network	5.1	D300
Gen2wave Co. Ltd	5.0	D579
Genetec	5.1	D220
Gesnaer Consulting SLNE	6.1	E20
Getriebebau Nord GmbH & Co. KG	5.1	D300
Gilardoni SpA	6.1	B31
Green Furniture Concept	6.1	C30
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Groupe ADP **SPONSOR**	6.1	A15
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Hill International Inc.	5.1	C90
Hub Parking Technology	6.1	D91
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motion06 GmbH	5.1	D300
Mott MacDonald	5.1	B241
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Naitec Srl	6.1	B31
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		A145A
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Veovo	5.1	C101
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WorkRelax Oy	6.1	E191
WSP	5.1	A221
Xovis AG	5.1	D180
Xperix Inc.	5.1	B100
Zafire Aviation Software Ltd	6.1	D30
Zamar AG	6.1	D80
Zebra Technologies Europe Ltd	5.1	C140
ZestIoT Technologies Pvt Ltd	6.1	E36
Zhejiang Lantai Paper Product Co. Ltd	5.0	B568
Zoeftig	5.1	B130

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4C Strategies
Booth: D548
Web: www.4cstrategies.com

4C Strategies is the leading provider of organizational and aviation resilience solutions. 4C Strategies has over 20 years of experience, serving clients worldwide, including airports, governments and global enterprises across 100 countries. The company's consulting expertise and software, Exonaut, is trusted by major airports and airlines for managing compliance, training and incident response.

A

A-ICE Srl
Booth: B31
Web: www.a-ice.aero

A-ICE offers a full suite of IT solutions for airports, airlines and ground handlers. Its innovative products – such as Airport in Cloud and the A-DCS Departure Control System – enhance operational efficiency and optimize passenger experiences. A-ICE offers streamlined processes, continual support and a focus on your goals.

A&M Sales and Marketing Limited
Booth: F191
Web: www.ambarriers.com

Abomis Innovations Inc.
Booth: C47
Web: www.abomis.com

Abomis Innovations specializes in efficient software solutions using user-friendly hardware options such as a mobile phone. Its patent-pending printing solution is revolutionizing airport self-check-in, addressing scenarios where kiosks are impractical and allowing for added efficiency in airports of any size. A kiosk alternative has arrived!

Acorel
Booth: F130
Web: www.acorel.com

Acorel's solutions provide real-time passenger flow management. The Queue Management and Predictive Waiting Time System can be used in various places as it brings accurate and significant information for staff management optimization, customer experience improvement, passenger information, efficient passenger flow, checkout resources allocation, sizing toilet infrastructures, optimizing waiting time, etc.

Actif Signal
Booth: D301
Web: www.actif-signal.com

ADB Safegate
Booth: D160
Web: www.adbsafegate.com

ADB Safegate is proud to be leading the way with its innovative and smart Airside 4.0 solutions that turn airports into smart airports, with the ultimate goal of enhancing the passenger experience. Solutions include airfield lighting, power and control systems, airport and tower software, docking automation, apron management and aftermarket services.

Adecs AirSystems BV
Booth: E382
Web: www.airinfra.eu

Adecs AirSystems delivers affordable software solutions for regional airports. Its family of products includes an AODB management system, an airport billing solution, a common operating picture and a flight information display system. All products are developed in-house by a team of aviation enthusiasts and in close cooperation with clients.

Adelte
Booth: E470
Web: www.adelte.com

Adelte is a leading international engineering company providing state-of-the-art equipment and services to airports and airlines worldwide. The company's complete line of highly effective and tailor-made solutions ranges from advanced passenger boarding bridges (PBB) and ground support equipment (GSE) to smart passenger terminal solutions and innovative global services.

Aecom
Booth: B240
Web: www.aecom.com

Aecom is a 56,000-strong global team, inclusive of over 1,000 aviation professionals with skills across the entire aviation project lifecycle. It offers unrivaled expertise and is equipped to deliver innovative solutions required to tackle clients' present and future challenges.

AeroCloud Systems
Booth: D190
Web: www.aerocloudsystems.com

Visit the AeroCloud booth to hear about the latest innovations from the cloud-native airport operations platform using AI and computer vision to revolutionize airport management. Meet co-founder and CEO, George Richardson; co-founder, Paul Secker; and VP sales, Jeff Gore as they unveil AeroCloud's new product suite updates and partnerships.

Agilent Technologies – Field Detection HQ
Booth: E151
Web: www.agilent.com/en/product/molecular-spectroscopy/raman-spectroscopy

Leveraging over 50 years of expertise, Agilent Technologies creates systems that provide trusted answers to its customers' critical questions. Agilent's Insight and Resolve systems can identify threats to airport/aircraft security and ID chemicals in many first responder situations – often through barriers such as colored plastics, glass or paper.

AIA Life Designers
Booth: F160
Web: www.aialifedesigners.fr

AIA Life Designers develops many airport subjects and projects such as the airport's extension at La Réunion or Fort de France International Airport. The architectural and technical design is conducted by architects and engineers from the first sketches, on the functional, technical and environmental aspects of the building.

Air Life Hightech GmbH
Booth: B521
Web: www.windo-air.com

The future of air purification! Windo – the standalone solution: the first self-sufficient air filtration system with an enormous 14,000 cubic meters per hour. Extremely energy- and cost-saving thanks to a patented self-cleaning filter system, it can also be used as a digital advertising and guidance system.

Air Tech Italy
Booth: B31
Web: www.airtechitaly.com

Air Tech Italy (ATI) is the leading trade association representing Italian companies who specialize in supplying products, technologies and services for airports, airlines and air traffic control. It is the key point of contact to connect international companies and organizations to top-quality Italian aviation companies.

Airbus
Booth: A8
Web: www.securelandcommunications.com

Airbus is a global leader in aeronautics, offering a comprehensive range of passenger airliners. In 2023, the company generated revenue of €65bn and employed a workforce of around 148,000. Airbus provides airports with a suite of solutions based on secure collaborative platforms for communications, turnaround operations and on-time performance monitoring.

Airline Choice by Aptaero
Booth: E300
Web: www.aptaero.com

Elevating journeys, redefining possibilities. Aptaero leads the industry in airline and airport solutions, specializing in departure control, frictionless self-service options, baggage reconciliation and advanced automation. Elevate your airport experience with Aptaero's innovative capabilities.

Airport Authority Hong Kong
Booth: B32
Web: www.hongkongairport.com

Strategically located in the heart of Asia, Hong Kong International Airport is one of the leading international aviation hubs in the world. Visit the booth and discover the airport's achievement in realizing the vision of transforming the city airport into an airport city.

Airport Football Dome
Booth: B545
Web: www.ruigcx.nl

Get ready to elevate your airport experience with the Airport Football Dome! Created by former airport customer experience professionals, it merges customer delight with commercial savvy. With battery-powered contactless payment and robust acoustic construction, it's the ultimate in airport entertainment. No plugs – just play; say hello to fun-filled waiting times!

Airport Intelligence
Booth: D420
Web: www.airportintelligence.com/en

Airport Intelligence is directing operational expertise and knowledge to other complex ecosystems around the world. Its goal is simple: using the operational excellence of Brussels Airport, the company wants to support its global clients defined by regulated environments in achieving their full potential with a proven set of data-driven modules.

Airport Research Center GmbH
Booth: B220
Web: arc.de

ARC is a leading global provider of professional airport planning and decision support services. With CAST software, ARC offers a solution that helps to optimize investments and reduce operational costs. As a digital twin, CAST provides a unique simulation, allocation, prediction and optimization environment covering the terminal and airside.

AirportCreators
Booth: F241
Web: www.airportcreators.com

AirportCreators comprises strategy consultants, project managers and principal engineers in the field of airport development. It clears the path for innovation and long-term value, putting forward non-traditional solutions that break with traditions. AirportCreators focuses on understanding and solving the real problem, realizing innovative and appraised concepts, end to end.

AirportLabs Limited
Booth: D380
Web: www.airportlabs.com

AirportLabs empowers the world's largest airports with total airport management, ground handling and innovation, while also serving the entire aviation ecosystem with the global Airport Community app. Trusted by over 50 airports, its cloud-based solutions effectively tackle complex challenges across the entire aviation industry.

Airports Council International (ACI) World
Booth: B121
Web: www.aci.aero

Airports Council International (ACI) represents the collective interests of airports around the world to promote excellence in the aviation industry. It does this by working with governments, regional ACI members, experts and international organizations like ICAO to develop policies, programs and best practices that advance airport standards globally.

Airsphere GmbH
Booth: D114
Web: www.airsphere.de

Airsphere, the visionary company behind modern passenger automation solutions aimed at enhancing passenger experiences, introduces groundbreaking innovations in the aviation industry. Airsphere seamlessly integrates various passenger touchpoint technologies offering comprehensive solutions for passengers, airports and airlines.

Airware
Booth: E38
Web: www.airware.aero

Airware is leading mobile transformation in aviation, revolutionizing the way airports and airlines enable passengers to manage their day of travel using their mobile phones. Airware delivers a simple, cost-effective way of removing the friction from a passenger's travel, one that can be rapidly deployed across an airline's network.

Alfyma
Booth: E220
Web: www.alfyma.fr

Alfyma is a privileged partner that accompanies customers from the idea to the design of conveyor systems. With more than 15 years of expertise and multiple projects with high economic and strategic stakes, Alfyma is committed to the success of its projects.

Almaviva – Saima Sicurezza
Booth: C20
Web: www.almaviva.it

Almaviva and Saima are synonymous with innovation. Almaviva is proposing Moova to the market, an innovative and complete platform that enables new sustainable, multimodal and as a service mobility paradigms for all the different segments of the transportation market. Integrate with the Saima gate designed by Pininfarina for the best passenger experience.

Alstef Group
Booth: E280
Web: alstefgroup.com

Alstef Group designs, integrates and supports automated turnkey solutions for the airport, intralogistics and parcel markets. Its mission is to create intelligent solutions that not only meet the needs of its customers, but also provide them with the long-term benefits of a tailor-made automated system.

Altavia Travel Retail
Booth: A20
Web: altavia-travelretail.com

Altavia Travel Retail, part of Altavia Group, advises hub operators on revenue strategies, omnichannel solutions and spatial planning. Its consultants and architects design large-scale retail and experiential spaces, partnering with brands and retailers to deploy physical and digital concepts in airports across Europe, Asia and the Middle East.

Amadeus IT Group SA
Booth: D140
Web: amadeus.com/en/industries/airports

Get ready to step into a leaner, lighter, limitless future of airport operations with Amadeus. Showcasing the technologies of tomorrow with exciting prototypes, compact hardware, new passenger touchpoints and industry-first innovations, visit the booth for demos, discussions and discoveries.

Amorph Systems GmbH
Booth: B141
Web: www.amorphsys.com

Amorph Systems offers leading products and services for measurement, prediction, planning, integration and control of passenger flows. With its lidar-based people tracking technology Amorph.senses, Amorph Systems serves airports and airlines in counting, tracking and security-related cases. Visit the booth for a game: Catch the Concorde!

Analogic Corporation
Booth: F101
Web: www.analogic.com

Analogic's ConneCT checkpoint security system is ECAC certified and US TSA qualified and is deployed at airports globally. With ConneCT, passengers keep liquids and electronics in bags; when combined with Analogic's new, modular express automated screening lane, airports can optimize passenger throughput and staff productivity, thereby lowering total cost of ownership.

Arcadis
Booth: C241
Web: www.arcadis.com

Arcadis provides a range of advisory, masterplan, design, engineering, program, project and construction management services. It has over 500 aviation professionals with expertise in airport business planning, infrastructure, technology and passenger experience. Service areas encompass environmental, landside access, terminal, airport technology, aerodrome, advanced air mobility and fleet electrification.

Arconas
Booth: C30
Web: www.arconas.com

Arconas is the leading manufacturer and distributor of high-performance furniture for airports and passenger terminals in North America. With over 50 years of industry leadership, it remains dedicated to elevating the passenger experience from arrival to departure, through its extensive suite of seating, power, waste, recycling and counter solutions.

Ariadne
Booth: C202
Web: www.ariadne.inc

Ariadne is the next-generation passenger analytics platform for airports, providing real-time people flow insights throughout the whole passenger journey, from curb to gate. The SaaS solution provides award-winning accuracy and certified GDPR privacy, transforming into a powerful omnichannel marketing and navigation tool when passengers opt in.

Artelia
Booth: E60
Web: www.arteliagroup.com

Artelia is an international multidisciplinary consulting, engineering/project management group specializing in mobility, water, energy, building and industry. The company's technical expertise contributes to the realization of complex projects and decarbonization of the built environment. Artelia has 9,000 employees, a €982 million turnover and operates in more than 100 countries.

Arup
Booth: C260
Web: www.arup.com/markets/aviation

Arup has the global expertise to put forward-thinking strategy, design and technology into practice, whether advising on airport planning, policy or finance, or delivering smarter, sustainable airport infrastructure and operations. Working collaboratively with clients, Arup solutions deliver significant business benefits by balancing the needs of people, processes, technology and environment.

Assa Abloy | HID
Booth: A22
Web: campaigns.hidglobal.com/pte-expo

HID, the world leader in trusted identities, and Assa Abloy, the global leader in access solutions, have collaborated to introduce secure, self-service passenger ID verification solutions at PTE. From reliable entrance systems to cutting-edge biometric and document reading technologies, the innovations enable a safer, more convenient travel journey.

Assaia International Ltd
Booth: A95
Web: www.assaia.com

Assaia's AI turnaround solution delivers real-time visibility for proven cost reduction, improved safety, sustainability and passenger experience. With deployments across the globe, Assaia's solution is the trusted AI turnaround optimizer built by operators for operators. Hear from Fraport and United Airlines at PTE about how they have benefited from Assaia's solutions.

Athonet, a Hewlett Packard Enterprise acquisition
Booth: A560
Web: www.athonet.com

Athonet, a Hewlett Packard Enterprise acquisition, creates best-in-class, reliable and futureproof solutions to enable the full potential of private networks for each client through solid and durable mobile core.

AtkinsRéalis
Booth: A18
Web: www.atkinsrealis.com

AtkinsRéalis is a world-leading professional services and project management company dedicated to engineering a better future for our planet and its people. AtkinsRéalis creates sustainable solutions that connect people, data and technology to transform the world's infrastructure, delivering global capabilities locally to clients.

Aurrigo International plc
Booth: D534
Web: www.aurrigo.com

Aurrigo is highly regarded as a specialist in autonomous and semi-autonomous technology solutions for the aviation, ground handling and cargo industries. Aurrigo has developed six types of autonomous vehicles to date, which can be utilized to reduce costs, resolve operational issues and tackle labor shortages while also improving sustainability.

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www.desko.com

Auweko GmbH
Booth: C30
Web: www.auweko.de

Auweko GmbH specializes in high-quality stainless steel waste bins for public spaces.

Auxilia
Booth: E251
Web: www.auxiliatech.com

Auxilia's mission is to make security checks quicker and more efficient using artificial intelligence. Airis is an artificial intelligence solution that automatically detects threats on any type of x-ray machine.

AviaVox
Booth: D120
Web: www.aviavox.com

Using natural human speech, AviaVox enables airports and airlines to generate automated passenger announcements in over 35 languages. The unique software integrates with existing PA systems along with the AODB and FIDS, so passengers get the very latest information – via their mobile devices, and even in silent airports.

Avius Ltd
Booth: C7
Web: avius.com

Avius is a global provider of passenger feedback solutions, real-time alerts and reporting.

Azinq
Booth: D210
Web: www.azinq.com

Azinq specializes in software and IT services for airports. The Airport Hive suite consists of modern applications including AODB, RMS, billing, FIDS and more, along with APIs and integrations. Azinq IT services provide consultancy and software support. Come and talk to the industry experts to discover more.

B

bagchain BV
Booth: E250
Web: www.bagchain.aero

bagchain is a leading provider of mobile baggage check-in solutions that allow remote, simple, fast and convenient check-in of passenger baggage. The bagchain solution uses bagchain's own ecosystem – the bagchain cloud, with direct, secure 3G/4G connections to the airlines' systems. Check in baggage anywhere!

Bagpoint
Booth: D5
Web: www.bagpoint.com

Bagpoint Group is a platform as a service provider with the mission to decentralize baggage check-in by offering bag check-in from home and hub. For off-airport baggage services, Bagpoint can solve the high congestion problem at today's airports and provide a seamless travel experience for passengers. Contact Mahmoud on +966555095919.

Baker Bellfield
Booth: E140
Web: www.bakerbellfield.co.uk

Barco
Booth: D121
Web: www.barco.com/en

Barco is a global company with headquarters in Kortrijk (Belgium). Its visualization and collaboration technology helps professionals accelerate innovation in the healthcare, enterprise and entertainment markets. Barco counts over 3,000 visioneers, whose passion for technology is captured in over 500 unique patents.

Bartec GmbH
Booth: C140
Web: bartec.com

Bavel Consulting Ltd
Booth: E290
Web: www.bavelconsulting.com

Enhance airport security and efficiency with Bavel Consulting. Explore its forward-thinking solutions, including advanced security lane equipment, a framework for operational excellence and a data-driven approach to checkpoint layout design. Visit the booth to reshape the future of airport security, seamlessly blending innovation, performance and efficiency.

BB Computerteknikk AS
Booth: A210
Web: www.bbcairport.com

BB Computerteknikk (BBC) has, since 2004, based the development of its self-service solutions on three key elements with the passenger, airline and airport in mind; quick, intuitive and easy. Contact Jon Erik Skau, sales director, at: +4798218703 or at jon-erik.skau@bbc.no. BBC looks forward to seeing you at its booth.

Bechtel
Booth: C241
Web: www.bechtel.com

Bechtel helps customers deliver projects of purpose that create a lasting positive legacy. These are projects that grow economies, improve the resiliency of the world's infrastructure, connect communities, get us closer to net zero, tackle critical environmental challenges and protect people and the planet.

Beltcon GmbH
Booth: C15
Web: www.beltcon.de

Beltcon is a Germany-based manufacturer of baggage conveying systems. Its comprehensive product range includes baggage carousels, weighing and dispatcher conveyors for check-in, diverters, straight belt conveyors for collector and transport lines and control panels. Beltcon also provides services for engineering, designing, fabrication, installation and maintenance.

Beonic
Booth: E600
Web: www.beonic.com

Beonic's AI-driven platform enables airports to transform their operations while creating the best passenger experiences from curb to gate. Visit the booth to experience the future of passenger flow, with a live platform demonstration of how Beonic creates seamless passenger journeys and ensures on-time performance for airlines.

Beumer Group
Booth: B200
Web: www.beumergroup.com/en/your-industry/airport-baggage-handling

Beumer Group provides valuable insights into the capabilities of modern baggage handling systems. Its dedicated specialists will guide delegates in making informed choices regarding the right BHS technology. Additionally, they will demonstrate how data analytics can drive continuous improvements in baggage handling processes, ultimately enhancing passenger satisfaction.

Blupura Srl
Booth: A195
Web: www.blupura.com

Blupura, a global leader in water cooler manufacturing, introduces Unico, an innovative water dispenser connected to the mains supply, ideal for public spaces and to turn airport terminals into plastic-free spaces. Powered by AI, Unico can provide chilled, sparkling, ambient and hot water, ensuring maximum hygiene and convenience.

BNP Associates Inc.
Booth: C150
Web: www.bnpassociates.com

Since 1971, BNP Associates has been providing specialized consulting services to the air transportation industry on a worldwide basis. These services are specifically directed at apron, air cargo, air express/mail, baggage handling and hold baggage security screening system processes and operations.

Bōln
Booth: B585
Web: boln.eu

Colorful or neutral environments, permanently arranged or changeable, indoors or outdoors… you will be amazed by the amount of styles and settings you can achieve with the Bōln collections. A new furniture brand with a versatile proposal for shared spaces, based on its own original Flexyskin technology.

Brisk Group Consulting
Booth: C241
Web: www.briskgrp.com

Brisk Group specializes in project and design management, planning and project controls for multidisciplinary airport design teams to enable efficient project delivery.

British Aviation Group
Booth: C241
Web: www.britishaviationgroup.co.uk

The British Aviation Group (BAG) is the leading representative body for British companies involved in aviation and airport development and operations. It provides world-class expertise to meet the challenges of the global aviation industry, creating the airports of the future through the power of the network.

Brock Solutions
Booth: D299
Web: www.brocksolutions.com

Brock Solutions is transforming baggage and passenger systems for an evolved world. It provides industry-leading automation projects, software solutions, sustainment and consulting services that reduce operating costs and extend the life of existing systems. This improves operations in a way that drives measurable value for customers.

Bruker Optics GmbH & Co. KG
Booth: C660
Web: www.bruker.com/optics

C

Cabinet Louis Reynaud – CLR Labs
Booth: E180
Web: www.cabinet-louis-reynaud.eu

Cabinet Louis Reynaud – CLR Labs – is the European security laboratory expert in biometrics, digital identity and EU regulations. CLR Labs is the first independent laboratory in the world to provide security audits of e-gates, EES and enrolment kiosks.

Casper
Booth: E162
Web: www.casper.aero

Casper provides customers in the aviation industry with enhanced insight into their operations and streamlines communication processes. Its advanced products deliver high-quality visualization solutions that are flexible and adaptable to clients' evolving needs. The company's innovative solutions focus on flight track, noise, operations monitoring, situational awareness and community engagement.

Cassioli Srl
Booth: D29
Web: www.cassioli.com

Cassioli Airport Division offers automatic systems for the handling and sorting of baggage such as BHS, carousels and check-in desks. The FAST2CHECK automatic tray return system improves productivity, reduces waiting times and increases passenger flows. Design, quality and aesthetics, 'Made in Italy'.

CAVU
Booth: B251
Web: ca.vu

Unlock value from the airport passenger journey. Elevate your customers' travel experience with the Global Travel Marketplace. Connect the disconnected – discover how the company can accelerate your revenue by expanding your customer reach and increasing the value of your passengers' bookings.

CCM Srl
Booth: C25
Web: www.ccmairports.com

CCM Airport Equipment is a privately owned company, founded in 1981 in Bergamo, Italy. CCM has the competence and the capabilities to fulfill its mission, remaining a leading design and construction contractor in the field of total concept interiors. In over 35 years of activity, CCM has made over 300 airports.

CEIA SpA
Booth: D270
Web: www.ceia.net

CEIA is a leading manufacturer of security screening equipment, offering walk-through metal detectors with extremely high performance in both detection and throughput, hand-held metal detectors and liquid explosive detection systems, as well as shoe metal and explosive detectors (Samdex) for automatic detection of explosives and metallic threats concealed in shoes.

Chapman Taylor
Booth: D500
Web: www.chapmantaylor.com

Chapman Taylor is a leading global architect, masterplanner and interior designer with vast experience in aviation. It has successfully designed and delivered projects at renowned passenger hubs worldwide. The team will be delighted to talk to visitors about their projects, experience and thoughts on the future of aviation.

Cirium
Booth: C241
Web: www.cirium.com

Cirium, the global leader in aviation analytics, empowers stakeholders with unparalleled data and advanced analytics. With deep industry expertise and powerful insights, Cirium enables intelligent decision making to optimize operations, drive revenue growth and enhance customer experiences. Trust Cirium for comprehensive data solutions that propel your aviation business forward.

Civil Aviation Electronic Technology Co. Ltd
Booth: E192
Web: www.caacetc.com

Based on industry-leading internet, Internet of Things and big data technology, CAET will constantly strengthen all-around situation awareness, overall processed intelligent control, full-field smart information interaction and intelligent decision making for integrated management of the airport to guarantee its security management and efficient operation.
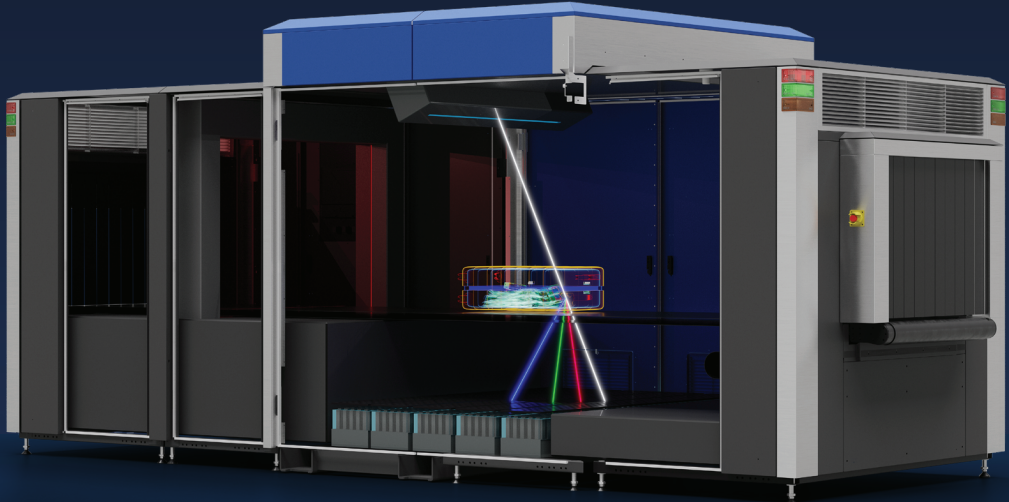
Cobot Lift
Booth: D585
Web: www.cobotlift.com

Cobot Lift is a Danish company that specializes in collaborative robotics. Its product for aviation, Cobro, is a collaborative baggage robot that revolutionizes baggage handling at airports by blending vacuum technology with the intelligence of a collaborative robot.

Cobus Industries GmbH
Booth: D581
Web: www.cobus-industries.com

Cobus Industries is a leading global player in the design and supply of specialized apron buses, with different engine (diesel and electric) configurations and executions from economy to executive to VIP.

Cognitec Systems GmbH
Booth: E510
Web: www.cognitec.com

Cognitec is the only company worldwide that has worked exclusively on face recognition technology since its inception in 2002, offering products for facial image database search, recorded video investigation, real-time video screening and people analytics, border control, ISO-compliant photo capturing and facial image quality assessment.

Collins Aerospace
Booth: D370
Web: www.collinsaerospace.com

Collins Aerospace, an RTX business, is a leader in technologically advanced and intelligent solutions for the global aerospace and defense industry. Collins Aerospace has the extensive capabilities, comprehensive portfolio and broad expertise to solve customers' toughest challenges and to meet the demands of a rapidly evolving global market.

CoMETA SpA
Booth: D91
Web: www.cometaspa.com/en

CoMETA is the Italian market leader in the field of security and safety solutions. It produces interlocking security portals, emergency doors, armored doors, revolving portals, security locks, value protection professional systems, fingerprint readers and face detection technologies. Specifically for airports, it provides security portals with interlocking doors.

Connected Places Catapult
Booth: C241
Web: www.cp.catapult.org.uk

Connected Places Catapult is the UK's innovation accelerator for cities, transportation and places. It connects businesses and public sector leaders to cutting-edge research to spark innovation and grow new markets. Connected Places Catapult runs technology demonstrators and SME accelerators to scale new solutions that drive growth, spread prosperity and eliminate carbon.

Copenhagen Optimization
Booth: B60
Web: www.copopt.com

Staff at Copenhagen Optimization strive every day to develop the very best software solutions for clients around the world. The company develops high-quality, advanced optimization software that makes it easy, simple and efficient to operate an airport. Better Airport – the world's leading connected operations platform for airport operators.

Costain
Booth: C241
Web: www.costain.com

Costain's dedicated team of consulting, digital and construction experts is passionate about shaping, creating and delivering pioneering solutions which transform the performance of airport operations and infrastructure. The bespoke solutions are designed to enhance the customer experience of air travel and enable the transition to net zero aviation.

CQRTS AS
Booth: E40
Web: www.cqrts.com

CQRT trays have an antimicrobial agent incorporated in the plastic material. It penetrates the cell walls of microorganisms, making them unable to function, grow and reproduce. The antimicrobial agent remains undiminished throughout the lifetime of the tray. Some of the models also features the patented friction base.

Crosscall
Booth: A8
Web: www.crosscall.com

Crosscall specializes in the design of rugged smartphones and accessories, as well as the development of mission-critical communications solutions for homeland security, emergency services and critical business (airport/energy/hospitals). Crosscall's solutions are distinguished by the quality of the MCX devices and the

company's noise reduction solution (AI solution).

Custom SpA
Booth: D150
Web: www.custom.biz

Custom creates printing, scanning, data capture and control solutions for automating public services. It integrates hardware, software and services to meet the needs of a variety of vertical markets. The company's complete solutions for the aviation industry simplify all printing and control processes in airports.

Customs and Border Protection (CBP)
Booth: A19
Web: www.cbp.gov/biometrics

US Customs and Border Protection (CBP) takes a comprehensive approach to border management and control that promotes lawful travel and trade while preventing threats from reaching the homeland. It leverages cutting-edge technologies like facial biometrics to strengthen border security and streamline the travel experience while protecting passenger privacy.

D

Daia
Booth: A225
Web: www.daia.tech

The airport-dedicated data platform from Daia provides a transversal analysis of airport operations. Through AI algorithms, Daia simulates air traffic evolution scenarios for several IATA seasons, to determine the impact on passenger experience and the correct sizing of terminal equipment and staff. Additionally, it provides predictions about future incomes (aeronautical, retail, etc).

Daifuku
Booth: C10
Web: www.daifukuatec.com

Daifuku delivers value for airports and airlines globally. It provides solutions for self-service technologies, baggage handling systems, checkpoint security screening, operations and maintenance, airport operating systems and baggage software. Stop by the booth to see self-service passenger solutions and other technologies. Let Daifuku show you how it can exceed your expectations!

Damarel Systems International Ltd
Booth: F120
Web: www.damarel.com

Damarel is showcasing a full range of solutions to help airlines, airports and ground handlers automate and optimize their business. From its L-DCS airline departure control system to its class-leading FiNDnet turn management, service capture and airline billing suite, the company helps reduce costs and improve under- and over-wing operations.

Dan Dryer AS
Booth: B595
Web: www.dandryer.com

Dan Dryer is a leading provider of complete sanitary solutions. It specializes in crafting aesthetically pleasing and highly functional sanitary solutions for public and commercial toilet facilities. Dan Dryer is a solution-oriented company and a preferred supplier of sanitary equipment to major projects in airports across the globe.

Danlex 78 EOOD
Booth: F231
Web: www.danlex.bg

Danlex has 27+ years of experience in delivering and maintaining security screening equipment for airports, ports and borders and urban security, ensuring service excellence and sustainable customer value. Leveraging innovation and knowledge in data science and digital technologies, it offers the AI and IIoT-enhanced solution PMT4NIIS for predictive maintenance of x-ray security systems.

Dassault Systèmes
Web: www.3ds.com

Delmia Quintiq, a Dassault Systèmes solution, revolutionizes the aerospace and defense industry with cutting-edge planning and optimization technology. Its advanced algorithms ensure precise resource allocation, efficient production scheduling and fluid ground operations to empower airports and airlines to navigate complex demands in a dynamic global market. Find out more at https://www.3ds.com/products/delmia.

Datalogic Srl
Booth: B31
Web: www.datalogic.com

Datalogic can help airlines and airports to cover the gaps in bag traceability by offering complete solutions meeting the IATA standard. In addition to handheld readers for bag check-in and mobile computers for the bag reconciliation process, Datalogic offers baggage tracking solutions on automated belts using stationary industrial barcode reading technology.

Deerns
Booth: A205
Web: www.deerns.com

Deerns is a leading independent design and engineering consultancy focusing on MEP building services, terminal and airfield special systems, infrastructure sustainability and decarbonization, and smart and healthy building technology. From due diligence and optioneering to detailed design and owner's supervision, Deerns offers unconditional client support.

DESKO GmbH
Booth: A52
Web: www.desko.de

With more than 30 years of experience in the aviation sector, DESKO is your reliable partner within the fields of passport and boarding pass scanning, access control, security checks and passenger handling. For more information on DESKO's visionary products and solutions, please visit the website: www.desko.com.

Digicon SA
Booth: B180
Web: www.digicon.com.br/en

Digicon started operations in 1977, manufacturing high-precision measurement systems for machine tools. Since its earliest days, the company's mission has always been developing and marketing products and services that are bold and reliable, with an excellent cost-benefit ratio, and which exceed customer expectations.

Dimark Group
Booth: A120
Web: www.dimark.eu

The Dimark Group specializes in designing, manufacturing, assembling, commissioning and servicing baggage handling systems. It provides reliable, top-quality and innovative systems for sorting, inspection and storage of baggage. It supports its customers with knowledge, experience and an individual approach from concept to maintenance.

Dolphin Solutions Ltd
Booth: D530
Web: www.dolphinsolutions.co.uk

Dolphin Solutions is a global commercial washroom company based in the United Kingdom. Renowned for its premium-quality washroom products and exceptional service, Dolphin provides a comprehensive range of washroom solutions for various industries. Its mission centers on integrating technology, innovative design and sustainability to transform the commercial washroom industry.

dormakaba Deutschland GmbH
Booth: C50
Web: www.dormakaba.com

End-to-end passenger process: with airport solutions from dormakaba, passengers can enroll at a kiosk or in a partner app and move seamlessly through self-service e-gates at the different touchpoints. With increased demand for automation and sustainability, dormakaba presents futureproof solutions for airport access security along the passenger process.

DS Brown
Booth: A615
Web: www.dsbrown.com

Established in 1890, DS Brown has a rich history of providing innovative products for bridges, highways, airports and other large-scale infrastructure projects. Engineered for durability and resilience, DS Brown products are a cornerstone in pavement preservation. Visit the booth to learn about the longest-lasting solutions for your airfield pavement.

DSA Detection
Booth: A21
Web: www.dsadetection.com

DSA Detection is the world's largest manufacturer and supplier of trace detection consumables for all ETDs and inert IED simulation products. DSA is renowned for next-day delivery of ETD trace consumables (TSA approved) at very competitive prices, in addition to high-quality x-ray correct inert explosive simulants.

DTP
Booth: D233
Web: www.dtp.aero

DTP empowers the aviation industry with data, smart technologies and modern solutions to optimize the airport experience. Its planning and operations solutions are designed and developed in close collaboration with aviation stakeholders to provide advanced, flexible and adaptable solutions that help achieve passenger satisfaction, operational efficiency and improved revenues.

Dunkermotoren GmbH
Booth: A171
Web: www.dunkermotoren.de

Dunkermotoren is a drive technology manufacturer with over 70 years of experience with innovative, high-quality and flexible gearmotor solutions of up to 5,000W output power, all of which originate from its own development and production. The portfolio includes brushless and brushed DC motors, as well as linear systems and AC motors.

Duracryl Global Flooring
Booth: B505
Web: www.duracryl.com

Duracryl Global Flooring offers a choice to those who want to create and live in a more sustainable world… a choice for you to make a difference, to think and act sustainably and help attain tomorrow's demands. Duracryl produces bio-based liquid-applied seamless flooring.

Dynell GmbH
Booth: E230
Web: www.dynell.at

Dynell is your competent partner for aviation ground support equipment. As a system integrator, efficiency, performance and reliability build the foundation of its products. Dynell sets the standard.

E

Easier
Booth: D100
Web: www.go-easier.com

Easier staff spend their energy perfecting the airport experience: the company delivers self-service technology that increases throughput and security while empowering passengers to feel in control. At Passenger Terminal Expo 2024, Easier will showcase new products and solutions that simplify the passenger journey from check-in to boarding.

ECEX Group
Booth: C690
Web: www.ecex.ch

ECEX Group is a Swiss financial company that specializes in automated cash-to-cash currency exchange for hotels, airports and other tourist destinations. Its goal is to enhance travelers' experiences by offering convenient access to local currency through its compact, 24/7-operating ATMs.

eezeetags BV
Booth: C24
Web: www.eezeetags.com

eezeetags presents the 'eezeetags family' at PTE. With global coverage and local service, the eezeetags family guarantees close-to-market production and service. Senior representatives of all family members will be present at the booth, presenting the world's most trusted easy, fast and clean self-tagging solution. eezeetags welcomes you to the booth!

Efaflex Tor- und Sicherheitssysteme GmbH & Co. KG
Booth: B39
Web: www.efaflex.com

Efaflex produces high-speed door solutions for airports. Whether it's door systems for aircraft hangars, for the secure closure of baggage handling systems, for cargo halls and freezer areas, or explosion-proof doors for fueling areas, the family company offers tailor-made door systems for every requirement profile at airports.

Egis
Booth: E310
Web: www.egis-group.com

Egis designs and develops airports and transportation infrastructure to connect people and communities everywhere. Its offerings span masterplanning, airport infrastructure operations, engineering and design solutions for airside, landside and terminal buildings. A major player in public-private partnerships, the company's team of 2,000+ aviation experts collaborate with architects, project managers and engineers.

Elenium Automation
Booth: E370
Web: www.elenium.com

Experience seamless travel with Elenium's self-service technology and digital identity solutions. Glide through terminals effortlessly, empowered by human-centric technology. Elenium has revolutionized airport experiences using computer vision and AI. Visit the booth to see the company's newest bag drop which will be transforming major airports' and airlines' operations and customer experience.

Embross
Booth: A5
Web: www.embross.com

Embross is a leading self-service technology company delivering automation solutions to the world's airports, airlines and other service providers. Embross has more than 20 years of software and hardware development experience in the passenger travel industry, providing kiosk design, engineering, fabrication and assembly and software innovation.

Emma
Booth: B90
Web: www.emma.aero

Emma Systems, the future of airport efficiency, is where the cutting-edge SaaS platform and unified data model revolutionize how airports, airlines and ground handlers collaborate. Harnessing the power of artificial intelligence and fostering a culture of cooperation, Emma makes airport operations predictably efficient and adaptable, where operational excellence is the standard.

Engineering Ingegneria Informatica SpA
Booth: B31

Engineering Ingegneria Informatica is a leader in digital solutions for airport infrastructure: digital twin, AI and runway drone-based inspections. These innovative solutions enable the optimization of airports, the improvement of safety and security and the reduction of environmental impact. A step forward with data, AI and simulation: decision intelligence!

Equans Groupe Bouygues
Booth: A16
Web: www.equans.com

Partner of choice in the energy and services sector, Equans propels airports into the safe, smart and sustainable future to elevate the airport experience. Leveraging 60 years of expertise with 1,500 employees worldwide, Equans supports major international projects. In 2022, the company's consolidated revenue in the airport industry totaled €200m.

eSIM Go
Booth: C545
Web: www.esimgo.com

eSIM Go empowers businesses of any size to offer their own digital connectivity solutions to customers, providing everything needed to scale their global opportunity and go to market fast.

ESP Global Services Ltd
Booth: C203
Web: www.esp.co.uk

ESP Global Services provides managed IT services globally. ESP will be showcasing its latest revolutionary innovation, AirportNow. Powered by ServiceNow and ESP's 30+ years of aviation experience, AirportNow is a comprehensive, customized service management solution designed specifically for airports, connecting equipment failure incidents to the nearest engineer with one click.

Esprit Digital
Booth: A100
Web: www.espritdigital.com

Esprit Digital designs and builds custom kiosks and bespoke LED screens for any application anywhere in the world and then supports them for life, both physically on-site and remotely via their network operating center. Founded over 20 years ago, the company offers an unrivaled one-stop service.

Evolutive Systems SL
Booth: D555
Web: www.evolutivesystem.com

Evolutive Systems is a think tank organization specialized in biometric identification, digital ID, border control and electronic ID documents. It is presenting DBT – a face recognition system offering all the benefits of facial recognition without the hassle of accessing databases or networks. Please visit the booth or go to www.DBTerminator.com to learn more.

Ewo Srl
Booth: B31
Web: www.ewo.com

Ewo exploited the potential offered by LED technologies for large areas as far back as 2010 and since then it has been optimizing its floodlight product portfolio continuously. At present, around 200 airports worldwide – from desert regions to Greenland – rely on Ewo.

Expresso Deutschland GmbH & Co. KG
Booth: E120
Web: www.expresso.de

Expresso Deutschland is one of the premium manufacturers of manual transportation equipment, powered lifting, handling and transportation systems and baggage cart systems. System solutions for loading technology and loading safety are another focus of the portfolio.

F

FeedbackNow
Booth: B110
Web: www.feedbacknow.com

Real-time insights, real-time improvements: FeedbackNow gives your airport the ability to easily collect, monitor, analyze and act on a continuous stream of passenger feedback and other signals to optimize your operations using a simple and powerful system. FeedbackNow enables you to consistently deliver excellent CX and drive growth.

Firstco
Booth: D400
Web: www.firstco.uk.com

Firstco is an established systems engineering company that consults, designs and delivers mission-critical control and communication systems within the airport, rail and vertiport sectors. It works with infrastructure operators, consultants and contractors, providing their project teams with specialist engineering resources.

Flex Industries
Booth: C644
Web: www.flex.it

Flex provides wayfinding, visual communication and queue management solutions for airports.

Flexco
Booth: E514
Web: www.flexco.com

Forbo Siegling GmbH
Booth: D300
Web: www.forbo-siegling.com

Precision and efficiency in order picking and distribution are increasingly becoming decisive factors in the success of a company. Forbo conveyor and processing belts, live roller drive belts and round belts fulfill individual conveying and processing tasks, for example in distribution centers and airports.

Fraport AG Frankfurt Airport Services Worldwide
Booth: D40
Web: www.fraport.com

Fraport is a leading global airport group with operations at 30 airports worldwide. It offers a broad range of management, consulting and operational solutions. Fraport is committed to sustainability with a vision of zero carbon emissions at all group airports by 2045. Fraport's mission: connecting the world with tomorrow.

Frequentis
Booth: D60
Web: www.frequentis.com

Frequentis airport solutions are key enablers for the most effective collaboration between airports and their partners to reduce costs for all stakeholders, achieve their performance objectives and increase passenger satisfaction. The Frequentis portfolio supports local airport collaborative decision making processes as well as the implementation of an airport operations plan.

G

GATE – the Airport Technology Network
Booth: D300
Web: www.gate-alliance.com

GATE is a leading network of the airport industry and the innovation driver for airport operations. Its members supply world-leading products and develop the technologies of the future. The association focuses on the passenger's comfortable and sustainable journey with luggage and the efficient transportation of freight.

Gen2Wave Co. Ltd
Booth: D579
Web: www.gen2wave.com

Gen2Wave is a manufacturer of rugged enterprise mobile terminals with biometrics and automatic data capture functionalities. The company's product portfolio consists of various form factors from handheld to tablet and sled with every functionality for access control, citizen identification, KYC (know your customer), workforce management, air/seaport security, etc.

Genetec
Booth: D220
Web: www.genetec.com

Genetec develops open-platform software, hardware and cloud-based services for the physical security and public safety industries. Genetec products unify IP-based video surveillance, access control and automatic license plate recognition into one platform. A global innovator, Genetec serves enterprise and government organizations via an integrated network of resellers, integrators and consultants.

Gesnaer Consulting SLNE
Booth: E20
Web: www.gesnaer.es

Gesnaer, with a successful career of more than 20 years, is a young and dynamic company with an experienced human team that manages and adds value to the Spanish airport network through engineering solutions and consulting specialized in civil aviation, airports and aeronautics. Gesnaer is flying toward the future!

Getriebebau Nord GmbH & Co. KG
Booth: D300
Web: www.nord.com

As one of the global industry leaders for mechanical and electronic drive technology, Getriebebau Nord stands for quality and flexibility. Its innovative modular product range includes energy-efficient and robust drive solutions consisting of geared motors, electric motors, industrial gear units and frequency inverters, decentralized and in the control cabinet.

Gilardoni SpA
Booth: B31
Web: www.gilardoni.it

Gilardoni has a wide portfolio of products for the security market, with both x-ray imaging for aviation and non-aviation and tray movement systems as complementary solutions. All products are proudly invented, designed and manufactured in Italy.

Green Furniture Concept
Booth: C30
Web: www.greenfc.com

Green Furniture Concept is on a mission to boost the standard of public space interiors. Its seamless solutions can be found at airports, transportation hubs and retail spaces around the world. Green Furniture Concept creates beautiful, flexible and sustainable areas connecting people to places, and with each other. Green Furniture Concept makes places matter.

Grimshaw
Booth: C241
Web: www.grimshaw.global.com

Grimshaw is an international architecture practice operating from eight studios in Los Angeles, New York, London, Paris, Dubai, Melbourne, Sydney and Auckland. With 30 years of aviation expertise, the practice collaborates with multidisciplinary partners delivering masterplans, infrastructure and developments that focus on passenger experiences and guide airports toward a regenerative future.

Groupe ADP
Booth: A15
Web: www.parisaeroport.fr/en/homepage-group

Groupe ADP is active in 120 airports in 50 countries around the world. It operates a network of 27 airports worldwide directly or indirectly, under concession or management contracts. The alliance it formed with TAV Airports and with GMR Airports gave rise to the world's leading airport.

Guinault SA
Booth: D163
Web: www.guinault.com

Guinault, a 150-employee company, is not just a general GSE supplier. It focuses 100% of its activity on APU substitution solutions, including 400Hz power supply, air start units, air-conditioning units and combined ACU+400Hz machines. The pieces of equipment can be fixed, mobile, diesel, electric or hybrid.

Gunnebo Entrance Control
Booth: E340
Web: www.gunneboentrancecontrol.com/en

Gunnebo Entrance Control revolutionizes passenger control with biometric technology and cutting-edge access gates. Explore the future of passenger safety and streamline flow rates at every airport touchpoint.

H

Hill International, Inc.
Booth: C90
Web: www.hillintl.com

Hill International provides program management, project management, construction management and management consulting for construction projects around the world. As a pure project management firm, Hill has one focus: protecting client interests. The Hill aviation team spans the globe, with more than 600 airport professionals delivering projects on four continents.

Hub Parking Technology
Booth: D91
Web: www.hubparking.com

Hub Parking is the brand of FAAC Technologies that develops, manufactures, installs and services profitable parking management solutions for international and regional airports. Hub's Jupiter parking system is scalable, modular and flexible for any size of installation, offering PARCS management 24/7 through JMS software and mobile apps.

Hub Performance
Booth: F130
Web: www.hubperformance.com/en/home

Hub Performance provides planning, simulation and emulation solutions. Its target is to optimize airport hubs' capacity. It focuses on baggage and cargo handling design and commissioning to save cost and optimize ROI. Hub Performance will provide visibility on how to set up virtual commissioning platforms with Emulate3D Controls Testing.

Hübner GmbH & Co. KG
Booth: D300
Web: www.hubner-group.com

Hübner has more than 50 years of experience in the field of bridgeheads for passenger boarding bridges. Besides the folding canopy, the patented platform system supports autonomous docking: the 'last mile' is already realized today. The Hübner PBBI is the most safe, soft and secure transition to an aircraft.

I

IATA
Booth: D9
Web: www.iata.org

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing over 300 airlines or 83% of total scheduled traffic. IATA supports many areas of aviation activity and helps formulate industry policy on critical aviation issues.

iboardings.com
Booth: f250
Web: www.iboardings.com

iboardings designs and manufactures technological solutions for travel companies. Its software and hardware solutions make life easier for those involved in handling passengers. The company's solutions help to overcome challenges related to the growing number of passengers, lack of manpower, budget constraints, etc.

ICF
Booth: C241
Web: www.icf.com

ICF is a global strategic and communications consulting firm with deep sectoral expertise in aviation. Its specialized practice areas cover airports, airlines/MRO, aviation finance and tourism, with cross-cutting expertise in sustainability and digitalization. Clients include governments, trade bodies, operators, investors and finance providers, with whom ICF works to solve their most complex challenges.

Idemia Public Security
Booth: B65
Web: www.idemia.com

Idemia Public Security's travel and transport division has been pioneering innovative solutions that ensure safe global mobility for over 40 years. With 2,200+ installed border gates and touchpoints processing 700 million passengers annually, Idemia's end-to-end solutions integrate biometrics, ID management and data analytics, enhancing the passenger experience without compromising security.

IEE SA
Booth: D300
Web: www.iee-sensing.com

IEE develops and manufactures advanced sensing systems for building security and management. The innovation-driven company specializes in high-accuracy tailgate detection and passenger counting systems. IEE's sensing solutions for smart infrastructure support airport managers in their endeavor to meet the expectations of travelers, shoppers and employers.

imageHOLDERS
Booth: E100
Web: www.imageholders.com

imageHOLDERS is a design-led manufacturer of self-service kiosks and terminals. It designs and builds innovative business solutions, making technology more accessible for all. The interactive kiosks and device enclosures help companies drive revenue, improve efficiency and overcome sticking points in the user journey.

IN Groupe
Booth: E360
Web: www.ingroupe.com

IN Groupe offers identity solutions and secure digital services at the cutting edge of technology, integrating electronics, optics and biometrics. For airports, airlines and the travel industry, the company's solutions contribute to the development of a new passenger experience, improve fluidity and facilitate security processes at borders.

Indra
Booth: E440
Web: www.indracompany.com

Indra is one of the main global technology and consulting companies, a world leader in engineering technology for the aerospace, defense and mobility sectors. It has a unique track record in the transportation industry with more than 2,500 projects developed in more than 50 countries.

Ineco
Booth: F190
Web: www.ineco.com

Ineco is a leading international consultancy and engineering firm specialized in mobility and digital transformation. With 55 years of experience, it operates around the world, offering a comprehensive range of services during the whole project lifecycle, from its conception to its operation and maintenance.

Infologic Nederland BV
Booth: C235
Web: infologic.nl

Infologic showcases Lumids, the premier FIDS and check-in solution platform for aviation. With over 30 years of expertise, Infologic specializes in serving major airports like Schiphol and Helsinki, as well as regional airports worldwide. The company's versatile low-code platform supports comprehensive display solutions. Visit the booth to meet Infologic's team of specialists.

Inform GmbH
Booth: D121
Web: www.groundstar.aero

Inform is a German company offering advanced optimization solutions and providing the international aviation industry with GroundStar, a leading software solution, for more than 25 years. In close collaboration with its large and diverse customer base, Inform constantly develops top-notch solutions for airlines, airports and ground handlers all around the world.

Informasistemi SpA
Booth: B31
Web: www.informasistemi.com

With more than 20 years of activity, Informasistemi creates innovative solutions in the communication and digital signage sector. Transforming any environment into an interactive digital space, Informasistemi can connect the physical world with the digital one, creating sensory experiences and connecting brands with their customers.

Ink Innovation SL
Booth: D110
Web: www.innovation.ink

Ink Innovation, a technology provider, offers web-based, cloud-integrated departure control and other systems to the aviation industry. Its solutions include biometrics, mobile and cloud systems and self-service units that help improve operations. Integrating legacy solutions into newer digital systems, Ink offers innovative alternatives for airports and airlines looking for greater choice.

Inpro Europe Srl
Booth: C270
Web: www.inprocorp.com

Inpro Europe, based in Orvieto (Italy), acts as a sales office, supply and logistics hub for the European markets of Inpro Corporation USA. Complying with ISO 9001 standards, Inpro offers protection products (handrails, wall and corner guards and wall sheets) and expansion joints with fire barriers, made of sustainable materials.

Interchange
Booth: C241
Web: www.interchange-uk.com

Interchange is a series of digital and event platforms to catalyze the integration, digitization and decarbonization of the UK transportation infrastructure.

International Security Technology Ltd
Booth: E200
Web: www.ist-china.com

International Security Technology was established in Hong Kong. It has strong technical strength in the fields of biological collection, eID personalized production research and the development of eID production equipment, automatic access control solutions and full-scene overall solutions. IST is committed to providing professional, personalized and diversified customized services for customers around the world.

Intos Interior Solutions
Booth: E110
Web: www.intos.nl

Since 1991, Intos has incorporated its knowledge and experience into standard and inventive customized products and services for airports, ranging from counter solutions to space-saving search cabins and temporary, high-quality toilets. Purely customized, it also fits out shops and complete business or first-class lounges.

INTELLIGENT AiPRON

MASTERMIND YOUR APRON
ONE INTELLIGENT PLATFORM
TO MANAGE YOUR AIRSIDE ECOSYSTEM

ADB SAFEGATE applies automation, integration and digitalization to provide an intelligent approach to managing apron activities from landing to takeoff. Our innovative Intelligent AiPRON platform integrates all the systems and processes important to apron operations into a single ecosystem that uses machine learning technologies to unleash the power of data and predictability.

Advanced docking systems ensure safe and precise aircraft stops every time, even in poor visibility. Operational data is constantly analyzed and presented to stakeholders in real time to improve decision making, mitigate irregularities and create recommendations to help deliver on-time departures. All of which equals faster, safer and greener turnarounds that boost the customer experience.

www.adbsafegate.com

ADB SAFEGATE

Isarsoft GmbH
Booth: A216
Web: www.isarsoft.com

Isarsoft empowers customers to unlock the full potential of their security cameras with artificial intelligence, creating video analytics solutions known for reliability, user-friendliness and extensive integration options. Within the airport sector, Isarsoft Perception enhances operations through its queue management, passenger flow monitoring, turnaround control and parking guidance system applications.

ISO Software Systeme GmbH
Booth: E30
Web: www.iso-gruppe.com

Since 1987, ISO has been deeply rooted in the airport industry. ISO's SKYport airport management suite is deployed at more than 80 airports worldwide and ensures operational excellence and fully automated revenue management. ISO is showcasing its AOCC, offering a workflow-based approach to incident management.

Italcer SpA SB
Booth: B31
Web: www.gruppoitalcer.it

ITW GSE ApS
Booth: D230
Web: www.itwgse.com

Advance your gate economics with EcoGate, ITW GSE's new high-efficiency system of ground support units that work together intelligently. ITW GSE covers your needs from single gate installations to huge airport projects supplying expert project management, GPUs, PCAs, cables and hoses. ITW GSE has got you covered!

J

Jacobs
Booth: C120
Web: www.jacobs.com

Jacobs provides development services for existing and greenfield airport projects worldwide. With aviation facing new challenges arising from environmental, social, financial and digital changes, it is committed to helping transform its clients' airport infrastructure, organizations and business practices to deliver world-class passenger service while moving toward net zero.

JBT AeroTech Corporation
Booth: A92
Web: oshkoshaerotech.com

JBT AeroTech, an Oshkosh Corporation company, leads in the design, manufacture and support of cutting-edge airport gate equipment including Jetway steel or glass boarding bridges, Jetpower 400Hz ground power units, JetAire pre-conditioned air systems and iOPS telematics monitoring services. Visit JBT AeroTech Jetway Systems for all your gate equipment.

JLG EMEA BV
Booth: C40
Web: www.jlg.com

K

Kohn Pedersen Fox Associates (International) PA
Booth: C241
Web: www.kpf.com

Kohn Pedersen Fox (KPF) provides architectural and planning services for clients in both the public and private sectors in over 31 countries and 116 cities. The firm's portfolio includes a wide range of projects such as Abu Dhabi's new Zayed International Airport Terminal A and Changi Airport Terminal 5.

KraftOne Group
Booth: F130
Web: www.kraftonegroup.com

Kusch+Co. GmbH
Booth: E80
Web: www.kusch.com

Kusch+Co. offers you a multifaceted selection of first-class seating furniture. More than 260 airports worldwide have opted for the waiting benches, seat islands and lounge seating from Kusch+Co. These series are specifically designed for airport environments, fulfilling all the requirements with regard to safety, functionality, design, comfort and utility.

L

Leidos
Booth: C60
Web: www.leidos.com/markets/aviation/security-detection

Leidos is a Fortune 500 innovation company rapidly addressing the world's most vexing challenges in national security and health. The SES business area is the cornerstone of Leidos' comprehensive suite of fully integrated security solutions for aviation, ports, borders and critical infrastructure customers around the world.

Lenze
Booth: D300
Web: www.lenze.com/en-de/solutions/industries/airport-logistics

Lenze is a leading global supplier of innovative, high-performance, energy-efficient and digitalized drive and automation technology products. It has subsidiaries in 45 countries and 4,000 employees. Lenze's industry experts develop the best solution for your requirement – no matter which one you would like to solve – finding the right product for your demand.

Leonardo
Booth: D61
Web: www.leonardo.com

Leonardo Automation leads in innovative baggage handling solutions, specializing in crossbelt technology for enhanced efficiency systems worldwide. With a focus on quality, ESG and customer satisfaction, Leonardo ensures seamless performances from design to after-sales service. Meet the team and see their advanced automation solutions at the booth.

LG Electronics
Booth: C535
Web: www.lg.com/global/business/integrated-solutions

LG Electronics provides digital signage solutions for public transportation to enhance the experience for both users and transportation service providers. LG Electronics is constantly looking ahead, challenging its employees to come up with more innovative, more exciting solutions to improve consumers' lives.

Limak Group of Companies
Booth: D231
Web: www.limak.com.tr

The Limak Group, founded in 1976, operates in the construction, infrastructure, energy, tourism and cement industries across 13 countries, generating US$4.7bn in annual revenue. The group has successfully completed over 100 construction projects, exceeding US$10bn, ranging from airports, ports, bridges and highways to dams, irrigation plants and hydroelectric power plants.

Lindner SE
Booth: D300
Web: www.lindner-group.com

True to its motto 'Building new solutions', Lindner can tailor all services and products exactly to your requirements and wishes as part of a general contracting project. Lindner turns the client's vision precisely into reality while applying specialist know-how in terms of construction, function, technology and design.

Logistical Planners Europe Ltd
Booth: A220
Web: www.logplan.com

Logplan is a professional airport logistics engineering firm with over 35 years of experience in the aviation industry. Its customers are airports, architects and general contractors. Logplan's specialities include airport baggage handling systems (BHS), automated people movers (APM) and airport cargo facilities. Logplan has provided services to over 30 countries.

Lost & Found Software
Booth: D540
Web: www.lostandfoundsoftware.com

Lost and Found Software streamlines lost item processes for 40 airports globally, cutting handling time and costs by 90%. With intuitive design and AI-driven technology, it enhances administrative efficiency and customer service. Utilized in aviation, public transportation and hospitality, it offers features like self-service, automated matching and fraud detection.

Luggage Logistics Ltd
Booth: A115
Web: www.luggagelogistics.net

Luggage Logistics is a supplier of innovative baggage, passenger and ULD management solutions designed to help airlines, airports and ground handlers resolve their key operational challenges. Its cost-effective solutions provide end-to-end baggage and ULD reconciliation and management in more than 200 airports worldwide. Visit the booth for more information.

M

Mace
Booth: C241
Web: www.macegroup.com

Mace has been delivering aviation projects for over 30 years. It was founded out of a belief that the construction industry could be more innovative, more responsible and more efficient in the delivery of its projects. Mace now has a reputation for delivering projects faster, safer and better than ever before.

Magnetic Autocontrol GmbH
Booth: D91
Web: www.magnetic-access.com/en

Excellent functionality and ease of use, plus superior levels of safety and quality standards make Magnetic Autocontrol solutions state of the art and effective for access control in all areas and for any requirements including car parks, public transportation, airports, highway toll booths, buildings and commercial and industrial facilities.

Marcus Pedersen ApS
Booth: B140
Web: www.marcuspedersen.dk

Marcus Pedersen is a Danish design company specialized in designing, developing and manufacturing products and furniture for airports and public areas.

Matarat
Booth: C664
Web: matarat.com.sa

Materna IPS GmbH
Booth: C230
Web: www.materna-ips.com

Materna IPS is an international service provider for automated passenger handling for airlines and airports. The company's range of products and services include hardware and software implementations, as well as service and maintenance – resulting in many successful customer projects worldwide.

Matrex SAS
Booth: E252
Web: www.matrex-airport.com

Matrex is a French company. For 30 years, it has been a specialist in baggage handling systems, passenger handling solutions and the integration of airport safety and security machines. Matrex offers a full product range of standard baggage handling equipment, which enables it to develop tailor-made and fully optimized solutions.

medisana GmbH
Booth: E70
Web: www.medisana.com

medisana is one of the leading specialists in the home healthcare market. For over 40 years, the German company has been committed to people's health with the motto 'Your health in good hands'. medisana develops, markets and sells products in the different categories of health control and wellness.

Metagro Edelstahltechnik AG
Booth: E40
Web: www.metagro.at

Metagro has been processing stainless steel into functional products of the highest quality in Austria since 1973, precisely tailored to your individual needs. The variety of stainless steel products ranges from security lanes and furniture to energy columns for passengers and columns for self-check-in.

Michelin
Booth: D162
Web: www.fennerdunlop.com

Fenner Conveying and Michelin engineers have designed a new, fully integrated moving walkway that is soft to ride and a lot quieter. Starglide's patent-pending belt walkway prevents pinching and doesn't get slippery when wet, making it safer. The unique, environmentally friendly design yields lower maintenance costs and less downtime.

Midstream Lighting
Booth: C241
Web: www.midstreamlighting.com

Midstream Lighting is a specialist in airport lighting, specifically high-mast lighting and airport apron lighting. Its products and know-how are specially tailored for airports and its solutions have been deployed internationally in over 100 major and regional airports.

MissingX.com
Booth: A546
Web: www.missingx.com

Mobile Locker
Booth: C550
Web: www.mobilelocker.eu

Mobile Locker specializes in hi-tech, high-quality locker systems that provide a maximum degree of safety and comfort to users. Its lockers are from premium material and are fully automated, easy to use and Internet of Things compatible.

MobiMESH inPiazza Srl
Booth: B31
Web: inpiazza.cloud

inPiazza is the innovative AI-powered platform to drive the passenger journey. By exploiting video, wi-fi and BLE sensors, inPiazza gathers data about passenger flow and provides digital touchpoints to engage passengers and communicate with them. inPiazza provides wi-fi engagement, proximity marketing, location analytics and the 2Guide digital indoor navigation solution.

Modi Modular Digits GmbH
Booth: A51
Web: www.modivision.net

Visit the booth at PTE and step into the future with ModiVision!

motion06 GmbH
Booth: D300
Web: www.motion06.at

motion06 is a global leader in the manufacture of top-quality, precision performance technology for airport baggage handling systems, e-commerce, post and parcel systems and other industrial applications. motion06 provides the clarity, intelligence and functionality needed from the planning phase through to the finished product.

Mott MacDonald
Booth: B241
Web: www.mottmac.com

Mott MacDonald is a global engineering management and development consultancy. Its purpose is to improve society by considering social outcomes in all it does, relentlessly focusing on excellence and digital innovation, transforming clients' businesses, our communities and employee opportunities.

N

NACO, Netherlands Airport Consultants
Booth: E111
Web: www.naco.nl

NACO is a world-leading airport consultancy and engineering firm with 75 years of experience in the aviation industry – from major landmark designs to smaller airports. Its expertise ranges from masterplanning and building design to airport PPPs and civil engineering. It provides innovative, sustainable solutions while enhancing the passenger experience.

Naitec Srl
Booth: B31
Web: www.naitec.aero

Naitec provides turnkey digital solutions to integrate, optimize and simplify airport management. With over 30 years of experience, Naitec provides real-time operational process optimization, artificial intelligence for data-driven decisions and planning, secure and smooth passenger experience, consulting and system integration and end-to-end turnkey solutions.

NBG Innovations Group Pte Ltd
Booth: C515
Web: www.nbginnovationsgroup.com

NBG Innovations Group is a technology company with three R&D centers and a manufacturing facility. NBG Group focuses on R&D and related manufacturing of key components for the healthcare, security detection and energy industries.

NEC Corporation of America
Booth: E221
Web: www.necam.com/aviation

NEC Corporation of America (NEC) delivers solutions to the aviation industry with a focus on safety, security and efficiency through its portfolio of analytics, security and biometric technology. NEC Corporation of America is a wholly-owned subsidiary of NEC Corporation, with a presence in 140 countries and US$27bn in revenue.

Netcompany
Booth: A47
Web: www.netcompany.com

Netcompany is one of Europe's fastest growing and most successful IT services companies, leading the way in showing how digital transformation can create strong, sustainable societies, successful companies and better lives for us all.

Nikken Sekkei Ltd
Booth: F251
Web: www.nikken.jp

During its more than 120-year history, Nikken Sekkei has played a pivotal role in the airport design field across Japan. Examples of its design and planning contribution include Narita Airport, Kansai International Airport and Central Japan International Airport. Nikken Sekkei is able to offer tailor-made solutions for each project.

Norder Design Associates Limited
Booth: C241
Web: www.norder.co.uk

Norder plans, designs and advises on airfield infrastructure and airport buildings. Its professional, award-winning teams provide engineering and architectural expertise and worldwide experience to airports and project teams in inspections and engineering for runways, taxiways and aprons; commercial/military airfield planning and engineering; and airfield capex planning.

Nordic Office of Architecture
Booth: A211
Web: www.nordicarch.com

Nordic Office of Architecture will be showcasing its projects, including how sustainability is at the heart of the work it does transforming existing terminal buildings. Ongoing projects at Keflavik Airport will be featured alongside the Geneva Airport competition entry and Noida International Airport which is due to open in 2024.

Nuctech Company Limited
Booth: A90
Web: www.nuctech.com

Nuctech is a security and inspection solution and service supplier that provides the most advanced technology, superb products and integrated solutions in the security inspection industry. Please visit the booth for a demonstration of Nuctech's cutting-edge screening technologies and solutions for airports.

O

Objective
Booth: D115
Web: www.objective.se

Objective delivers best-in-class ground handling systems including CUSS kiosks and bag drop solutions to some of the world's best airlines and airports, including almost every airport and airline in Scandinavia. From check-in and security to boarding, Objective has got it.

LOOKING FOR A SEAMLESS BAG DROP PROCESS?

Visit us at booth C230 and learn more!

We know Airports

Designed to inspire and connect the world that is as welcoming as home.

#1
international design firm in Aviation

23
of the top 30 global airports are clients

300+
aviation clients around the world in all 6 continents

90%
of the top 50 airports in the US are clients

Kunming XiaoShao International Airport: Master Plan and Terminal Concept Design by Landrum & Brown and partners

Booth no: E570

Sidara

sidaracollaborative.com

OMK
Booth: C6
Web: www.omkdesign.com

At OMK, every product crafted seeks to improve the passenger's journey, and OMK is honored that daily, over 2 million people use its products. Rooted in the heart of London, the company's focus has always been on public seating, proudly furnishing over 350 transportation hubs across the globe.

Omnevo
Booth: D580
Web: www.omnevo.net

Omnevo revolutionizes digital ancillary revenue and operations for mobility and hospitality providers like airports, airlines and rail operators. Its modular solutions with scalable architecture offer tailored features and agile development. From pre-order to supply chain integration, Omnevo enables omnichannel retail control, leveraging e-commerce marketplaces for enhanced customer engagement.

One Works
Booth: B31
Web: www.one-works.com

One Works is Italy's leading aviation design and consultancy firm, working together with airport operators, carriers and investors to deliver safe, efficient, sustainable airport operations and development, while retaining a focus on passenger experience.

Oshujian
Booth: C14
Web: www.oshujian.com

Oshujian, a leading manufacturer of airport equipment, was founded in 2000 and is specialized in airport passenger seating systems, multifunctional counters, isolation railings and other airport accessories. The production and R&D base exceeds 80,000m^2 in Guangdong, China, and its products are sold to over 100 countries and regions around the world.

Outsight
Booth: F210
Web: www.outsight.ai

Across airport terminals, from curb to gate, Outsight's software platform harnesses the distinctive capabilities of 3D lidar data for uninterrupted and anonymous passenger tracking, real-time queue monitoring and curbside activity observation. This accurate data empowers airport operators to visualize passenger flow, communicate waiting times and enhance terminal operations.

P

Pascall+Watson
Booth: B250
Web: www.pascalls.co.uk

Pascall+Watson Architects is an international design practice with studios in the UK, Europe and the Middle East and over sixty years of global experience in airport masterplanning, terminal design and passenger experience. Pascall+Watson designs sustainable, resilient and inclusive airport experiences that transform travel for millions.

Passenger Terminal Expo 2025
Booth: E241
Web: www.passengerterminal-expo.com

Passenger Terminal Expo 2025 will take place in Madrid on April 8, 9 and 10. Please visit Booth E241 to discuss next year's event and enjoy a refreshment!

Passenger Terminal World Magazine
Booth: D538
Web: www.passengerterminaltoday.com

Published by the organizer of Passenger Terminal Expo, *Passenger Terminal World* covers the latest industry developments. Globally acknowledged as the most readable and best-designed publication in the aviation arena, it offers opinions and analyses on the biggest trends and issues within the industry.

PDC AS
Booth: A230
Web: www.pdcaviation.com

Are you among the 68% of airports who according to Airport Council International are operating with a net loss? It all begins with leveraging the airport capacity to its full potential. PDC AirportSuite is the software and analytic tool to support decision making and strengthen your airport's competitiveness and profitability.

Planeground Airport Consulting
Booth: E158
Web: www.planeground.com

Planeground Airport Consulting is an independent company providing specialized analytics and planning services for the aviation industry. Founded in 2011 with the mission of better airport planning and development solutions by leveraging real data, Planeground has emerged as an award-winning consultancy recognized for its superior and futureproof design concepts.

plano solutions GmbH
Booth: B650
Web: www.plano-wfm.com/en

plano has been a well-known and established manufacturer of workforce management software since 2006. More than 380 customers worldwide successfully rely on the multilingual solution to optimize their personnel processes and ensure that aviation personnel are optimally assigned. The solution includes capacity planning, time recording/management, personnel scheduling and training management.

Point FWD
Booth: F162
Web: www.pointfwd.com

Aviation security consultancy Point FWD showcases its expert services for airports, OEMs and security companies in reaching the most optimal screening checkpoints globally. Stop by the booth to discuss your next security checkpoint transition and understand the (data-driven) solutions Point FWD offers to stay confident in your security change project.

Poltrona Frau
Booth: B20
Web: www.poltronafrau.com

As traveling has regained its space in our lives, travelers have become more and more demanding, and spaces have become increasingly flexible. Poltrona Frau's Bay Lounge and Bay Gate are its new modular and linear seating systems created in cooperation with Foster + Partners, for airports, hotels and lounges.

Portland
Booth: C241
Web: www.portland-design.com

Portland is a multidisciplinary strategic design business. The company works across the world with airport authorities and managers, developing commercial masterplanning strategies to enhance the passenger journey and optimize revenues. Clients include Avinor, Bangalore International Airport, CPK Warsaw, Dusseldorf Airport, Isavia and Munich Airport International.

Power Stow AS
Booth: D8
Web: www.powerstow.com

Power Stow is specialized in designing and manufacturing innovative baggage and cargo handling system solutions for airports, airlines and ground handlers. At this year's Passenger Terminal Expo, Power Stow will be showcasing the transfer belt, its new technology to assist in unloading baggage and cargo from containers and baggage carts to the arrival belt.

PrehKeyTec Germany
Booth: F230
Web: www.prehkeytec.com

PrehKeyTec offers innovative check-in solutions. On display will be an innovative check-in solution in cooperation with PrehKeyTec's partner Elyctis that combines high-quality keyboards with top-notch identification technology. The keyboards utilize advanced OCR technology to swiftly and accurately scan passport and ID card details.

Prestop BV
Booth: C8
Web: www.prestop.com

Prestop manufactures self-service solutions for airports, including units that put passengers at ease, unlock commercial opportunities, uncover needs and optimize flow. In addition, the company produces self-ordering kiosks for retail and food shops, as well as self-checkouts, skip-the-queue scan kiosks for transfer passengers, and wayfinding kiosks.

PRM Assist
Booth: B635
Web: www.prmassist.com

PRM Assist: elevating passenger experiences, optimizing operations. Discover the company's pioneering solutions at Passenger Terminal Expo. From the groundbreaking PRM Connect API, a bespoke communication tool for PRM bookings, to the advanced data analytics portal, PRM Assist is reshaping airport accessibility and operational efficiency. Visit the booth to learn more!

Proavia
Booth: E350
Web: www.proavia.com

Proavia is a professional association founded in 1976, grouping 50 companies with worldwide experience. Proavia's objectives are to promote its members' expertise in the field of airport and ATM. The association focuses on four pillars: safe, sustainable, accessible and connected solutions for a smart and efficient airport.

PSI Logistics GmbH
Booth: D300
Web: www.psilogistics.com/de/home

For more than 20 years, solutions for baggage handling have been the main focus of PSI's airport systems. PSI provides comprehensive systems, networks and complete solutions to airports, airlines and ground handlers, from planning through to service.

Q

Quavis
Booth: D20
Web: www.quavis.aero

Quavis-EMSE is a self-service technology company, dedicated to providing automation solutions for airports, airlines and various service providers worldwide. It specializes in developing intelligent, cost-effective self-service solutions (self-check-in kiosks, bag drops, biometric solutions) designed to allow airlines and airports to offer a smooth travel experience to their passengers.

R

Rapiscan Systems
Booth: F200
Web: www.rapiscansystems.com

Real Airport Seating Systems
Booth: E165
Web: www.real.kalisz.pl

Real is a world-renowned Polish manufacturer of airport seating. High-quality products and remarkable services are confirmed by over 130 airport references globally. In addition to presenting its appreciated PU seating systems, this year Real is introducing a new range of upholstered models including modular sofas, recliners and traditional seating.

Reco 3.26
Booth: B31
Web: www.reco326.com

Reco 3.26 is an innovative SME specialized in artificial intelligence applied to computer vision. It offers innovative, sustainable and customized solutions based on facial recognition, object recognition and recognition of anomalous behaviors, movements and emotions. Clients include airports, ports, stadiums, police, private companies, public bodies, railways and subway stations.

Regula
Booth: F212
Web: www.regulaforensics.com

Regula is a one-stop shop with more than 30 years of experience in the design and development of ID verification solutions and forensic hardware. Guided by three core principles – innovation, accuracy and reliability – Regula provides its customers with trustworthy solutions used in border control, travel, aviation, forensics, etc.

RESA
Booth: C80
Web: www.resa.aero

With 30 years of expertise, RESA is one of the world leaders for airport and airline IT systems. RESA develops, markets, and maintains a wide range of integrated software solutions covering all airport IT needs globally – from passenger check-in, boarding and tracking, to baggage reconciliation, biometrics, business intelligence, etc.

Rohde & Schwarz GmbH & Co. KG
Booth: C46
Web: www.rohde-schwarz.com

Rohde & Schwarz is a key partner for airports, law enforcement, security organizations and governmental authorities. QPS Walk2000 is a full 360° walk-through security scanner for touchless screening. It operates with low output power in the wideband frequency range for excellent penetration of multiple layers of clothing, making the time-consuming removal of shoes unnecessary.

RS Guidesystems
Booth: E512
Web: www.rs-guidesystems.com

RS Guidesystems is showing its barrier systems for modern and flexible queue management indoors (terminals) and outdoors (the apron). It has a large standard product range, but is also strong in special solutions like individually imprinted tapes, baggage sizers, transportation trolleys and guiding solutions on the apron. Visit the booth.

S

Saab
Booth: E130
Web: www.saabgroup.com

Saab's total airport management (TAM) solutions provide a set of integrated software applications that enable airport stakeholders to work together to solve shared operational issues. TAM enables collaborative decision making that goes beyond airside operations and pulls in safety and security, facilities management and passenger management.

Scandit
Booth: E160
Web: www.scandit.com

Scandit gives superpowers to workers, customers and businesses by providing actionable insights and automating end-to-end processes. Its Smart Data Capture platform enables smart devices to interact with physical items by capturing data from barcodes, text, IDs and objects with unmatched speed, accuracy and intelligence.

ScanTech AI Systems
Booth: F220
Web: scantechaisystems.com

Discover the pinnacle of checkpoint baggage technology with AI-powered CT solutions from ScanTech AI Systems. The company's advanced checkpoint scanners revolutionize threat detection, enhancing safety with unparalleled speed, precision and efficiency. ScanTech's innovative security protocols detect explosives, contraband and prohibited items while reducing costs and fortifying protection for the global market.

Schiphol Nederland BV
Booth: B29
Web: www.schiphol.nl

Airports face similar challenges and can speed up innovation by learning from best practices across the sector. Schiphol is bringing its most innovative airport solutions, with proven business value at Amsterdam Airport Schiphol, and other airports, to market. It develops solutions in-house or works closely with industry leaders.

secunet Security Networks AG
Booth: B190
Web: www.secunet.com

secunet offers border control solutions that put a smile on every passenger's face: ABC gates, self-service kiosks, biometric middleware and PKI – each component of the border gears portfolio helps to simplify and speed up processes at borders. At its booth this year, secunet shows the modern and easy travel experience with DTC.

SeeTrue
Booth: A170
Web: www.seetrue.ai

SeeTrue provides an AI-based automatic threat detection software solution on top of x-ray and CT systems at airports, seaports, urban security checkpoints, customs and shipment centers. The company's solution makes the security process and travel as fast and secure as possible, while also improving operational efficiency. Learn more at www.seetrue.ai.

Seikodo Corp
Booth: E381
Web: www.seikodonet.com

Seikodo operates a linerless bag tag factory in Japan. To say nothing of quality, advantages of linerless bag tags include low cost and easy printer maintenance, which helps streamline operations. Visit the booth to learn more.

Self Trust (Citconveyors)
Booth: C201
Web: www.airportconveyors.eu

As an airport conveyor manufacturer with over 20 years of experience, Citconveyors is known for implementing multiple projects around the world. Quality and promptness are the company's defining goals, reflected in its customers' successes.

Servicetec Airport Services International
Booth: E380
Web: www.servicetec.com

With over three decades of knowledge and experience, ServiceTec is the world's leading independent provider of managed IT services for airports and airlines. Its ability to optimize these services helps create a better passenger experience, protect your reputation and revenue and ensure your airport is the passengers' 'go-to' choice.

Seuster KG
Booth: D300
Web: www.seuster.de

Shabstec Limited
Booth: F140
Web: shabstec.com

Shabstec was formed in 2015 to specifically address the lack of innovation and progress within the aviation sector relating to baggage handling logistics and associated IT solution capability. Shabstec's focus is on specific objectives to help customers move toward net zero emissions.

Sharp NEC Display Solutions Europe GmbH
Booth: C70
Web: www.sharpnecdisplays.eu

Sharp NEC Display Solutions Europe is the leading global provider of professional and commercial visual technology and digital signage solutions, owned jointly by Sharp Corporation and NEC Corporation. Sharp NEC Display Solutions offers one of the broadest visual solutions portfolios in the industry.

Shenzhen CIMC Tianda Airport Support Ltd
Booth: C21
Web: www.cimc-tianda.com

CIMC Tianda is a leading supplier of airport equipment that provides advanced and reliable products and services for customers. CIMC Tianda has many high-quality products, such as PBB, PCA, food trucks, Aeroabuses, travel inspection systems, fire trucks, rescue equipment and automatic logistics equipment.

Sick AG
Booth: D300
Web: www.sick.com

Sick sensor solutions are integrated into a wide field of airport applications such as passenger boarding bridges, ground vehicles, baggage and air freight logistics, access control systems and building automation, as well as catering facilities. The company provides consultation and development services and supplies the sensor solutions you require.

Sidara
Booth: E570
Web: www.sidaracollaborative.com

Sidara doesn't just understand airports – it redefines them. As a leading airport design expert, it has impacted over 300 airports across six continents. Sidara's specialists cover every possible service within the airport environment – and it has been designated the world's leading international design firm in airports by the prestigious ENR rankings.

Siemens Logistics GmbH
Booth: D232
Web: www.siemens-logistics.com

Siemens Logistics is a leading provider of powerful and sustainable solutions for seamless airport operations. Combining automation with digitalization is one of Siemens' greatest strengths. Customers benefit from efficient, reliable baggage handling technologies backed by the latest IoT applications, AI and smart maintenance services. Shaping airport logistics for tomorrow, today.

SignAgent
Booth: E150
Web: www.signagent.com

SignAgent streamlines sign management and maintenance, serving as a single source of truth for all sign assets and information. Signage professionals around the world use SignAgent to create, control and collaborate on physical signage projects to help ensure a best-in-class visitor experience.

SITA
Booth: C271
Web: www.sita.aero

SITA, the premier IT provider for the air transportation industry, offers seamless, safe and sustainable solutions for airlines, airports and governments. Explore how SITA's technology can maximize your revenues and enhance operational efficiencies. Visit the booth to discover secure and innovative solutions for a dynamic and evolving industry.

Sittig Technologies
Booth: D300
Web: www.sittig.de

Sittig Technologies, leading the future of airport announcements, is the German market frontrunner in automated airport announcement systems. Its innovative PAXGuide software platform is implemented in all major German and numerous international airports, facilitating automated, high-quality announcements in over 40 languages, thereby transforming efficiency and passenger experience.

Smart Airport Systems
Booth: F110
Web: www.smart-airport-systems.com

Smart Airport Systems, an Alvest Group Company, strives for excellence in its mission to provide sustainable 'zero ground emissions' solutions for aviation. Visit the booth to learn more about the electric TaxiBot for 'engine off' aircraft taxiing and the company's combined 400Hz and PCA solutions to reduce usage of aircraft APU to a minimum.

Smart Flows
Booth: C200
Web: www.smart-flows.com

Smart Flows' Passenger Flow Monitoring SaaS leverages pre-existing data such as wi-fi, lidar, flight or PBS data to compute per-flight airport-wide KPIs. The solution enables adjusted passenger flow forecasts, ASQ surveys improvement, non-aero revenues increase, live airport-wide passenger flow supervision, live traffic and walking time shared with passengers, and more.

Smarte Carte, Inc.
Booth: C71
Web: www.smartecarte.com

Smarte Carte delivers innovative airport concession and non-concession products like luggage trolley solutions, secure storage, passenger services and massage chairs that drive revenue growth. With over 50 years of experience and a global presence in over 3,200 locations, Smarte Carte is dedicated to ensuring seamless operations and delivering exceptional customer experiences.

Smarter Airports
Booth: A47
Web: www.smarterairports.com

Smarter Airports is committed to delivering the world's leading platform for total airport management. It combines the best of IT delivery and airport domain knowledge to deliver a platform truly developed for airports – by airports.

Smiths Detection Group Ltd
Booth: A145 & A145A
Web: www.smithsdetection.com

Smiths Detection, part of Smiths Group, is a global leader in threat detection and screening technologies for the delicate sectors of aviation, ports and borders and defense, as well as urban security. Its goal is to provide the security, peace of mind and freedom of movement upon which the world depends.

South Pole
Booth: C241
Web: www.southpole.com

South Pole is a global sustainable solutions provider. Founded in Switzerland in 2006, it has over 1,000 employees in 30 offices globally. South Pole helps clients assess their climate risks and opportunities, measure and reduce their environmental impact, source renewable energy and carbon offsets and support sustainability projects that transform lives.

Special Mobility
Booth: B10
Web: www.specialmobility.eu

Special Mobility's multifunctional, electrical and self-propelled transportation solutions are designed for airport PRM operations. Its products epitomize durability, cost-effectiveness and minimal maintenance, guaranteeing seamless transportation solutions with unrivaled reliability from taxi to seat.

STI Security Training International GmbH
Booth: A151
Web: www.sti-training.com

Security Training International specializes in e-learning, offering 2D and 3D training for cabin baggage, hold baggage, air cargo, supplies, post and mail, staff control, customs, etc; basic and advanced training solutions; x-ray image interpretation training for regulated and non-regulated areas; instructor-led training for aviation security; screening for passenger, air cargo and mobile cargo; and security consulting.

Stratime Airport Furniture
Booth: D301
Web: www.stratime.co

Subsoccer Oy
Booth: E191
Web: www.subsoccer.com

Subsoccer provides a compact exercise option for spaces where traditional physical activities are challenging to engage in. The Subsoccer bench soccer game easily elevates heart rate and enhances circulation, especially in the lower body. Operated with contactless payment, the game is suitable for all ages regardless of fitness level.

SureScan
Booth: C44
Web: www.surescaneds.com

SureScan is a screening machine supplier formed with the sole purpose of creating the most cost-effective next-generation screening machines. Through innovation, it has created a smarter way to build the most advanced machine on the market – the x1000 (TSA 7.2 certified and ECAC 3.1 approved).

svarmony Technologies GmbH
Booth: D550
Web: www.svarmony.com

Create an airport experience where happy travelers can relax, shop and dine. svarmony is one of the leading providers of unique XR experiences, specializing in the development of AR-based navigation, such as the wayfinding system aryve, and innovative, scalable XR solutions for international clients from all industries.

OSHKOSH™ AeroTech

Formerly JBT AeroTech

Jetway Systems® - Taking Flight for More Than 60 Years

B66

- **Jetway® Passenger Boarding Bridges**
- **Jetaire® Pre-conditioned Air Units**
- **Jetpower® 400Hz Ground Power Units**

www.oshkoshaerotech.com

Synaptic Aviation
Booth: C204
Web: www.synapticaviation.com

Synaptic Aviation is a Miami-based AI technology company specializing in computer vision and video analytics to improve ground operations for the aviation industry. Leveraging cutting-edge technology, Synaptic Aviation's AI-powered platform improves operational awareness, contributes to sustainability goals and enhances safety and compliance.

syncroPro AG
Booth: D554
Web: syncro.pro

syncroPro offers AI scheduling solutions for an incredible passenger service experience, with highly accurate task assignment and prediction for your daily business. The best AI-powered PRM assistance tool will push your SLAs to the very top. Your team is now one step ahead of guaranteed success.

T

T-Systems International GmbH
Booth: D60
Web: www.t-systems.com/gb/en

T-Systems is the leader in IT services in Germany and is responsible for the digital transformation of modern airports. For more than 30 years, T-Systems has been ensuring smooth airport operations and logistics at more than 50 airports worldwide with a focus on flight plans and resource management.

Tahaluf Al Emarat Technical Solutions LLC
Booth: E240
Web: www.tahaluf.ae

Tav Technologies
Booth: D200
Web: www.tavtechnologies.aero

TAV Technologies, a subsidiary of TAV Airports Holding which is itself a member of Groupe ADP, is a leading technology brand designing, developing and implementing aviation services and solutions globally. The company covers three streams of IT in one company: in-house software product development, contracting ICT projects and IT operations management.

Tecno SpA
Booth: B31
Web: www.tecnospa.com

Established in 1953, Tecno develops products and interior architectural projects which stand out for their aesthetics and technical features, accommodating social changes and new behaviors. The company provides solutions worldwide producing furniture, partitions and public seating for transit areas, airports, railway networks, metro stations, offices and communal spaces.

Teknik Dokum AS
Booth: B170
Web: www.teknikdokum.com

With its 45 years of experience in metalworking, Teknik Dokum manufactures and supplies quality products for airports such as tray return systems, motorized belts, motorized/passive roller conveyors and divesting tables used in passenger and luggage control. It also seeks to satisfy customer demands with special designs on request.

Tellabs
Booth: E50
Web: www.tellabs.com

Tellabs is leading the future of modern transportation hub connectivity with Passive Optical LAN. Optical LAN is a better way to build and operate airport networks. It is a simple, secure, sustainable and scalable solution to optimize user experience. For more information about Tellabs, visit www.tellabs.com.

Tensator
Booth: E228
Web: www.tensator.com

Discover the future of airport solutions with Tensator. As the inventor of the renowned Tensabarrier, Tensator is an expert in optimizing passenger flow. From improving staff utilization to enhancing the passenger experience, Tensator helps elevate airport efficiencies. Visit the booth to discover innovative wayfinding solutions and the new holographic virtual assistant!

Thales
Booth: E170
Web: www.thalesgroup.com

Thales provides a fully integrated offer to secure and optimize every operation in the airport, while providing passengers with an optimized and fluid travel experience. As a world leader in airport security, Thales brings airport operators smart and innovative solutions to ensure optimum protection for passengers, staff and facilities.

TK Airport Solutions SA
Booth: E550
Web: airportsolutions.tkelevator.com/global-en

TK Airport Solutions connects people at 370+ airports worldwide with industry-leading mobility solutions. Through its wide range of PBBs, a variety of auxiliary equipment, an advanced visual docking guiding system, digital solutions, services and modernization, TK Airport Solutions makes airport operations more resilient and smoother, shaping the future of airport mobility.

Transnorm System GmbH
Booth: D300
Web: www.transnorm.com

Transnorm is a leading manufacturer of high-performance conveyor modules for baggage handling systems. It offers state-of-the-art belt curve conveyors, sorter solutions and vertical distribution units. The use of Transnorm high-performance modules on all big airports worldwide for decades is convincing proof of their high reliability and efficiency.

Transoft Solutions (Europe) BV
Booth: C240
Web: transoftsolutions.com

Transoft Solutions offers innovative, value-added airport planning, design and fast-time simulation products to the aviation industry. The company looks forward to meeting you in person at Passenger Terminal Expo.

Transportation Security Administration (TSA)
Booth: A19
Web: www.tsa.gov

The Transportation Security Administration was created in the aftermath of 9/11 to oversee security in all modes of transportation and complete federalization of security operations. TSA practices an intelligence-driven, risk-based approach to security, comprising multiple security methods while utilizing cutting-edge technology and maintaining a flexible, highly trained workforce.

Tratec Solutions AS
Booth: F180
Web: www.tratec.no

Tratec Solutions is an experienced technology and service company providing baggage and parcel handling equipment. The company has been a supplier of baggage solutions for the last five decades to airports all over the world. Its solutions include the intelligent and automated baggage handling system, BRAINS (Baggage Routing And Information System).

Turner & Townsend
Booth: C241
Web: www.turnerandtownsend.com

Turner & Townsend is an independent professional services company specializing in program management, project management, cost and commercial management and consulting services. 118 offices in 50 countries support clients on some of the most complex aviation projects across the globe, adopting innovative tools and techniques to drive productivity and performance.

U

Ulma Baggage Handling
Booth: D11
Web: www.ulmahandling.com

Visit the booth to discover what Ulma Baggage Handling can do for you: check-in conveyor belts, conveyor belts, high-speed vertical diverters, horizontal diverters, horizontal pushers, rollers, make up flat/inclined carousels, reclaim flat/inclined carousels, sorting systems and automated storage.

USM Airportsystems AG
Booth: C30
Web: www.airport.usm.com

USM Airportsystems manufactures steel furnishings for all touchpoints at airports. Using a modular concept, USM offers counters from check-in to boarding, security screening furniture and lounge interiors. Extremely robust, high-quality, damage and fire-resistant materials create a truly cost-effective yet design-conscious solution for airports.

V

Vanderlande
Booth: C100
Web: www.vanderlande.com

Vanderlande will share its vision of end-to-end passenger and baggage operations in a context where automation, digitalization and sustainability take center stage. It will showcase the VIA Digital Suite of software solutions and, revealing an ambition to rethink baggage operations, will also highlight the Fleet Batch and Bagload solutions.

Veovo
Booth: C101
Web: www.veovo.com

Veovo joins up data, predictions and decisions across the airport. Its AI-powered operations platform provides a smarter way to manage check-in, security, gates, immigration and baggage reclaim, so passengers can go brilliantly. 140 airports are advancing toward total airport management with Veovo. Join them! AODB. RMS. Passenger-flow. Forecasting. Capacity planning. Billing.

Veridos GmbH
Booth: F240
Web: www.veridos.com

Veridos, a joint venture between Giesecke+Devrient and Bundesdruckerei, is a world-leading provider of integrated identity solutions. With its expertise in designing and producing state-of-the-art identity documents for over 170 years, it specializes in secure verification solutions from independent components to the entire seamless value chain.

Via Guide GmbH
Booth: E580
Web: www.viaguide.com

Via Guide revolutionizes the passenger journey through digitization and automation, using real-time data to dynamically guide travelers within queues and to service points. This innovative approach improves throughput, efficiency and the overall passenger experience, transforming queuing from a necessary inconvenience into a finely-tuned logistical process.

VidTroniX LLC
Booth: C130
Web: www.vidtronix.com

The goal of VidTroniX is to work directly with clients to develop products that fit the needs of their company. To date, VidTroniX has installed over 105,000 ATP and MAP printers and has released the ATP6 with Linux processor, wireless and Bluetooth connectivity along with 10ips print speed.

Vilagrasa
Booth: E140
Web: www.vilagrasa.com

Committed to airport sustainability, Vilagrasa offers personalized furniture solutions that merge environmental responsibility with functionality. Its designs not only transform airport spaces but also enhance the occupants' experience. Visit the booth at Passenger Terminal Expo to discover the Titan collection. Attend the company's presentation unveiling company innovations and the new software at Barcelona Airport.

Vision-Box
Booth: D90
Web: www.vision-box.com

Vision-Box revolutionizes global travel and border control with seamless digital connectivity among aviation stakeholders. Vision-Box's innovative biometric solutions simplify and secure the passenger journey, leveraging advanced technology and user-friendly interfaces. Established in 2001, Vision-Box leads in travel biometrics and automated border management, serving over 2 billion travelers across 100+ countries.

Vitra International AG
Booth: C35
Web: www.vitra.com/softwait

For decades, Vitra has dedicated itself to the subject of sitting. This process includes time spent in public spaces, as illustrated by the production of the company's Eames Tandem Seating System for waiting areas (since 1962), as well as its most recent introduction, the modular sofa-style system Soft Wait.

vLogix
Booth: D410
Web: www.vlogix.co.uk

vLogix is an independent consultancy providing a unique understanding of the automation of complex business processes. It analyzes business change and advises clients on the best integrated solution to achieve operational excellence. vLogix has provided years of exceptional service with a specialist focus on baggage handling and industrial automation.

W

Waisl
Booth: B557
Web: www.waisl.in

Waisl's expertise in airport IT solutions enables you to become a truly smart player leading the way in the aviation sector. An IT systems integrator, Waisl is the primary solutions partner for Delhi Airport, Hyderabad Airport and Mopa Airport, ensuring all stakeholders enjoy a seamless experience from curb to gate.

Wanzl GmbH & Co. KGaA
Booth: D82
Web: www.wanzl.com

Maneuverable Wanzl luggage transportation trolleys are smooth-running and robust. Wanzl is a systems supplier for complete trolley management and trolley monitoring. Passenger guidance systems steer passenger flows and ensure that passenger security checks at the airport gates are not only highly precise but also fast and tamper-proof.

Waterless Scandinavia
Booth: A7
Web: waterless.dk

WingMates
Booth: D536
Web: www.wingmates.ai

WO Airport Interior AS
Booth: B221
Web: www.wo.dk

Experience smart modularity in security screening lanes for all sizes of airports. Danish company WO presents a 4th-generation system with self-service kiosks and a unique tray handling system ensuring great efficiency gains, improved flow and significantly higher utilization of scanner capacity. The system offers unique flexibility within any given footprint.

WorkRelax Oy
Booth: E191
Web: www.workrelax.fi

WorkRelax specializes in massage chairs and equipment. Its products are the best on the market and you are guaranteed a great customer experience. WorkRelax's high-quality and easily operated massage chairs with contactless payment are ideal for waiting areas such as airports. Visit the booth!

WSP
Booth: A221
Web: www.wsp.com

WSP has successfully planned, designed and managed over 8,000 airport projects worldwide over the past 80 years. Never standing still, it continues to be at the forefront of the aviation industry; advising on climate adaption, decarbonization, advanced air mobility, seamless travel and all forms of integrated future mobility.

X

Xovis AG
Booth: D180
Web: www.xovis.com

Accurately manage passenger flow at airports. Throughout airport terminals and at all key touchpoints from curb to gate, Xovis counts passengers and monitors queues in real time. Use accurate data to visualize passenger flow, communicate waiting times at security checkpoints and support terminal operations while simultaneously improving passenger experience.

Xperix Inc.
Booth: B100
Web: www.xperix.com

Xperix is a leading global provider of integrated solutions for biometrics and security. It delivers a wide range of technology initiatives and solutions embedded with world-renowned biometric algorithms in over 133 countries worldwide.

Z

Zafire Aviation Software Ltd
Booth: D30
Web: www.zafire.com/aviation

Zafire's aviation software enhances efficiency and safety for airlines, airports and handlers with advanced tools for every aspect of aircraft turnaround, baggage and cargo handling. It boosts staff performance, passenger experience and operational gains, ensuring cost savings and improved safety, enabling excellence in global operations.

Zamar AG
Booth: D80
Web: www.zamar.aero

Zamar, a Switzerland-based company, is a software and hardware solutions provider that specializes in creating technology for the aviation industry. Its solutions are designed to enhance the operational efficiency of airports, ground handlers and airlines. Zamar is committed to delivering high-quality software solutions.

Zebra Technologies Europe Ltd
Booth: C140
Web: www.zebra.com

Zebra helps airlines and airports monitor, anticipate and accelerate workflows by empowering frontline workers, ensuring that everyone and everything is visible, connected and fully optimized. Zebra's portfolio spans software, robotics, machine vision, automation and digital decisioning and is backed by 50+ years in scanning, track-and-trace and mobile computing solutions.

ZestIoT Technologies Pvt Ltd
Booth: E36
Web: www.zestiot.com

ZestIoT employs camera-based AI, IoT and mobile applications to monitor aircraft turnaround processes. The TurnTracking Digital Twin of Aircraft offers real-time situational awareness, enhancing operational efficiency and enabling rapid decision making. Prioritizing clean data delivery ensures sustainable goals are met, delivering a substantial ROI.

Zhejiang Lantai Paper Product Co. Ltd
Booth: B568
Web: www.olantai.com

Zhejiang Lantai Paper Product has been focusing on aviation printing products for 30 years, located in Zhejiang, China with branches in Canada, Indonesia and Qatar. The main products include RFID baggage tags, RFID cargo tags, boarding passes, baggage tags, cabin baggage tags, name tags, self-adhesive labels, self-adhesive material jumbo rolls, etc.

Zoeftig
Booth: B130
Web: www.zoeftig.com

Zoeftig continues to be a global leader in its field, with over 50 years of experience in the design, manufacture and production of passenger terminal seating. Through a mindful and strategic approach to product design, Zoeftig enables every one of your passengers to love the journey from start to finish.

CONFERENCE ROOM PLAN

CONGRESS CENTER C3

ILLUSION 3

ILLUSION 1 & 2

FANTASIE

FOYER

SPEAKER LOUNGE

CONGRESS CENTER C2

TO EXPO HALLS

ENTRANCE TO EXPO
HALL 5.1 & HALL 6.1
HALL 5.0 & FOODCOURT

TO EXPO HALLS

CONCLUSIO

HARMONIE 3

HARMONIE 2

HARMONIE 1

SPEKTRUM 2

SPEKTRUM 1

REGISTRATION

CONGRESS CENTER C0

CLOAKROOM

SPEAKER CHECK-IN

ENTRANCE

ENTRANCE

DAY 1 / TUESDAY, APRIL 16

08:25 - 08:55
WELCOME AND OPENING ADDRESS
ROOM: HARMONIE 3

08:25 - WELCOME TO PASSENGER TERMINAL CONFERENCE AND EXPO 2024!
Tony Robinson, founder of Passenger Terminal Expo, UKi Media & Events, UK

08:30 - WELCOME TO FRANKFURT AND KEYNOTE ADDRESS
Stefan Schulte, CEO, Fraport AG, Germany

PLEASE MAKE YOUR WAY TO THE OTHER CONFERENCE TRACKS BEGINNING AT 09:00

09:00 - 17:30
AIRPORT CITIES, REGIONS AND TRANSPORT CONNECTIONS
ROOM: ILLUSION 1&2

INTRODUCTION BY CONFERENCE CHAIRS
Alexandra Covrig, senior project manager, Airport Regions Council, Belgium
Sergio Alegre Calero, director general, ARC - Airport Regions Conference, Belgium

09:10 - SHANGHAI HONGQIAO AIRPORT IN THE INTEGRATED TRANSPORTATION HUB
Li Zhengjia, chairman, Shanghai Hongqiao International Airport, China

09:40 - INTERMODAL EXCELLENCE: DÜSSELDORF AIRPORT'S FUTURE-READY MOBILITY HUB
Pradeep Pinakatt, chief financial officer and labor director, Düsseldorf Airport, Germany

10:10 - 10:30
BREAK

10:30 - THE STATE OF MULTIMODALITY AT SWEDAVIA'S AIRPORTS AND THE WAY FORWARD
Jan Eklund, intermodality strategist, Swedavia Airports, Sweden

11:00 - 12:00 - PANEL DISCUSSION: INTERMODAL CHALLENGES AND OPPORTUNITIES – AIR-TO-RAIL, AUTONOMOUS, EVTOL
Simon Graf, senior project manager and commercial director, Fraport & FRA Vorfeldkontrolle GmbH, Germany
Arnas Dumanas, chief development officer, Lithuanian Airports, Lithuania
Klaas Boersma, senior strategic advisor airport masterplanning, Royal Schiphol Group, Netherlands

Panel Moderator:
Barth Donners, leading expert aviation and intermodal transport, Royal HaskoningDHV

12:00 - 13:30
LUNCH

13:30 - SIGN-AIR-IMPLEMENTED SYNERGIES, DATA SHARING CONTRACTS AND GOALS BETWEEN TRANSPORT MODES AND AIR TRANSPORTATION
Josep Larriba Pey, director DAMA-UPC, Universitat Politècnica de Catalunya, Spain

14:00 - 15:00 - PANEL DISCUSSION: AIRPORTS – CATALYST FOR URBAN REGENERATION AND ZERO EMISSION
Thor Thoeneie, CEO, Oslo Airport City, Norway
Peter de Leeuw, head of airport city development, Vienna International Airport, Austria
Dimitris Argyros, associate director, Haptic Architects, UK
Alexander Kirkwood, aviation lead, Weston Williamson and Partners, UK

Panel Moderator:
Henrik Rothe, senior lecturer and head of urban turbine, Cranfield University

15:35 - 15:20
BREAK

15:00 - THE DEVELOPMENT OF RIX AIRPORT CITY. A DREAM OR REALITY?
Arturs Saveljevs, CCO, RIX Riga Airport, Latvia

15:50 - A NEW AIRPORT CITY ARISES
Alicia Izquierdo Rivera, real estate program manager, Lima Airport Partners, Peru
Paola Loayza, real estate manager, Lima Airport Partners, Peru

16:20 - CAPE WINELANDS AIRPORT: FOSTERING INNOVATION, SHARED PROSPERITY AND SUSTAINABILITY
Adele Klingenberg, executive director, strategy and planning, RSA Aero Ltd, South Africa
René Marey, senior airport architect, NACO Netherlands Airport Consultants, Netherlands

16:50 – 17:20 - SUPPORTING THE CONNECTIVITY OF AIRPORT CITY AVIAPOLIS AND HELSINKI AIRPORT
Ulla Ruuskanen, senior advisor, manager in Avia Network, City of Vantaa and Helsinki Uusimaa Regional Council, Finland

17:00 - OPENING DAY PARTY IN THE EXHIBITION HALL, AFTER THE CONFERENCE!

09:00 - 17:30 - AIRPORT DESIGN, PLANNING AND DEVELOPMENT
ROOM: HARMONIE 3

INTRODUCTION BY CONFERENCE CHAIRS
Tim Walder, deputy chair, British Aviation Group (BAG), UK
Mark Wolfe, principal, Populous, Australia

09:05 - HOW TO ENSURE A SMOOTH OPENING OF FRA'S TERMINAL 3
Esther Christine Nitsche, vice president operational excellence, Fraport AG, Germany
Sascha Koenig, VP infrastructure and resource management, Fraport AG, Germany

09:35 - 10:35 - PANEL DISCUSSION: ACHIEVING SOCIAL VALUE AND EQUITY ACROSS GLOBAL AIRPORT INFRASTRUCTURE PROGRAMS
Deborah Flint, president, Greater Toronto Airports Authority, Canada
George Casey, chair and CEO, Vantage Airport Group, USA
Palmina Whelan, captial program director, The New Terminal One, USA
Phillip A Washington, chief executive officer, Denver International Airport, USA

Panel Moderators:
Folasade Olanipekun-Lewis, vice president, operating and community partnerships, Vantage Airport Group
Dwight Pullen, global aviation lead, Aecom

15:25 - 15:45
BREAK

10:55 - THE NEW TERMINAL AT RIX RIGA AIRPORT
Laila Odiņa, CEO, chairperson of the board, RIX Riga Airport, Latvia

11:25 - NEW TERMINAL ONE – NEW YORK'S NEW FRONT DOOR
Simon Gandy, executive vice president and chief operating officer, New Terminal One, USA

11:55 - 13:30
LUNCH

13:30 - 14:25 - PANEL DISCUSSION: DEBATE ON SUSTAINABLE AND LEAN AIRPORT DEVELOPMENT
André Schneider, CEO, Genève Aéroport, Switzerland
Antoinette Erickson, senior partner, Foster and Partners, UK
Cédric Laurier, chief technical officer, Gatwick Airport, UK
Paul Willis, chief development officer, Manchester Airport Group - MAG, UK

Panel Moderator:
Tim Walder, deputy chair, British Aviation Group (BAG)

14:25 - VISION-LED MASTERPLANNING – MOVING ON FROM 'PREDICT AND PROVIDE'
Ross Dickie, head of masterplanning, Heathrow Airport, UK
Andrew Gibson, global market director, aviation, Jacobs, UK

14:55 - MSC SOUTH
Hans Thilenius, deputy executive director, Los Angeles World Airports – the development group, USA
Ian Lomas, director, global design director, Los Angeles studio chair, Woods Bagot, USA
Brian Rush, vice president preconstruction, W.E. O'Neil Construction, USA

15:25 - 15:45
BREAK

15:45 - MEETING STAKEHOLDER NEEDS IN THE PLANNING AND DESIGN OF PASSENGER AMENITIES
Mandy Xiggores, manager, aviation capital program, Port of Seattle, Seattle-Tacoma International Airport, USA

16:15 - SMALL AIRPORT, BIG EXPERIENCE – AIRPORT TRANSFORMATION
Shane Munroe, chief executive officer, MBJ Airports Limited, Jamaica

16:45 – 17:15 THE AUGMENTED AIRPORT 2.0 – URBAN REGENERATION
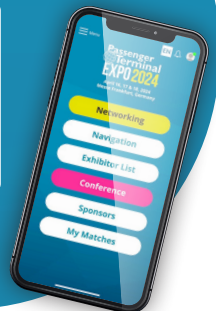Michele Miedico, director of planning, environment and Progetto Salerno, GESAC, Naples and Salerno Airports, Italy
Federico Raja, airports planning, GESAC SpA, Naples & Salerno Airports, Italy

17:00 - OPENING DAY PARTY IN THE EXHIBITION HALL, AFTER THE CONFERENCE!

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Available on the App Store
GET IT ON Google Play

09:00 - 17:30 - AVIATION SECURITY, TECHNOLOGY, PROCESS AND PEOPLE
ROOM: SPEKTRUM 2

INTRODUCTION BY CONFERENCE CHAIRS
Catherine Piana, director general, ASSA-i Aviation Security Services Association - International, Belgium
Donald Zoufal, consultant, CrowZ Nest Consulting, USA
Neville Hay, director of training, Interportpolice, UK

09:05 - 10:00 - PANEL DISCUSSION: IS AVIATION SECURITY AT A CROSSROADS? AVIATION SECURITY IN A COMPLEX AND INTEGRATED WORLD
Ajesh Verma, head of security, Noida International Airport, India
Matthew Vaughan, director, aviation security and cyber, IATA, Switzerland
Pauline Norstrom, founder and CEO, Anekanta Consulting and Anekanta AI, UK
Stephen Dempsey, director, WW aviation security and regulatory compliance, Amazon, USA
Thomas Romig, vice president safety, security & operations, ACI World, Canada

Panel Moderator:
Neville Hay, director of training, Interportpolice
Donald Zoufal, consultant, CrowZ Nest Consulting

10:00 - 10:50 - PANEL DISCUSSION: INNOVATIONS IN SECURITY – SMART SECURITY, ONE-STOP AND OTHER DEVELOPING CONCEPTS
Courtney Moore, assistant vice president, terminal experience, Dallas Fort Worth International Airport, USA
Jeffrey Barrow, director, corporate safety and security, Greater Toronto Airports Authority, Canada
Johnnie Müller, senior vice president, security services and crisis response, Copenhagen Airports, Denmark
Paul Evans, security technology manager, Heathrow Airport, UK

Panel Moderator:
Scott Dullard, general manager operations, Melbourne Airport

10:50 - 11:10
BREAK

11:10 - 11:55 - PANEL DISCUSSION: SECURITY MANAGEMENT SYSTEMS (SEMS) FOR AIRPORTS: BENEFIT OR BURDEN?
Eric Kaler, senior manager, aviation security, Amazon, USA
Matthew Vaughan, director, aviation security and cyber, IATA, Switzerland
Shawn Goudge, aviation security management consultant and trainer, Shawn Goudge, Canada
Andrew McClumpha, director, McClumpha Associates, UK

Panel Moderator:
Neville Hay, director of training, Interportpolice

11:55 - 12:40 - PANEL DISCUSSION: THE CHALLENGES OF SUSTAINABILITY AND OPTIMIZATION FOR THE FUTURE AVIATION SECURITY WORKFORCE
Johnnie Müller, senior vice president, security services and crisis response, Copenhagen Airports, Denmark
Dr Maryam Sulaiman, CEO, Kaizen Training and Event Management, United Arab Emirates
Thomas Romig, vice president safety, security & operations, ACI World, Canada
Andrew McClumpha, director, McClumpha Associates, UK

Panel Moderator:
Catherine Piana, director general, ASSA-i Aviation Security Services Association - International

12:40 - 14:00
LUNCH

14:00 - 14:40 - PANEL DISCUSSION: TRANSFORMING THE PASSENGER EXPERIENCE THROUGH SEAMLESS TECHNOLOGY INTEGRATION
Jason Hausner, managing director, passenger facilitation, Delta Air Lines, USA
Jason Lim, capability manager, requirements and capabilities analysis (RCA) identity management (IDM), Transportation Security Administration, USA
Lisa Sullivan, senior vice president, travel and transport, Idemia Public Security North America, USA

Panel Moderator:
Melissa Conley, executive director - capability management and innovation, Transportation Security Administration)

14:40 - ADVANCED DATA ANALYTICS IN AVIATION SECURITY
Hamad Al Zayani, aviation security specialist, Bahrain Airport Company, Bahrain

15:05 - AUTOMATED STAFF ASSIGNMENT FOR SECURITY CONTROL
Robert Götze, corporate security aviation security policy, Flughafen München, Germany
Andreas Hofmann, director business development, Amorph Systems, Germany

15:30 - 15:50
BREAK

15:50 - THE GROWING INTERCONNECTION OF ORGANIZED CRIME AND AVIATION SECURITY
Laxman Moyo, director, aviation security, Civil Aviation Authority of Zimbabwe, Zimbabwe

16:15 - TEN WAYS TO FIGHT HUMAN TRAFFICKING (WITHOUT GETTING LEGAL INVOLVED)
Sabrina Stratford, human trafficking abolitionist, Sabrina Stratford, USA

16:40 - 17:30 - PANEL DISCUSSION: ANTI-CRIME STRATEGIES AND PRACTICES IN AVIATION

Jean-Pierre Devos, first commissioner, deputy station commander, Politiezone Hamme/Waasmunster, Belgium
Navaid Ahsan, head of AVSEC operations, Etihad Airways, United Arab Emirates
Laxman Moyo, director, aviation security, Civil Aviation Authority of Zimbabwe, Zimbabwe
Peter Nilsson, police commissioner, Airpol Network, Sweden
Sabrina Stratford, human trafficking abolitionist, Sabrina Stratford, USA

Panel Moderator:
Neville Hay, director of training, Interportpolice

17:00 - OPENING DAY PARTY IN THE EXHIBITION HALL, AFTER THE CONFERENCE!

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09:00 - 17:30
COMMERCIAL DEVELOPMENT – RETAIL, CONCESSIONS, MEDIA, EXPERIENCE
ROOM: HARMONIE 2

INTRODUCTION BY CONFERENCE CHAIR
Jeremy Corfield, partner, CPI, Australia

09:05 - TERMINAL 3: DEVELOPING A RETAIL EXPERIENCE ALONGSIDE TOMORROW'S PASSENGERS' NEEDS

Nina Kristin Gür, vice president retail key account management, Fraport AG, Germany
Hazell Catterall, director, Newmark, UK

09:50 - EVOLUTION TOWARD TRANSFORMATION AT LONDON GATWICK

Helen Teschauer, space planning and proposition development lead, London Gatwick, UK

10:20 - BUILDING HK INTERNATIONAL AIRPORT AS A PLACE FOR LIFESTYLE INSPIRATION

Alby Tsang, head of retail and advertising, Airport Authority Hong Kong, Hong Kong

10:50 - 11:10
BREAK

11:10 - CURATING HELSINKI AIRPORT'S COMMERCIAL SPACES, OFFERINGS AND EXPERIENCES THROUGH CUSTOMER INSIGHT

Nora Immonen, vice president, director commercial business, Finavia

Corporation, Helsinki Airport, Finland

11:40 - 12:20 - PANEL DISCUSSION: IS IT WORTH IT? TURNING PASSENGER EXPERIENCE INTO REVENUE

Dr Lutz Weisser, managing director, Munich Airport International, Germany
Mikael Charpin, general manager and producer, Moment Factory, Canada
Ibrahim Ibrahim, MD, Portland Design, UK
Mark Husser, partner, Grimshaw, USA

Panel Moderator:
Jeremy Corfield, partner, CPI

12:20 - HOW TO SCALE UP INNOVATION THANKS TO LOCAL EMPOWERMENT

Jimmy Motte, head of digital and innovation, Lagardère Travel Retail, France

12:50 - 14:00
LUNCH

14:00 - EMPOWERING PARTNERS: A STRATEGIC APPROACH TO AIRPORT MARKETING AND BRANDING

Megan O'Connell, director of marketing and branding, Philadelphia International Airport, USA

14:30 - FROM AWARENESS TO ACTION: INNOVATIVE WAYS TO CREATE INSPIRING RETAIL

Tabea Palmer, vice president - retail marketing, Fraport AG, Germany
Johanna Heiser, head of CRM in retail marketing, Fraport AG, Germany

15:00 - ENHANCING AIRPORT SERVICES FOR PASSENGERS FROM HOME TO GATE

Jai Ferrell, deputy general manager, Hartsfield Jackson Atlanta International Airport, USA

15:30 - 15:50
BREAK

15:50 - VIENNA AIRPORT SOUTH EXTENSION – THE NEW GUEST EXPERIENCE!

Philipp Ahrens, senior vice president center management, Vienna Airport, Austria

16:20 - BOLOGNA AIRPORT SUSTAINABILITY APPROACH AND THE ROLE OF COMMERCIAL PARTNERS

Dr Nicola Gualandi, retail and advertising business development manager, Aeroporto G. Marconi di Bologna, Italy

16:50 – 17:20 SUPPORTING AIRPORTS' SUSTAINABLE AGENDA

Arnaud Rolland, vice president - CSR, Lagardère Travel Retail, France

17:00 - OPENING DAY PARTY IN THE EXHIBITION HALL, AFTER THE CONFERENCE!

09:00 - 17:30
CUSTOMER SERVICE, PASSENGER AND PERSONNEL EXPERIENCE
ROOM: FANTASIE

Sponsored by **OZION** AIRPORT SOFTWARE

INTRODUCTION BY CONFERENCE CHAIRS
Claire Donnellan, director, Customer Centric Consulting, Australia
Jerry Angrave, customer experience director, Empathyce, UK

09:05 - ONE NETWORK, INFINITE EXPERIENCES – THE AENA MODEL
Roberto Martín Davara, head of facilitation and passenger experience department, Aena, Spain

09:35 - FROM A DECLINE TO IMPROVING PASSENGER EXPERIENCES AT SCHIPHOL
Marijn Duits, project lead passenger experience, Royal Schiphol Group, Netherlands
Vincent Domingos, passenger experience project lead, Royal Schiphol Group, Netherlands

10:05 - AIRPORT TRAVEL EXPERIENCE: TRENDS AND OPPORTUNITIES
Valérie St-James, senior director market research and customer insights, Airport Council International (ACI) World, Canada

10:35 - 10:55
BREAK

10:55 - AIRPORT PASSENGER NEEDS 2024-2034 – INDIA AND SOUTHEAST ASIA
Dr Snehasish Dutta, chief operating officer, Adani Airports Ltd, India

11:25 - 12:25 - PANEL DISCUSSION: NO CAP, YOU WILL WANT TO JOIN THIS SESSION
Piétrick Voyer, director of operations, Grantley Adams International Airport, Barbados
Ronda Chu, capital finance director, San Francisco International Airport, USA
Shawn Smith, senior vice president, culture and strategy, Denver International Airport, USA

Panel Moderator:
Sandra Cisneros, director of airline services, Jacobsen Daniels

12:25 - 13:45
LUNCH

13:45 - TRANSFORMING PASSENGER EXPERIENCES: A DATA-DRIVEN CUSTOMER JOURNEY MAP FOR ONT
Tiffany Sanders, director of customer experience, Ontario International Airport, USA
Samantha Flores, vice president and director of Hugo, Corgan Associates, Inc., USA

14:15 - BUD AMBASSADOR PASSENGER EXPERIENCE MONITORING PROGRAM
Csilla Orczan, head of ground handling management, Budapest Airport, Hungary

14:45 - 15:40 - PANEL DISCUSSION: AIRPORTS, PLANES AND PEOPLE – CAN WE IMPROVE IT?
Kaveh Dabiran, managing director, corporate real estate, United Airlines, USA
Nick James, senior regional manager - airport affairs, Southwest Airlines, USA
Jack Christine, chief infrastructure officer, Charlotte Douglas International Airport, USA
Roddy Boggus, senior vice president, strategy market leader, RS&H, USA

Panel Moderator:
Mark VanLoh, CEO, Jacksonville Aviation Authority

15:40 - 16:00
BREAK

16:00 - PASSENGER EXPERIENCE – THE HOLY GRAIL OF AIRPORTS
Shiv Kumar, chief of marketing and passenger experience, Manohar International Airport, India

16:30 - REDEFINING AIRPORT INTERACTIONS: THE IMPACT OF CHATBOTS ON PASSENGER EXPERIENCE
Esteban Decurnex, head of digital marketing, Aeropuertos Argentina 2000, Argentina
Dolores Gonzalez, data scientist manager, Aeropuertos Argentina 2000, Argentina

17:00 – 17:30 - ELEVATING PASSENGER EXPERIENCES: WHAT SCHIPHOL HAS LEARNED FROM AIRPORT-TO-AIRPORT-FOCUSED PRODUCT DEVELOPMENT
Gertjan Bluemink, business development lead passenger experience, Schiphol Group, Netherlands
Tijn Borms, director of product - passenger experience platform, Amsterdam Airport Schiphol, Netherlands

17:00 - OPENING DAY PARTY IN THE EXHIBITION HALL, AFTER THE CONFERENCE!

09:00 - 17:30

ENVIRONMENT AND SUSTAINABILITY
ROOM: ILLUSION 3

INTRODUCTION BY CONFERENCE CHAIRS
Emanuel Fleuti, head of sustainability and environment, Zurich Airport, Switzerland
Dr Mary Kerins, former head of health, safety, sustainability and environment at DAA, Mary Kerins, Ireland

09:05 - ASSESSING CLIMATE RISKS AT ADR AIRPORTS
Lorenzo Rinaldi, vice president risk governance and compliance, Aeroporti di Roma, Italy
Roberto Mezzalama, senior project director, WSP Italia, Italy

09:35 - GREENHOUSE GAS EMISSION REPORTING IN SCOPE 3, A GROWING CHALLENGE
Emanuel Fleuti, head of sustainability and environment, Zurich Airport, Switzerland

10:05 - DEVELOPING A WORLD-FIRST GLOBAL FRAMEWORK FOR AIRPORT ESG REPORTING
Catherine Ferriter, ESG project manager, Airports Council International World, Canada
Vivekanandhan Sindhamani, head of sustainable aviation and resilience, NACO, Netherlands Airport Consultants, Netherlands

10:35 - JOURNEY TO NET ZERO CARBON – PROJECTS IMPLEMENTATION IN SCHIPHOL
Annieke Smith, sustainability expert, Royal Schiphol Group, Netherlands
Gertjan Harkink, senior project manager airports, Deerns, Netherlands

11:05 - 11:25
BREAK

11:25 - 'MISSION ZERO': FORGING THE PATH TO A SUSTAINABLE TOMORROW
Lars Redeligx, chief executive officer, Düsseldorf Airport, Germany

11:55 - SUSTAINABILITY PROGRESS AT INDIAN AIRPORTS
Nandita Bhatt, airport director, Airports Authority of India, India

12:25 - ECO-AIRPORT INITIATIVES AT NARITA INTERNATIONAL AIRPORT
Takeshi Ishiguro, chief, airport sustainability, Narita International Airport Corporation, Japan

12:55 - 14:15
LUNCH

14:15 - QUIETER ROUTES FOR NOISY NEIGHBORHOODS
Francesca Capasso, environment, noise and emissions manager, GESAC, Naples and Salerno Airports, Italy
Michele Miedico, director of planning, environment and Progetto Salerno, GESAC, Naples and Salerno Airports, Italy

14:45 - A SUSTAINABLE PERUVIAN PORTAL
Rodrigo Lopez, terminal project manager, Lima Airport Partners (LAP), Peru

15:15 - 15:35
BREAK

15:35 - LIQUID HYDROGEN STORAGE AND AIRPORTS – LESSONS LEARNED
Daan Van Dijk, innovator, Rotterdam The Hague Airport, Netherlands
Gopal Kandiyoor, hydrogen aviation lead, NACO, Netherlands Airport Consultants, Netherlands

16:05 - THE HYDROGEN SUPPLY CHAIN AT MALPENSA AIRPORT
Massimo Corradi, head of funded initiatives program management, SEA Milan Airports, Italy

16:35 - 17:30 - PANEL DISCUSSION: COLLABORATION TO INVESTIGATE ALTERNATIVE AVIATION FUELS AIRPORT COMPATIBILITY
Marjorie Bevon, senior manager, logistics, Universal Hydrogen, France
Claudio Camelier, head of marketing - product strategy and market analysis, Heart Aerospace, Sweden
Thomas Romig, vice president safety, security & operations, ACI World, Canada

Panel Moderator:
Sebastien Lavina, airport operations expert, Airbus

17:00 - OPENING DAY PARTY IN THE EXHIBITION HALL, AFTER THE CONFERENCE!

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In addition to this, conference attendees will have access to free coffee, beverages, a networking breakfast and an afternoon snack in the Congress Center outside of the conference rooms.

Please also collect your free refillable water bottle available on levels 2 and 3 of the Congress Center. Refill stations are available nearby.

SCAN THIS QR CODE TO FIND A MAP OF ALL VENDORS AND THEIR MENUS

09:00 - 17:30 - FUTURE AIRPORTS
ROOM: CONCLUSIO

INTRODUCTION BY CONFERENCE CHAIRS
Joël Couillandeau, CEO, Merchant Aviation, Groupe ADP, USA
Rick Belliotti, deputy chief officer - information technology, Austin-Bergstrom International Airport, USA

09:05 - DIGITALIZATION, DECARBONIZATION AND DRIVING CHANGE – FRAPORT'S VISION FOR THE FUTURE
Claus Grunow, VP corporate strategy and digitalization, Fraport AG Frankfurt Airport Services Worldwide, Germany
Dr Jennifer Berz, VP strategy and sustainability, Fraport AG Frankfurt Airport Services Worldwide, Germany
Verena Dollberg, senior project manager, corporate strategy and digitalization, Fraport AG, Germany

09:35 - 10:30 - PANEL DISCUSSION: HOLISTIC, INNOVATIVE AND STRATEGIC DECISIONS FOR TOMORROW'S AIRPORT AND EXPERIENCE
Amélie Lummaux, deputy general manager sustainable development and projects division, Groupe ADP, France
Meryem Akçay, researcher lecturer, Amsterdam University of Applied Sciences, Netherlands
Muna AlGhanim, vice president customer experience and relationship management, Abu Dhabi Airports Company, United Arab Emirates
Sharon McCloskey, VP customer experience, Dallas Fort Worth International Airport, USA

Panel Moderator:
Ashwini Thorat, chief of design and planning, Adani Airport Holdings Ltd

10:30 - 10:50
BREAK

10:50 - KEY TRENDS IMPACTING THE AIRPORT INDUSTRY
Shiv Kumar, chief of marketing and passenger experience, Manohar International Airport, India

11:20 - DEN OPERATION 2045: CREATING AN AIRPORT OF THE FUTURE
Jim Starling, chief construction and infrastructure officer, Denver International Airport, USA

11:50 - 12:50 - PANEL DISCUSSION: WHERE TO PRIORITIZE INVESTING IN THE FUTURE
Luis Felipe de Oliveira, director general – ACI World, Airports Council International, Canada
Bernardo Gogna, chief infrastructure officer, Greater Toronto Airports Authority, Canada
Jim Starling, chief construction and infrastructure officer, Denver International Airport, USA
Mohamed Charkas, executive vice president, Dallas Fort Worth International Airport, USA
Nicolas Schenk, chief development officer Noida International Airport, Zurich Airport International, India

Panel Moderator:
Kiran Merchant, vice chairman, Merchant Aviation

12:50 - 14:15
LUNCH

14:15 - PLANNING FOR AAMS META-PRECURSOR TO REGIONAL AIR MOBILITY AND BEYOND
Brian Cobb, chief innovation officer, Cincinnati/Northern Kentucky International Airport (CVG), USA
Geoffrey Ax, principal/aviation practice leader, Populous, USA

14:45 – 15:55 - PANEL DISCUSSION: THE NOW, THE NEW AND THE NEXT – A FUTURIST PERSPECTIVE OF AIRPORT DESIGN
John Picard, founder/futurist, JPA/GoogleX, USA
Andrew Witt, associate professor in practice of architecture, director of the Master in Design Engineering Program, Harvard Graduate School of Design, USA
Antoinette Erickson, senior partner, Foster and Partners, UK

Panel Moderator:
Cristiano Ceccato, director, Zaha Hadid Architects

15:55 - 16:15
BREAK

16:15 - 17:30 - PANEL DISCUSSION: INNOVATION BEHIND THE SCENES: THE GOOD, THE BAD AND ESPECIALLY THE UGLY
Jana Baschin, senior vice president corporate strategy and sustainability, Fraport AG, Germany
Johnathan Lewis, innovation division director, Miami Dade Aviation Department, USA
Patrick Sgueglia, senior product manager airport experience, partnerships and biometrics, Lufthansa, Germany
Dr Rolf Felkel, senior vice president applications and partner management, Fraport AG, Germany

Panel Moderator:
Samuel Ingalls, principal consultant, Barich
Jessica Marin-Urrea, innovation chief, Miami-Dade Aviation Department

17:00 - OPENING DAY PARTY IN THE EXHIBITION HALL, AFTER THE CONFERENCE!

09:00 - 17:30

MANAGEMENT AND OPERATIONS – AIRSIDE

ROOM: SPEKTRUM 1

INTRODUCTION BY CONFERENCE CHAIR
Velissarios Eleftheriou, CEO, TotalCDM, Greece

09:05 - AIRSIDE INNOVATIONS AT FRANKFURT AIRPORT
Steffen Günther-Schmitz, head of operational procedures airside, Fraport AG, Germany
Peter Håkansson, director product management, apron, ADB Safegate, Sweden

09:30 - UNLOCKING EXCELLENCE: THE OFF-BLOCK PROGRAM AT DÜSSELDORF AIRPORT
Henning Pfisterer, senior vice president aviation and accountable manager, Düsseldorf Airport, Germany

09:55 - CONSTRUCTION ACTIVITIES: MANAGEMENT OF IMPACTS ON AIRPORT OPERATIONS
Dr Carlotta Godenzoni, head of technical and execution management department, Aeroporto Di Bologna, Italy

10:20 - DEALING WITH THE UNEXPECTED – WILDFIRES IN RHODES
Panagiotis Spyratos, COO, Fraport Greece, Greece

10:45 - 11:05
BREAK

11:05 - IMPLEMENTATION OF A DIGITAL APRON CONTROL SERVICE AT LIMA AIRPORT
Thorsten Astheimer, senior project manager global investments and management, Fraport, Germany
Dr Veit Voges, product manager RTC, DFS Aviation Services, Germany

11:35 - EFFICIENT APRON MANAGEMENT – THE LOGICAL STEP FORWARD
Sergio Martins, director, ATM and surveillance radars – Latin America, Saab, Brazil

12:00 - SUCCESS FACTORS FOR ADVANCED SURFACE MANAGEMENT FROM THE AIRPORT OPERATOR'S PERSPECTIVE
Roland Kaps-Becker, CEO, Sman Crew, Germany

12:25 - 13:45
LUNCH

13:45 - APOC – LESSONS LEARNED
Korijn Defever, general manager, Airport Intelligence, Belgium

14:10 - HOW AI AND AUTOMATION IMPROVE GROUND HANDLING WORKFLOWS
Robert Rauch, innovation project manager, Fraport Slovenija, Slovenia

14:35 - THE IMPACT OF FULL VISIBILITY OF THE TURNAROUND
Julee Evans, senior manager, united intelligent airport, United Airlines, USA
Christiaan Hen, CEO, Assaia, Netherlands

15:00 - PIONEERING FOR THE NEXT-GEN DELAY CODE DETERMINATION WITH AHM732
Jeffrey Schäfer, process owner, aircraft turnaround, Royal Schiphol Group, Netherlands

15:25 - 15:45
BREAK

15:45 - HOW TO IMPROVE SAFETY WITH DRONES AND AI?
Vanesa Calvo Alonso, project manager, innovation, Aena SME SA, Spain
César Nava, airport innovation project manager, Aena, Spain

16:10 - MAKING THE CASE FOR OPERATIONAL DRONES
Mats Berglind, innovation manager, Swedavia AB Arlanda, Sweden

16:35 - SAFE INTEGRATION OF UAS OPERATIONS ON RUNWAYS AND TAXIWAYS
Florian Schmidt, CEO, Airsight, Germany

17:00 - 17:30 - PANEL DISCUSSION: DRONES FOR AIRPORT INSPECTIONS
César Nava, airport innovation project manager, Aena, Spain
Mats Berglind, innovation manager, Swedavia AB Arlanda, Sweden
Florian Schmidt, CEO, Airsight, Germany
Vanesa Calvo Alonso, project manager, innovation, Aena SME SA, Spain

Panel Moderator:
Velissarios Eleftheriou, CEO, TotalCDM

17:00 - **OPENING DAY PARTY** IN THE EXHIBITION HALL, AFTER THE CONFERENCE!

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09:00 - 17:30 - TECHNOVATION
ROOM: HARMONIE 1

Sponsored by **OZION** AIRPORT SOFTWARE

INTRODUCTION BY CONFERENCE CHAIRS
Maurice Jenkins, chief innovation officer, Miami International Airport, USA
Samuel Ingalls, principal consultant, Barich, USA

09:05 - HOW TO KEEP YOUR AIRPORT AT THE REQUIRED LEVEL OF INNOVATION
Vera Jakobsen, vice president digital, Munich Airport, Germany
Martin Kamlah, VP corporate development and operations, Munich Airport International, Germany

09:35 - HOW SWEDAVIA IS ACCELERATING INNOVATION AND DIGITAL TRANSFORMATION
Karin Gylin, head of strategic development and innovation, Swedavia Airports, Sweden
Alexander Fastberg, strategist digital transformation, Swedavia, Sweden

10:05 - AENA VENTURES: DISCOVER OUR AIRPORT REVOLUTION
Pablo Lopez Loeches, head of ideation and entrepreneurship division, Aena, Spain

10:35 - 10:55
BREAK

10:55 - HOW TO BECOME THE WORLD'S MOST SUSTAINABLE AIRPORT THROUGH INNOVATION
Jan Zekveld, head of innovation, Royal Schiphol Group, Netherlands
Pieter Paul van Oerle, co-founder, nlmtd (Unlimited), Netherlands

11:25 - ADDRESSING SUSTAINABLE IT ARCHITECTURES FOR AN INTEGRATED AIRPORT OPERATIONS CENTER
Humphrey Loe, director of innovations and solutions, information technology and telecommunications, San Francisco International Airport, USA
Bert Dijk, manager, M2P Consulting, Germany

11:55 - DATA-BASED COOPERATION BETWEEN ACTORS IN AIRPORT PROCESSES
Quentin Devouge, facilitation director, Groupe ADP, France

12:25 - BREAKING SILOS – ANALYTICS PRODUCTS FROM JOINED AIRPORT AND AIRLINE
Jens Grabeleu, leader consulting and strategy, FraAlliance, Germany
Janina Erb, senior consultant, d-fine, Germany

12:55 - 14:15
LUNCH

14:15 - WHY DID FRANKFURT AIRPORT INVEST BIG IN BIOMETRICS?
Jens Sanner, program manager, Fraport AG, Germany
Forest Beattie, senior manager, solution engineer, SITA, Germany

14:45 - RETHINKING PASSENGER EXPERIENCE IN MEXICO WITH BIOMETRIC TECHNOLOGY
Ruben Lozano, aviation director, ApolloAir / Apollocom, Mexico

15:15 - A BIOMETRIC PASSENGER EXPERIENCE FOR AIRPORTS AND AIRLINES
Derwin Cady, senior product manager, terminal operations, Air Canada, Canada
James Snowdon, director, infrastructure and airport applications, Vancouver Airport Authority, Canada

15:45 - 16:05
BREAK

16:05 - DRIVING AIRPORT DIGITALIZATION THROUGH ADOPTING A PRODUCT-TECHNOLOGY OPERATING MODEL
Ryan Cant, chief digital officer, Manchester Airports Group (MAG), UK

16:30 - WHAT'S IN YOUR WEARABLE: TECH TOOLS FOR TOMORROW'S TALENT
Brian Cobb, chief innovation officer, Cincinnati/Northern Kentucky International Airport (CVG), USA

17:00 – 17:30 AWARD-WINNING DIGITAL TRANSFORMATION OF SAMARKAND INTERNATIONAL AIRPORT
Bakhtiyor Khudayberdiev, chief information officer, Samarkand International Airport, Uzbekistan
Aytan Mastaliyeva, vice president Americas, Europe, CIS, TAV Technologies, France

17:00 - **OPENING DAY PARTY** IN THE EXHIBITION HALL, AFTER THE CONFERENCE!

DAY 2 / WEDNESDAY, APRIL 17

09:00 - 17:30
ADVANCED AIR MOBILITY (AAM), VERTIPORTS AND INFRASTRUCTURE
ROOM: ILLUSION 1&2

INTRODUCTION BY CONFERENCE CHAIRS
Paolo Bianchi, head of infrastructure strategy and planning, Bologna Airport, Italy
Velissarios Eleftheriou, CEO, TotalCDM, Greece

09:05 - AAM – CURRENT STATUS OF INNOVATION, DEVELOPMENT AND IMPLEMENTATION
Lorenzo Di Loreto, managing director, Munich Airport International, Germany

09:30 - IAM INTEGRATION AND VERTIPORTS
César Nava, airport innovation project manager, Aena, Spain
Vanesa Calvo Alonso, project manager, innovation, Aena SME SA, Spain

09:55 - THE ITALIAN REGULATION FOR VCA OPERATIONS
Davide Drago, engineer - manager, ENAC – Italian Civil Aviation Authority, Italy

10:20 - THE TOTAL POTENTIAL FOR AAM OPERATIONS IN THE UNITED KINGDOM
Darrell Swanson, director, EA Maven, UK

10:45 - 11:05
BREAK

11:05 - BUILDING AN AAM ECOSYSTEM – MICHIGAN'S DEVELOPMENT OF A COMMUNICATION MESH
Linn Smith, manager - airspace and emerging aviation systems, MDOT-Office of Aeronautics, Michigan State Department of Transportation - Division of Aeronautics, USA
Paul Wheeler, vice president, aerial innovation, WSP, USA

11:30 - 12:15 - PANEL DISCUSSION: ADVANCED AIR MOBILITY INTEGRATION INTO THE AIRPORT ENVIRONMENT
Jeremy Hartley, policy specialist - vertiports, UK CAA, UK
Christopher Liese, business development manager - North America, Munich Airport International, Germany
Federico Cabrera, operations and CX manager, Aeropuertos Uruguay, Uruguay
Russell Blanck, associate vice president, Strategic Planning Services, USA

Panel Moderator:
Jean-Sebastien Pard, senior manager, facilitation, passenger services and operations, Airports Council International (ACI) World

12:15 - GETTING READY FOR THE FIRST EVTOL ROUTES
Andrea Wu, co-founder and chief operating officer, Urban-Air Port, UK

12:40 - 14:00
LUNCH

14:00 - THE TECH BEHIND TAKE-OFF: THE TECHNOLOGY FOR VERTIPORT OPERATIONS
Ankit Dass, chief technology officer, Skyports Infrastructure, UK

14:25 - COST-EFFECTIVE AAM INFRASTRUCTURE TO ACHIEVE LARGE SUSTAINABILITY WINS
Kim Silander, founder and chairman, Kookiejar of Sweden, Monaco

14:50 - LAUNCHING DUBAI'S COMMERCIAL AAM NETWORK: OPERATIONS, INTEGRATION AND INFRASTRUCTURE
Damian Kysely, head of EMEA, Skyports Infrastructure, UK

15:15 - 15:35
BREAK

15:35 - VERTIPORT NETWORK BUILDING AND MANAGEMENT
Marco Pellegrino, head of airside operations and first aid for Aeroporti di Roma, senior advisor for regulatory affairs for UrbanV, Aeroporti di Roma/UrbanV, Italy

16:05 - FLAMINGO – THE TAKE-OFF OF AAM IN THE RHINE-MAIN REGION
Simon Graf, senior project manager and commercial director, Fraport & FRA Vorfeldkontrolle GmbH, Germany
Oliver Wohak, senior manager, lead aviation, d-fine, Germany

16:35 - A REGIONAL APPROACH: BUILDING NORTHERN ITALY'S AAM NETWORK
Paolomaria Cappello, advanced air mobility business unit director, SEA Milan Airports, Italy

17:05 – 17:30 UPDATE ON THE PARIS VTOL 2024 PROJECT
Alban Negret, head of innovation and corporate venture, Groupe ADP, France

17:30 RATINGS AWARDS AND SKYTRAX WORLD AIRPORT AWARDS CEREMONY & DRINKS RECEPTION
In the exhibition hall after the conference

09:00 - 17:30
AIRPORT DESIGN, PLANNING AND DEVELOPMENT
ROOM: HARMONIE 3

INTRODUCTION BY CONFERENCE CHAIRS
Tim Walder, deputy chair, British Aviation Group (BAG), UK
Mark Wolfe, principal, Populous, Australia

09:05 - 10:05 - PANEL DISCUSSION: CHALLENGES AND OPPORTUNITIES FOR GLOBAL AIRPORT DEVELOPERS
Isabel von Fournier, project director, Fraport AG, Germany
Jesus Caballero Pinto, CEO, SOF Connect AD, Bulgaria
Nicolas Schenk, chief development officer Noida International Airport, Zurich Airport International, India
Ricardo Gesse, CEO, Zurich Airport Brasil, Brazil

Panel Moderator:
René Marey, senior airport architect, NACO Netherlands Airport Consultants

10:05 - EFFICIENCY IN DESIGN – DOUBLING CAPACITY ON THE FLY!
Sergio Ocampo Dobalo, senior program manager, Lima Airport Partners (LAP), Peru

10:35 - 10:55
BREAK

10:55 - KEFLAVIK – BUILDING A SUSTAINABLE FUTURE, ONE EXPANSION AT A TIME
Brynjar Vatnsdal, manager - airport development, Keflavik Airport, Isavia, Iceland
Alistair Cordey, associate partner, Nordic Office of Architecture, Norway

11:25 - 'SOLVING THE PUZZLE' – MELBOURNE'S AIRPORT DEVELOPMENT PLAN
David Burns, head of airport planning, Melbourne Airport, Australia

11:55 - LANDSIDE CAMPUS REDEVELOPMENT FOR MULTIMODAL ACCESS INTEGRATION
Raffaella Chiti, infrastructure planning manager, Bologna Airport, Italy

12:25 - 13:45 LUNCH

13:45 - GATE GARDENS – A WIN-WIN-WIN FOR PASSENGERS, AIRPORTS AND COMMERCIAL PARTNERS
Dr Frank Quante, CEO, Fraport Bulgaria, Bulgaria
Aleksandar Georgiev, head of planning, engineering and design, Fraport Bulgaria, Bulgaria

14:15 - THE COPENHAGEN AIRPORT EXPERIENCE PROJECT
Henrik Vahlun, senior project director, Copenhagen Airports AS, Denmark
Christina Okai Mejborn, head of planning, Zeso Architects, Denmark
May Køster, lead airport master planner, strategy and consultancy, Copenhagen Airports, Denmark

14:45 - TERMINAL AND AIRPORT WAYFINDING REINVENTED
Mele Payne Lynch, wayfinding program manager, Los Angeles World Airports, USA

15:15 - 15:35 BREAK

15:35 - LONG-TERM GROWTH IN A CAPACITY-CONSTRAINED ENVIRONMENT
Joseph Chadwell, strategic capacity manager, Heathrow, UK
Gianluca Maestri, masterplan manager, Heathrow Airport, UK

16:05 - THE NEW SALERNO COSTA D'AMALFI AIRPORT
Andrea Guglielmi, infrastructure development and maintenance director, Gesac - Napoli and Salerno Airports, Italy
Ludovica Camporaso, projects & contracts controller, infrastructure development, GESAC, Napoli and Salerno Airports, Italy

16:35 - 17:30 - PANEL DISCUSSION: EFFICIENT TERMINAL DEVELOPMENT STRATEGIES FOR THE US MARKET
Jim Szczesniak, director of aviation, Houston Airport System, USA
Jonathan Massey, managing principal, Corgan, USA
Jesus Saenz, director of airports, San Antonio Airport System, City of San Antonio, USA

Panel Moderator:
Steve Sisneros, vice president - airport affairs, Southwest Airlines

17:30 RATINGS AWARDS AND SKYTRAX WORLD AIRPORT AWARDS CEREMONY & DRINKS RECEPTION
In the exhibition hall after the conference

09:00 - 17:30
AIRPORT DESIGN, PLANNING AND DEVELOPMENT – MIDDLE EAST AND ASIA
ROOM: CONCLUSIO

INTRODUCTION BY CONFERENCE CHAIRS
Antoine Rostworowski, senior vice president - programs and commercial services, Airports Council International (ACI) World, Canada
Ashwini Thorat, chief of design and planning, Adani Airport Holdings Ltd, India
Satyaki Raghunath, chief operating officer, Bangalore International Airport Limited, India

09:05 - MASTERPLANNING ZAYED INTERNATIONAL AIRPORT, ABU DHABI
Frans Bouterse, head airport planning, Abu Dhabi Airports, United Arab Emirates

09:35 - KING SALMAN INTERNATIONAL AIRPORT: TRANSFORMING AVIATION
Mark van Doorne, vice president - masterplanning, King Salman International Airport Development Company, Saudi Arabia

10:05 - 11:05 - PANEL DISCUSSION: BUILDING BLOCKS FOR THE FUTURE
Ayman Aboabah, CEO, Riyadh Airports Company, Saudi Arabia
Hari Marar, managing director and CEO, Bangalore International Airport, India
Mohamed Yousif Al Binfalah, CEO, Bahrain Airport Company, Bahrain

Panel Moderator:
Satyaki Raghunath, chief operating officer, Bangalore International Airport Limited

11:05 - 11:25 BREAK

11:25 - AIRPORT DEVELOPMENT IN INDIA
Nandita Bhatt, airport director, Airports Authority of India, India

11:55 - DXN: ACCELERATING THE AIR TRAVEL EXPERIENCE IN INDIA
Jan Michael Wicki, VP program management and ORAT, Noida International Airport, India
Nicolas Schenk, chief development officer Noida International Airport, Zurich Airport International, India

12:25 - 12:55 - PANEL DISCUSSION: GREENFIELD AIRPORTS: THE CHALLENGES AND ENABLERS FOR FUTURE AVIATION GROWTH
Tom McCormack, chief technology officer, Western Sydney Airport Corporation Limited, Australia
Anurag Shandilya, head of airport operations, Noida International Airport, India

Panel Moderator:
Sarah Samuel, senior vice president, airport and airline operations, APAC, Amadeus

12:55 - 14:15 LUNCH

14:15 - THE REJUVENATION OF AN ICON: KANSAI INTERNATIONAL AIRPORT TERMINAL 1
Mathieu Boutitie, chief technical officer, Kansai Airports, Japan
Ben Dawson, principal, Populous, Singapore

14:45 - NAVIGATING CHALLENGES: DESIGNING A FLEXIBLE AND COST-EFFICIENT TERMINAL FOR TAICHUNG
Chun-Yuo Chen, section chief, Civil Aviation Administration, MOTC, Taiwan
April Yang, principle architect, April Yang Design Studio, Taiwan

15:10 - FUTURE PLANNING FOR THE NEW TERMINAL AT NARITA AIRPORT
Susumu Kameda, chief, airport planning, Narita International Airport Corporation, Japan

15:40 - 16:00 BREAK

16:00 - KAIA: FUTURE FITNESS, AGILITY AND AN ONGOING AIRPORT DEVELOPMENT PROGRAM
Danny Aoun, regional director of operations, Dar Al-Handasah Consultants (Shair and Partners), Lebanon

16:30 - RED SEA INTERNATIONAL AIRPORT, AN AIRPORT EXPERIENCE UNLIKE ANY OTHER
Joe Stratford, executive director, projects (airports), Red Sea Global, Saudi Arabia
Martin Neilan, aviation director, Pascall + Watson, UK

17:00 – 17:30 VISION 2030: MATARAT'S AVIATION TRANSFORMATION
Turki Almubadal, executive vice president projects and technical affairs, Matarat Holding Company, Saudi Arabia
Antoine Bonnaud, head of aviation consultancy and engineering, Egis, United Arab Emirates

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17:30 RATINGS AWARDS AND SKYTRAX WORLD AIRPORT AWARDS CEREMONY & DRINKS RECEPTION
In the exhibition hall after the conference

09:00 - 17:30
AVIATION SECURITY, TECHNOLOGY, PROCESS AND PEOPLE
ROOM: SPEKTRUM 2

INTRODUCTION BY CONFERENCE CHAIRS
Catherine Piana, director general, ASSA-i Aviation Security Services Association - International, Belgium
Donald Zoufal, consultant, CrowZ Nest Consulting, USA
Neville Hay, director of training, Interportpolice, UK

09:05 - 09:55 - PANEL DISCUSSION: CRISIS MANAGEMENT – WHAT DO WE DO WHEN IT GOES WRONG?
Dr David Rubens, executive director, Institute of Strategic Risk Management, UK
Jean-Pierre Devos, first commissioner, deputy station commander, Politiezone Hamme/Waasmunster, Belgium
Lawrie Day, CEO, Cognitas Global Ltd, UK
Navaid Ahsan, head of AVSEC operations, Etihad Airways, United Arab Emirates

Panel Moderator:
Neville Hay, director of training, Interportpolice

09:55 - 10:45 - PANEL DISCUSSION: COMPLEXITY OF THE UAS/AAM ENVIRONMENT AND AVIATION SECURITY
Austin Gould, assistant administrator, requirements and capabilities analysis (RCA), Transportation Security Administration, USA
Brian Cobb, chief innovation officer, Cincinnati/Northern Kentucky International Airport (CVG), USA
Sébastien Colmant, director, aviation and cybersecurity, Airports Council International - Europe (ACI), Belgium
Stephen Dempsey, director, WW aviation security and regulatory compliance, Amazon, USA

Panel Moderator:
Jessica Grizzle, PARAS program manager, National Safe Skies Alliance

10:45 - 11:05 BREAK

11:05 - A VR TOUR THROUGH THE SECURITY CHECKPOINT OF THE FUTURE
Gernot Pöchgraber, leader of the research group for process innovation, Technical University of Vienna, Austria

11:35 - FUTURE SECURITY CHECKPOINT PLANNING: CT SCANNERS, CIP AND BODY SCANNERS
Mark Powell, operational planning director, Heathrow Airport Limited (HAL), UK
Kasper Hounsgaard, co-CEO, Copenhagen Optimization, Denmark

12:05 - SECURITY CHECKPOINT TRANSFORMATION: FRANKFURT AIRPORT'S JOURNEY AND INSIGHTS

Jan Mueller, senior manager aviation security technology, Fraport, Germany

James Cowley, account director pax EMEA/LATAM, Vanderlande, Spain

12:35 - 14:00
LUNCH

14:00 - PRESENTATION TO BE ANNOUNCED

Speaker to be announced

14:30 - DIGITALIZING THE PASSENGER JOURNEY: BANGALORE'S SUCCESS STORY OF LEVERAGING BIOMETRICS

Hari Marar, managing director and CEO, Bangalore International Airport, India

Sumesh Patel, president - Asia-Pacific, SITA, Singapore

15:00 - 15:55 - PANEL DISCUSSION: DON'T BE HELD HOSTAGE – PROTECT YOUR CRITICAL SYSTEMS FROM DATA BREACHES

Mark Baker, senior manager corporate facilities, Southwest Airlines, USA
David Peeples, CEO, Intellisoft, USA
Mike Jones, airport technology director, Manchester Airports Group (MAG), UK

Panel Moderator:
Mark Crosby, vice president of aviation, McCarthy Building Companies

15:55 - 16:15
BREAK

16:15 - CORPORATE SECURITY GOES DIGITAL – EXPERIENCE MULTIPLE DIGITALIZATION MEASURES

Alisa Rastätter, project manager aviation corporate security, Fraport, Germany

Sandra Dahmen, senior project manager, Fraport, Germany

16:45 - 17:30 - PANEL DISCUSSION: UNLOCKING THE FUTURE – BIOMETRICS COLLABORATION

Nina Sproedt, VP product development, customer experience and ground transformation, Lufthansa Group, Deutsche Lufthansa AG, Germany

Matthew Davies, executive director, US Customs and Border Protection, USA

Panel Moderator:
Austin Gould, assistant administrator, requirements and capabilities analysis (RCA), Transportation Security Administration

17:30 RATINGS AWARDS AND SKYTRAX WORLD AIRPORT AWARDS CEREMONY & DRINKS RECEPTION

In the exhibition hall after the conference

09:00 - 17:30

COMMERCIAL DEVELOPMENT – RETAIL, CONCESSIONS, MEDIA, EXPERIENCE

ROOM: HARMONIE 2

INTRODUCTION BY CONFERENCE CHAIR
Jeremy Corfield, partner, CPI, Australia

09:05 - SAUDI AIRPORTS – EXCELLING THE SHOPPING AND DINING EXPERIENCE

Marcus Spahn, general manager non-aero, Matarat Holding, Saudi Arabia

09:35 - 10:20 - PANEL DISCUSSION: DIVERSIFICATION OF NON-AERONAUTICAL REVENUE – ADVERTISING AND PARTNERSHIPS AT ONT

Atif Elkadi, chief executive officer, Ontario International Airport Authority, USA
Chris Pennington, co-founder and partner, Brewery X, USA
Scott Jacobson, advertising/partnership, Ontario International Airport Authority, USA

Panel Moderator:
Elisa Grey, chief revenue management officer, Ontario International Airport Authority

10:20 - THE SYNERGY OF AIRPORT RETAIL AND HOSPITALITY: CAPITALIZING ON NON-AERONAUTICAL REVENUE

Jonathan Song, global director of business development, Plaza Premium Group, Hong Kong

10:50 - 11:10
BREAK

11:10 - BUILDING A BRIDGE TO THE FUTURE – GENERATING REVENUE THROUGH INFRASTRUCTURE

Pamela Dechant, senior vice president, concessions, Denver International Airport, USA
Bryan Smith, architect design principal, global aviation, Jacobs, USA

11:40 - LEADING TRAVEL AND TOURISM RETAIL

Sacha Zackariya, CEO and co-founder, ChangeGroup, UK

12:10 - AIRPORT HOTELS – REVENUE, SERVICE AND VALUE BENEFITS

John Arbuckle, partner and head of aviation, Newmark, UK

12:40 - 14:00
LUNCH

14:00 - 14:40 - PANEL DISCUSSION: NAVIGATING DISRUPTION: DIGITAL INNOVATION FOR PASSENGER RELIEF AND AIRPORT SUCCESS

Daniel Gemander, retail key account manager, Fraport AG, Germany

Morrison Visconti, customer disruptions manager, Ryanair DAC, Ireland

Pantea Homayoun, manager customer processes, Lufthansa, Germany

Stuart Croucher, Group Head of Equipment & Value Creation, SSP, UK

Viktoriya Soubra, director of sales, iCoupon Global, United Arab Emirates

Panel Moderator:
Jeremy Corfield, partner, CPI

14:40 - GLOBAL TRENDS IN NON-AERONAUTICAL AIRPORT REVENUES

Kim Gray, senior vice president - commercial strategy, Unibail-Rodamco-Westfield, UK

Alex Avery, CEO, Pragma Consulting, UK

15:10 - NASHVILLE – COMMERCIAL DEVELOPMENT – SENSE OF PLACE

Sabine Trenk, CEO, Fraport USA, USA

15:40 - 16:00 BREAK

16:00 - DESIGNING DIGITAL AIRSIDE STORIES

Sebastien Grinsard, chief digital officer, Groupe ADP, France

16:30 - INFORM, CONNECT, CONVERT. INSIGHTS INTO A PAX-FOCUSED DIGITAL RETAIL STRATEGY

Jens Paul, vice president - retail digital, Fraport AG, Germany

Phillip Braunwarth, team lead digital product management, Fraport AG, Germany

17:00 – 17:30 USING MOBILE APPLICATION TO INCREASE PASSENGER EXPERIENCE AND NON-AERONAUTICAL REVENUES

Mehdi Moradhaseli, IKA aeronautical ICT director, Iran Airports and Air Navigation Company, Iran

17:30 RATINGS AWARDS AND SKYTRAX WORLD AIRPORT AWARDS CEREMONY & DRINKS RECEPTION
In the exhibition hall after the conference

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09:00 - 17:30

CUSTOMER SERVICE, PASSENGER AND PERSONNEL EXPERIENCE

ROOM: FANTASIE

Sponsored by OZION AIRPORT SOFTWARE

INTRODUCTION BY CONFERENCE CHAIRS
Claire Donnellan, director, Customer Centric Consulting, Australia
Jerry Angrave, customer experience director, Empathyce, UK

09:05 - UNLOCKING THE POWER OF EMOTIONS AND AMBIANCE FOR AN ENHANCED AIRPORT EXPERIENCE

Benedikt Staudt, senior manager controlling and business development, Flughafen München GmbH, Germany

09:35 - PAX EXPERIENCES AND NEW OPPORTUNITIES TO INCREASE SATISFACTION

Muna AlGhanim, vice president customer experience and relationship management, Abu Dhabi Airports Company, United Arab Emirates

10:05 - JOURNEY TOWARD A PERSONALIZED AI AIRPORT COMPANION

Keri Phoenix, director of innovation, Vancouver Airport Authority, Canada

Christina Apatow, CEO, FetchyFox, USA

10:35 - OLI – MORE THAN A CHATBOT: A TRAVEL COMPANION

Celia Leiro del Alamo, customer experience specialist, Aena, Spain

Pablo Lopez Loeches, head of ideation and entrepreneurship division, Aena, Spain

11:05 - 11:25 BREAK

11:25 - ARENA TO THE AIRPORT: CX STRATEGIES THAT HELP WIN CUSTOMERS

Matt Thome, senior CX strategy consultant - airport experience, Southwest Airlines, USA

11:55 - EYE OF THE PASSENGER – RULES FOR BETTER WAYFINDING

Wesley Lang, senior research and insight manager, Heathrow, UK

Jon Ward, VP EMEA, Tobii, UK

12:25- 14:15 LUNCH
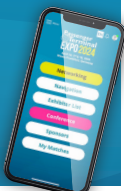
13:45 - PRESENTATION TO BE ANNOUNCED

Speaker to be announced

14:15 - ALICANTE-ELCHE MIGUEL HERNÁNDEZ AIRPORT – COMMITTED TO EVERYONE

Belén Gisbert Sánchez, head of accessibility, Alicante Airport, Aena SME, Spain

14:45 - 15:45 - PANEL DISCUSSION: FROM RAISING AWARENESS TO TAKING ACTION – IMPLEMENTING ACCESSIBILITY IN THE AVIATION INDUSTRY

Stephanie Cadieux, chief accessibility officer of Canada, Government of Canada, Canada

Dee Thomas, operations transformation director, Jeddah Airports, Saudi Arabia

Emily Yates, head of accessibility and inclusive design, Mima, UK

Dr Hans-Gerhard Giesa, senior expert human factors, Airbus, Germany

James Fremantle, senior consumer policy and enforcement manager, United Kingdom Civil Aviation Authority, UK

Panel Moderator:
Roberto Castiglioni MBE, accessible air travel evangelist, Reduced Mobility Rights Limited

15:45 - 16:05
BREAK

16:05 - THE STRATEGIC IMPERATIVE: STARTING ORAT IN THE DESIGN PHASE

John Angel, managing director of airport operations for the Northeast & BOS, Delta Air Lines, USA

Jane Goslett, principal, people & organizations advisory, Arup, USA

16:35 - 17:30 - PANEL DISCUSSION: NAVIGATING DISRUPTIONS IN AIRPORT CUSTOMER EXPERIENCE

Abdulkadir Demirtaş, customer experience manager, Istanbul Airport, Turkey

Yacine Kebe, IAP, director safety environment quality, LAS – Dakar Blaise Diagne Airport, Senegal

Dr Kirk Goodlet, senior director, InterVistas Consulting, Canada

Sev Fevzi, president & CEO, Sevly Inc., Canada

Panel Moderator:
Arturo Garcia, COO, Avports

17:30 RATINGS AWARDS AND SKYTRAX WORLD AIRPORT AWARDS CEREMONY & DRINKS RECEPTION
In the exhibition hall after the conference

09:00 - 17:30
ENVIRONMENT AND SUSTAINABILITY
ROOM: ILLUSION 3

INTRODUCTION BY CONFERENCE CHAIRS
Emanuel Fleuti, head of sustainability and environment, Zurich Airport, Switzerland

Dr Mary Kerins, former head of health, safety, sustainability and environment at DAA, Mary Kerins, Ireland

09:05 - DECARBONIZATION STRATEGY FOR AIRPORTS

Samantha Yuan, associate director, regulatory affairs and sustainability, Changi Airport Group, Singapore

09:35 - AIRPORT CLIMATE ACTION SCALES NEW HEIGHTS WITH LEVEL 5

Olivier Jankovec, director general, ACI Europe, Belgium

10:05 - DESIGNING AIRSPACE FOR THE LOWEST ACHIEVABLE ENVIRONMENTAL IMPACT

Simon Rhodes, head of airspace, Edinburgh Airport Limited, UK

James Ellaway, technical director, WSP UK Limited, UK

10:35 - 10:55
BREAK

10:55 - DESIGNING SFO HARVEY MILK TERMINAL WITH EMBODIED CARBON IN MIND

Kristin Allen, Terminal 1 program manager, San Francisco International Airport, USA

Kirsten Ritchie, global director, climate action and sustainability, Gensler, USA

11:25 - GREEN TERMINAL MANAGEMENT PRACTICE OF SHANGHAI HONGQIAO INTERNATIONAL AIRPORT

Tiefeng Ye, director, terminal technical engineering department, Shanghai Hongqiao International Airport, China

11:55 - 12:55 - PANEL DISCUSSION: CIRCULARITY IN TERMINAL OPERATIONS: HOW EU AIRPORTS PREPARE UNTIL 2030 AND BEYOND

Caroline Astrid Ferro Blicker, sustainability advisor, program manager for circularity, Copenhagen Airports, Denmark

Xavier del Valle, head of airport market secondhand equipment, Groupe ADP, France

Sara Solis, circular economy lead, Royal Schiphol Group, Netherlands

Panel Moderator:
Christian van Maaren, founder/CEO, Excess Materials Exchange

12:55 - 14:15
LUNCH

14:15 - WEATHERING THE STORM: PREPAREDNESS PLANNING WITH AN EVER-CHANGING CLIMATE

Beth Henschel, director of airside operations, Vancouver Airport Authority, Canada

Kerri Knox, associate consultant, Arup, Canada

14:45 - NATURE-POSITIVE SOLUTIONS TO TREAT WATER RUNOFF FROM A RUNWAY
Michael Murphy, senior environmental engineer, Heathrow Airport Ltd, UK
Andy Yates, incorporated civil engineer, AtkinsRéalis, UK

15:15 - ENVIRONMENTAL INITIATIVES
Mathieu Boutitie, chief technical officer, Kansai Airports, Japan

15:45 - 16:00
BREAK

16:00 - SUSTAINABILITY PROGRESS AND INITIATIVES AT ACSA
Charles Shilowa, group executive strategy and sustainability, Airports Company South Africa, South Africa

16:30 - MILAN AIRPORTS – A HOLISTIC APPROACH TO ENVIRONMENTAL SUSTAINABILITY
Alessandro Fidato, chief operating officer, SEA Milan Airports, Italy

17:00 – 17:30 HEATHROW'S BALANCED SCORECARD – ONE YEAR ON
Paul Doherty, procurement director, Heathrow, UK
Andrew MacGregor, associate director, Turner & Townsend, UK

17:30 RATINGS AWARDS AND SKYTRAX WORLD AIRPORT AWARDS CEREMONY & DRINKS RECEPTION
In the exhibition hall after the conference

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09:00 - 17:30 - TECHNOVATION
ROOM: HARMONIE 1

Sponsored by **OZION** AIRPORT SOFTWARE

INTRODUCTION BY CONFERENCE CHAIRS
Maurice Jenkins, chief innovation officer, Miami International Airport, USA
Samuel Ingalls, principal consultant, Barich, USA

09:05 - GENERATIVE AI CAN TRANSFORM AIRPORT OPERATIONS AND THE PASSENGER EXPERIENCE
Bob Kwik, worldwide head of airports, Amazon Web Services, UK

09:15 - A GAME-CHANGER IN TRAVEL – IT'S ALL IN ON AI
Daniel Williams, CTO aviation, Microsoft UK, UK

09:25 - 09:40 - Q&A: AI – WHAT CAN WE EXPECT IN THE FUTURE?
Daniel Williams, CTO aviation, Microsoft UK, UK
Bob Kwik, worldwide head of airports, Amazon Web Services, UK

09:40 - BOARDING THE AI TAKE-OFF: TRANSFORMING AIRPORTS IN THE DIGITAL AGE
Kyle Scapple, airport systems director, Minneapolis-St. Paul International Airport (MSP), USA
Nigel Womersley de Zaldua, director, ICF, UK

10:10 - AI IN AIRPORT OPERATIONS
Ricardo Roth, CIO, BER Flughafen Berlin Brandenburg, Germany
Marcus Schreyer, head of IT applications, BER Flughafen Berlin Brandenburg, Germany

10:35 - 10:55
BREAK

10:55 - 11:45 - PANEL DISCUSSION: MANAGING THE SORCERER'S APPRENTICE: ADDRESSING IMPLICATIONS OF AIRPORT AI USE
L Clint Welch, director, aviation security and public safety, San Diego County Regional Airport Authority, USA
Sabin Mudaliar, senior manager, terminal operations, Port of Seattle, Seattle Tacoma International Airport, USA
Kristina Dores, strategic development consultant, TranSecure DBA Internetwork Consulting Solutions, USA

Panel Moderator:
Donald Zoufal, consultant, CrowZ Nest Consulting

11:45 - THE AI JOURNEY OF FRANKFURT AIRPORT: MYTH OR MASTERPLAN?
Verena Dollberg, senior project manager, corporate strategy and digitalization, Fraport AG, Germany
Christian Wrobel, chief data & analytics architect, Fraport AG, Germany

12:15 - TORONTO PEARSON HARNESSES AI TO ACHIEVE NEXT-GENERATION TOTAL AIRPORT MANAGEMENT
Joey MacSween, program director, airport digitalization, Greater Toronto Airports Authority, Canada
Dean Wright, associate director, gating & airport flow, Greater Toronto Airports Authority, Canada

12:45 - 14:00
LUNCH

14:00 - THE AIRPORT AS A DATA PLATFORM, IMPROVING COLLABORATION THROUGH DATA
Lennert l'Amie, CIO, Royal Schiphol Group, Netherlands

14:30 - THE POWER OF INNOVATION IN ENHANCING COLLABORATION
Lenny Voltz, project manager - corporate strategy and digitalization, Fraport AG, Germany
Jan Willem Kappes, SVP global sales, Assaia, Switzerland

14:55 - BUILDING AN INTEGRATED PLANNING AND FORECASTING PLATFORM AT AMS
Frederike Bullaert-van der Leeuw, product owner integrated planning and forecasting, Amsterdam Airport Schiphol, Netherlands
Holger Feldhaus, senior consultant airport management, T-Systems International, Germany
Tobias Pötter, senior consultant, Airport Research Center, Germany

15:25 - 15:45
BREAK

15:45 - PREDICTIVE MINDSET FOR PASSENGER PROCESSING USING FLOW MODELING AND MACHINE LEARNING

Yusuf Tungekar, head of operations business systems, Dubai Airports, United Arab Emirates
Khalid Ishaq, head of AOCC service partnership integration, operations, Dubai Airports, United Arab Emirates

16:15 - HKIA DIGITAL ROADMAP

Steven Yiu, executive director, airport operations, Airport Authority Hong Kong, Hong Kong

16:40 - 17:30 - PANEL DISCUSSION: OPEN ARCHITECTURE FOR INTERCONNECTED INNOVATION

Sébastien Colmant, director, aviation and cybersecurity, Airports Council International - Europe (ACI), Belgium
Ken Mann, chief technical officer, Rapiscan Systems, UK
Kevin Riordan, head of checkpoints and applications, Smiths Detection, UK
David Wiley, president, founder, CTO, Stratovan Corporation, USA

Panel Moderator:
Erick Rekstad, executive director of analysis and engineering, requirements and capabilities analysis (RCA), Transportation Security Administration

17:30 RATINGS AWARDS AND SKYTRAX WORLD AIRPORT AWARDS CEREMONY & DRINKS RECEPTION
In the exhibition hall after the conference

DAY 3 / THURSDAY, APRIL 18

09:00 - 15:00
ACCESSIBILITY AND ASSISTED TRAVEL
ROOM: CONCLUSIO

Sponsored by SAT SAN ANTONIO INTERNATIONAL AIRPORT

INTRODUCTION BY CONFERENCE CHAIRS
Emily Yates, head of accessibility and inclusive design, Mima, UK
Roberto Castiglioni MBE, accessible air travel evangelist, Reduced Mobility Rights Limited, UK

09:05 - EVALUATION OF A TECHNOLOGY TO IMPROVE ACCESSIBLE AIRPORT JOURNEYS
George Wardell, user research specialist, Connected Places Catapult, UK

09:30 - UNIVERSAL DESIGN AND GLOBAL WAYFINDING GUIDELINES
Sally Swanson, principal/CEO, Sally Swanson Architects, Inc., USA

09:55 - BEST PRACTICES FOR ENSURING AIRPORT NON-DISCRIMINATION
John P Benison, assistant administrator for civil rights, Federal Aviation Administration, USA

10:20 - 11:10 - PANEL DISCUSSION: REMARKABLE STRATEGIES ADOPTED BY AIRPORTS WORLDWIDE TO ENHANCE ACCESSIBILITY

Belén Gisbert Sánchez, head of accessibility, Alicante Airport, Aena SME, Spain
Dr Kirk Goodlet, senior director, InterVistas Consulting, Canada
William Neece, director of airport solutions, Ozion, France
Additional panelists to be announced

Panel Moderator:
Laurel Van Horn, VP director of programs, Open Doors Organization

11:10 - 11:30 BREAK

11:30 - ENHANCING AIRPORT ACCESSIBILITY AND INCREASING OPERATIONAL EFFICIENCY THROUGH AUTONOMOUS EQUIPMENT
Ed Kibblewhite, PRM contract manager, Manchester Airport, UK
Andrea Bertaia, CEO, Alba Robot, Italy

11:55 - 12:40 - PANEL DISCUSSION: THE KEY TO SUCCESSFUL DISABILITY TRAINING

Heba Abozenadah, general manager, talent management, Jeddah Airports Company, Saudi Arabia
Ivor Ambrose, managing director, European Network for Accessible Tourism – ENAT, Belgium
Michael Connolly, director, SkyWise Solutions Ltd, UK
Samantha Saunders, head of assisted services, ABM UK, UK

Panel Moderator:
Ivan Berazhny, senior lecturer, Haaga-Helia University of Applied Sciences

12:40 - 13:30 - PANEL DISCUSSION: NO PASSENGER DENIED: DESIGNING FOR THE NEXT GENERATION OF ACCESSIBILITY

Maurice Jenkins, chief innovation officer, Miami International Airport, USA
Stephen McKenna, area manager for intercontinental stations, Condor Flugdienst (Condor Airlines), Germany
Jean-Sebastien Pard, senior manager, facilitation, passenger services and operations, Airports Council International (ACI) World, Canada
John Trupiano, principal, Corgan, USA

Panel Moderator:
Tim O'Krongley, deputy aviation director, San Antonio Airport System

13:30 - 15:00 LUNCH

09:00 - 15:00
AIRPORT DESIGN, PLANNING AND DEVELOPMENT
ROOM: HARMONIE 3

INTRODUCTION BY CONFERENCE CHAIRS
Tim Walder, deputy chair, British Aviation Group (BAG), UK
Mark Wolfe, principal, Populous, Australia

09:05 - 10:05 - PANEL DISCUSSION: CONSTRUCTION AND OPERATIONAL READINESS – DEVELOPING A COHESIVE COORDINATION STRUCTURE
Charles Goedken, senior manager - operational readiness, activation and transition, Seattle-Tacoma International Airport, USA
Jaimi Tapp, director, operational readiness activation and transition, Hartsfield-Jackson Atlanta International Airport, USA
Ortez Gude, CEO, Citiri, USA
Panel Moderator:
Melvin Price, senior associate principal - ORAT practice lead, Jacobs

10:05 - CONSTRUCTING A MEGA-TERMINAL: ABU DHABI INTERNATIONAL AIRPORT TERMINAL A
Jochen Tombers, principal, Kohn Pedersen Fox Associates, Singapore

10:35 - FIUMICINO DEVELOPMENT: NEW CONSTRUCTIONS AND REFURBISHMENTS TO IMPROVE THE PASSENGER JOURNEY
Dr Elisabetta Fossi, head of terminal and commercial planning and development, Aeroporti di Roma, Italy
Francesco Piccirilli, head of infrastructure planning, Aeroporti di Roma, Italy

11:05 - 11:25
BREAK

11:25 - 12:25 - PANEL DISCUSSION: ORGANIZATIONAL EXCELLENCE DRIVING TERMINAL BRILLIANCE
Chad Makovsky, director of aviation services, Phoenix Sky Harbor International Airport, USA
Traci Holton, vice president, chief engineer and deputy COO, Metropolitan Nashville Airport Authority, USA
Paul Blue, president, Paslay Group Executive Program Management, USA
Panel Moderator:
Scott Tumolo, director of terminal planning - Americas, C&S Companies

12:25 - 13:25 - PANEL DISCUSSION: THE OTHER SIDE OF BIG – REALLY BIG AND REALLY COMPLICATED
Robert Walker, managing director, United Airlines, USA
Mark Husser, partner, Grimshaw, USA
Iván Pire, principal, PGAL, USA
Aarshabh Misra, associate, aviation planning, Arup, USA
Panel Moderator:
J Lee Glenn, design director aviation, Page

13:25 - 15:00
LUNCH

09:00 - 15:00
AVIATION SECURITY, TECHNOLOGY, PROCESS AND PEOPLE
ROOM: SPEKTRUM 2

INTRODUCTION BY CONFERENCE CHAIRS
Catherine Piana, director general, ASSA-i Aviation Security Services Association - International, Belgium
Donald Zoufal, consultant, CrowZ Nest Consulting, USA
Neville Hay, director of training, Interportpolice, UK

09:05 - FUTURE TRENDS FOR AIRPORT CYBER INFRASTRUCTURE PROTECTION AND RESILIENCE
Nikos Papagiannopoulos, senior research project manager, Athens International Airport, Greece
Tim H Stelkens-Kobsch, aviation security researcher, German Aerospace Center (DLR), Germany

09:35 - THE INTELLIGENCE IS ARTIFICIAL, THE CONSEQUENCES ARE REAL
Nicholas Carroll, manager, cyber incident response, Raytheon Technologies, USA

10:05 - FIRESIDE CHAT: FOSTERING CYBER RESILIENCE: INDUSTRY COLLABORATIONS AND BEST PRACTICES
Luis Coronado, chief information officer, United States Department of State Bureau for Consular Affairs, USA
Robert Costello, CIO, Department of Homeland Security, USA
Opeyemi Oshinnaiye, chief information officer, Transportation Security Administration, USA

11:05 - 11:25
BREAK

11:25 - 12:25 - PANEL DISCUSSION: OPEN ARCHITECTURE – HOW TO IMPLEMENT IT RESPONSIBLY
Dr Benjamin Jones, head of innovation, aviation security policy, Department for Transport, UK
Paul Evans, security technology manager, Heathrow Airport, UK
Kevin Riordan, head of checkpoints and applications, Smiths Detection, UK
Panel Moderator:
Cymoril Métivier, global director digital, Smiths Detection

12:25 - 13:25 - PANEL DISCUSSION: GLOBAL PARTNERSHIPS IN AVIATION SECURITY: REQUIREMENTS AND TESTING METHODS
Alastair McIntosh, head of research, analysis and development, UK Department for Transport, UK
Erick Rekstad, executive director of analysis and engineering, requirements and capabilities analysis (RCA), Transportation Security Administration, USA
Rainer Weinzierl, head of section, Federal Ministry of Interior, Germany
Ken Mann, chief technical officer, Rapiscan Systems, UK
Panel Moderator:
Domenic Bianchini, senior technical advisor, research services and outreach, Transportation Security Administration

13:25 - 15:00
LUNCH

09:00 - 15:00
CUSTOMER SERVICE, PASSENGER AND PERSONNEL EXPERIENCE
ROOM: FANTASIE

Sponsored by **OZION** AIRPORT SOFTWARE

INTRODUCTION BY CONFERENCE CHAIRS
Claire Donnellan, director, Customer Centric Consulting, Australia
Jerry Angrave, customer experience director, Empathyce, UK

09:10 - 10:10 - PANEL DISCUSSION: ENRICHING TRAVELERS WITH ART, EXPERIENCE AND IMAGINATION
Anthony Davit, chief operating officer, Greater Orlando Aviation Authority, USA
Jim Szczesniak, director of aviation, Houston Airport System, USA
Traci Holton, vice president, chief engineer and deputy COO, Metropolitan Nashville Airport Authority, USA
Thibaut Duverneix, CEO and executive creative director, Gentilhomme, Canada
Panel Moderator:
Matthew Meier, project manager, Burns Engineering

10:10 - 10:40 - PANEL DISCUSSION: RETHINKING COMMUNICATIONS STRATEGY TO STRENGTHEN BRAND EQUITY AND PRIDE
Jen Wick, creative services manager, Port of Portland, USA
Katie Meeker, PDX Next communications manager, Port of Portland, USA
Panel Moderator:
Kelley Bonsall, director of communications and marketing, Port of Portland

10:40 - THE IMPORTANCE OF BUILDING AN AIRPORT COMMUNITY TO IMPROVE THE AIRPORT EXPERIENCE
Piétrick Voyer, director of operations, Grantley Adams International Airport, Barbados

11:10 - 11:30
BREAK

11:30 - 12:30 - PANEL DISCUSSION: HUMANIZING THE AIRPORT EXPERIENCE
Jean-Pierre Tabet, US & Canada asset management director, Ferrovial Airports, USA
Satyaki Raghunath, chief operating officer, Bangalore International Airport Limited, India
Rory Sutherland, vice chairman, Ogilvy, UK
Sev Fevzi, president & CEO, Sevly Inc., Canada
Panel Moderator:
Lewis Allen, senior director, Portland Design

12:30 - SUSTAINING AIRPORT SERVICE QUALITY – A LEADERSHIP CHALLENGE
Prasad Nair, head business excellence and quality, GMR Goa Airport Ltd, India

13:00 - ADVANCING WORKFORCE DIVERSITY THROUGH WORK-LIFE BALANCE STRATEGIES
Christine Rajpal, director of aviation and regional practice lead, Abstract Group, USA

13:30 - 15:00
LUNCH

09:00 - 15:00
DIGITAL IDENTITY AND WALLETS IN TRAVEL
ROOM: HARMONIE 2

INTRODUCTION BY CONFERENCE CHAIRS
Annet Steenbergen, advisor - digital identity in travel, Annet Steenbergen, Netherlands
Rob Broere, CEO, Travel Must Change, United Arab Emirates

09:05 - DIGITAL IDENTITY AND WALLETS IN TRAVEL – TRACK INTRODUCTION
Rob Broere, CEO, Travel Must Change, United Arab Emirates

09:15 - IATA'S END-TO-END DIGITAL IDENTITY POC FOR SEAMLESS TRAVEL
Stephan Copart, head of digital transformation, IATA, Switzerland

09:30 - UPDATE ON EU DIGITAL IDENTITY WALLET AND TRAVEL USE CASE
Stef Haartman, program manager eIDAS, Gen, Netherlands

09:45 - UPDATE ON DG HOME PILOT USING AN ICAO DTC
Nick van Straten, program director biometrics, KLM Royal Dutch Airlines, Netherlands

10:00 - 10:45 - PANEL DISCUSSION: REFLECTION ON EACH OF THE USE CASES PRESENTED
Nick van Straten, program director biometrics, KLM Royal Dutch Airlines, Netherlands
Stephan Copart, head of digital transformation, IATA, Switzerland
Stef Haartman, program manager eIDAS, Gen, Netherlands
Panel Moderator:
Annet Steenbergen, advisor - digital identity in travel, Annet Steenbergen

10:45 - 11:05
BREAK

11:05
DIGITAL IDENTITY AND WALLETS IN TRAVEL – WHAT IS THE BUSINESS CASE FOR THE AIRPORTS?
ROOM: HARMONIE 2

11:05 - BENEFITS SEEN BY AN AIRPORT
Suresh Khadakbhavi, chief executive officer, Digi Yatra Foundation, India

11:20 - THE BIOMETRIC EXPERIENCE PROGRAM
Aaron Beeson, director of innovation, ANA Aeroportos de Portugal, Portugal

11:35 - TRAVEL WITH YOUR OWN DIGITAL ID
Albert van Veen, CEO, FastID, Netherlands

11:50 - 12:35 - PANEL DISCUSSION: REFLECTION ON EACH OF THE USE CASES PRESENTED
Aaron Beeson, director of innovation, ANA Aeroportos de Portugal, Portugal
Albert van Veen, CEO, FastID, Netherlands
Suresh Khadakbhavi, chief executive officer, Digi Yatra Foundation, India

Panel Moderator:
Rob Broere, CEO, Travel Must Change

12:35 - DIGITAL IDENTITY AND WALLETS IN TRAVEL – WHAT HAVE WE LEARNED AND WHAT CHALLENGES LIE AHEAD? INTERACTIVE!
Annet Steenbergen, advisor - digital identity in travel, Annet Steenbergen, Netherlands
Rob Broere, CEO, Travel Must Change, United Arab Emirates

13:05 - 15:00
LUNCH

• •

09:00 - 15:00
FACILITIES MANAGEMENT AND SAFETY
ROOM: ILLUSION 3

INTRODUCTION BY CONFERENCE CHAIRS
Michele Di Franco, plant development and infrastructure asset manager, Aeroporto G. Marconi di Bologna, Italy
Michael Jahn, senior airport consultant, M2P Consulting, Germany

09:05 - ROBOT REVOLUTION: NEW NORMAL AT AIRPORTS AROUND THE WORLD
Dr Viktoriia Myroniuk, senior lecturer in aviation, program leader for MSc sustainable air transport operations and planning, University of Salford, UK

09:30 - DIGITAL TRANSFORMATION INITIATIVES AT NARITA AIRPORT
Tatsuya Narukiyo, chief, DX development and planning, Narita International Airport Corporation, Japan

09:55 - SMART MAINTENANCE IN AIRPORT OPERATIONS: DATA, INNOVATION AND DIGITALIZATION
Ralph Struck, senior vice president - facility management, Flughafen Berlin Brandenburg GmbH | Berlin Airport, Germany

10:25 - 11:10 - PANEL DISCUSSION: ELECTRIFICATION – NOT SO 'SHOCKING' WAYS TO PREPARE FOR THE NOW/FUTURE
Mohamed Charkas, executive vice president, Dallas Fort Worth International Airport, USA
Dr Michael Schwan, head of Power Technologies International, Siemens AG, Germany
Nicholas May, director, aviation, Burns Engineering, USA
Renee Azerbegi, national sustainability market leader, Mead & Hunt, USA

Panel Moderator:
Basil Binns II, deputy aviation director, Miami International Airport

11:10 - 11:30
BREAK

11:30 - 12:00 - PANEL DISCUSSION: MASTERING WORKFORCE CHALLENGES IN AIRPORT FACILITY MANAGEMENT AND SAFETY
Ralph Struck, senior vice president - facility management, Flughafen Berlin Brandenburg GmbH | Berlin Airport, Germany
Michele Di Franco, plant development and infrastructure asset manager, Aeroporto G. Marconi di Bologna, Italy
Lana Jansen, co-founder, WePlan Software GmbH, Germany

Panel Moderator:
Michael Jahn, senior airport consultant, M2P Consulting

12:00 - KAOHSIUNG AIRPORT: INNOVATIVE ARCHITECTURAL AND QUARANTINE SOLUTIONS FOR PANDEMIC OUTBREAKS
Yu-Cheng Hung, associate technical specialist, Civil Aviation Administration, MOTC, Taiwan
Hao Lee, design architect, April Yang Design Studio, Taiwan

12:30 - PASSENGER BOARDING BRIDGE REPLACEMENT AT BEN GURION AIRPORT
Ariel Lidor, senior airport infrastructure engineer, Israel Airports Authority, Israel
Lyor Dahan, vice president - aviation services, DY Consultants, USA

13:00 - OUR RUNWAY MAINTENANCE STRATEGY: BLUEPRINT FOR TACKLING MAINTENANCE BACKLOGS AND ACHIEVING SUSTAINABILITY
Jorg Van Beek, manager cluster airside (asset management department), Amsterdam Airport Schiphol, Netherlands

13:30 - 15:00
LUNCH

09:00 - 15:00
INCREASING AIRPORT CAPACITY AND FLEXIBILITY
ROOM: ILLUSION 1&2

Sponsored by **DS DELMIA | Quintiq**

INTRODUCTION BY CONFERENCE CHAIR
Arturo Garcia, COO, Avports, USA

09:05 - OFF-AIRPORT BAG MANAGEMENT AND INTERMODAL TRAVEL
Alban Negret, head of innovation and corporate venture, Groupe ADP, France
Emilie Gazeau, CEO, Alltheway, France

09:35 - WHAT IF WE COULD REDUCE THE SIZE OF TERMINALS?
Martin Liepmann, associate principal, Skidmore, Owings & Merrill, UK

10:05 - MONITORING AIRPORT-WIDE LIVE PASSENGER FLOWS
André Schneider, CEO, Genève Aéroport, Switzerland
Marie Faucon, client success manager, Smart Flows, France

10:35 - HEATHROW AIRPORT – EFFICIENT AIRPORT PROGRAMME
Neil Pritchard, program lead, Efficient Airport, Heathrow Airport, UK
Chris Butler, senior consultant, Mott MacDonald, UK

11:05 - 11:25
BREAK

11:25 - OPTIMIZED RESOURCE PLANNING AND REAL-TIME DATA ACQUISITION FOR OPERATIONAL EXCELLENCE
Yusuf Tungekar, head of operations business systems, Dubai Airports, United Arab Emirates
Abdul Razzak Mikati, managing director, DTP, United Arab Emirates

11:55 - DECLARING TERMINAL CAPACITY WITH A DIGITAL TWIN – A SMART DATA APPROACH
Alexander Wiegner, manager capacity development, Luxembourg Airport, Luxembourg
Uta Kohse, managing partner, ARC - Airport Research Center, Germany

12:25 - 10% TRAFFIC GROWTH WHILE MUCH CAPACITY IS CLOSED FOR CONSTRUCTION
Isabel von Fournier, project director, Fraport AG, Germany
Ercan Kurucirak, deputy general manager, Fraport Tav Antalya Terminal Management, Turkey

12:55 - SUSTAINABLE ALTERNATIVE TO NEW AIRPORTS – AIRPORT DENSIFICATION IN NORTH AMERICA
Bernardo Gogna, chief infrastructure officer, Greater Toronto Airports Authority, Canada
Regine Weston, Arup fellow aviation, Arup, USA

13:30 - 15:00
LUNCH

09:00 - 15:00 - TECHNOVATION
ROOM: HARMONIE 1

Sponsored by **OZION** AIRPORT SOFTWARE

INTRODUCTION BY CONFERENCE CHAIRS
Maurice Jenkins, chief innovation officer, Miami International Airport, USA
Samuel Ingalls, principal consultant, Barich, USA

09:05 - 10:35 - PANEL DISCUSSION: TOWARD FULLY AUTONOMOUS BAGGAGE OPERATIONS – WHY, WHAT AND HOW?
Ming Sue Koh, executive vice president, engineering and development, Changi Airport Group, Singapore
Idar Sørgjerd, head of baggage handling, Avinor, Norway
Rahel de Vriend, head of innovation research and scouting, TNW, Netherlands
Scott Goodwin, assistant vice president, Greater Orlando Aviation Authority, USA
Sven Platschorre, director of airport solutions, Vanderlande, Netherlands
Dennis van Kleef, program lead - baggage, Royal Schiphol Group, Netherlands

Panel Moderator:
Andrew Garner, founding partner, the Foursails Partnership Limited

10:35 - IMPROVED BAGGAGE HANDLING WITH AI-BASED OPTICAL TRACKING AT FRANKFURT AIRPORT
Markus Müller, VP baggage infrastructure, Fraport AG, Germany
Dr Niclas Kruff, senior data scientist, Fraport AG, Germany

11:05 - 11:25
BREAK

11:25 - ARTIFICIAL INTELLIGENCE TO AUTOMATE THE UNIDENTIFIABLE LUGGAGE SEARCH PROCESS
Julien Giannucci, baggage IMO manager, Air France, France

11:55 - LESSONS LEARNED FROM THE INDUSTRY'S FIRST MULTI-AIRPORT AODB IMPLEMENTATION
Leyla Akgez-Laakso, CIO, Finavia Oyj, Finland
Yannick Beunardeau, vice president airport IT and airline operations, EMEA, Amadeus, France

12:25 - ACSA'S SUCCESS STORY: ELEVATING OPERATIONS ACROSS NINE AIRPORTS WITH DIGITALIZATION
Mthokozisi Mncwabe, chief information officer, Airports Company South Africa, South Africa
Ilker Aksoy, TAV Technologies Vice President Middle East & Africa, TAV Technologies, Turkey

12:55 - PRESENTATION TO BE ANNOUNCED
Speaker to be announced

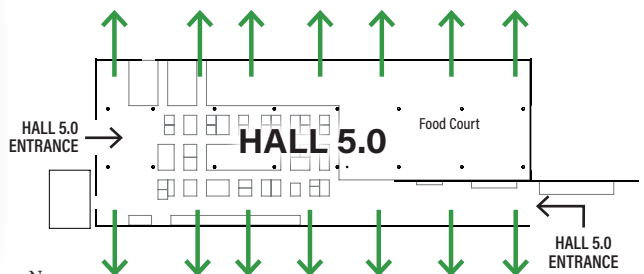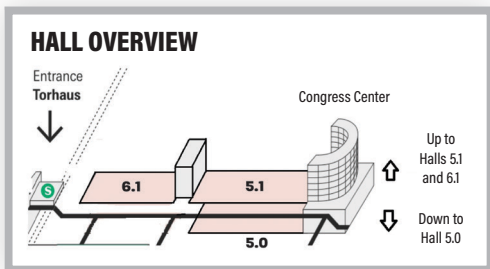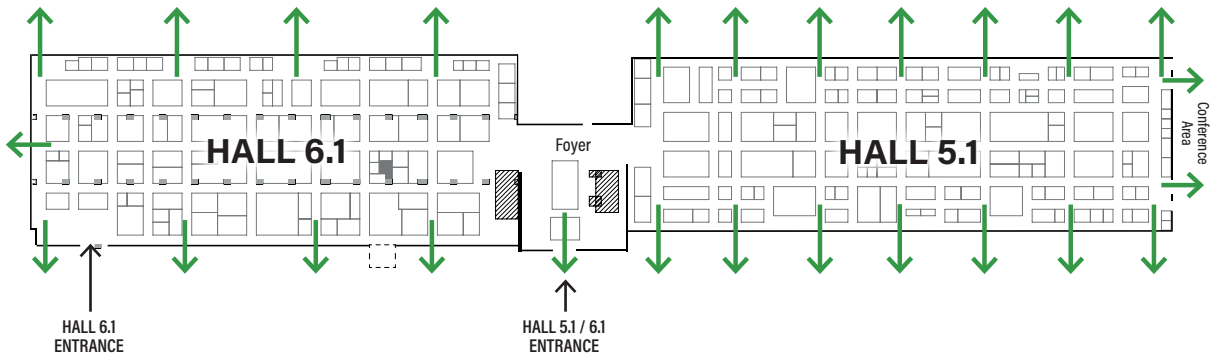### 13:25 - 15:00
LUNCH

Passenger Terminal EXPO 2024

EMERGENCY EVACUATION PROCEDURE

MESSE FRANKFURT, HALLS 5.0, 5.1 & 6.1

In the event of a fire or other emergency evacuation, an overhead announcement will be made in English and German. Please leave the building through the nearest indicated usable exit. Once outside the Messe, staff will direct guests further, including advising when it is possible to return to the building.

To report an emergency, please dial 112 and speak to a member of the organizing team or Messe staff as quickly as possible.

HALL 6.1

Foyer

HALL 5.1

Conference Area

HALL 6.1 ENTRANCE

HALL 5.1 / 6.1 ENTRANCE

HALL OVERVIEW

Entrance **Torhaus**

Congress Center

6.1   5.1

5.0

Up to Halls 5.1 and 6.1

Down to Hall 5.0

HALL 5.0 ENTRANCE →

HALL 5.0

Food Court

HALL 5.0 ENTRANCE

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